Oracle FLEXCUBE Direct Banking

Corporate Transfer and Payment User Manual Release 12.0.3.0.0

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1. Preface

1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

1.3 Access to OFSS Support

https://support.us.oracle.com

1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

Chapters post Transaction Host Integration Matrix are dedicated to individual transactions and its details, covered in the User Manual.

1.5 Related Information Sources

For more information on Oracle FLEXCUBE Direct Banking Release 12.0.3.0.0, refer to the following documents:

- Oracle FLEXCUBE Direct Banking Licensing Guide
- Oracle FLEXCUBE Direct Banking Installation Manuals

2. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
*	Standard Host Interface Available. Integration to be done separately
✓	Pre integrated Host interface available
×	Pre integrated Host interface not available

Transaction Name	FLEXCUBE UBS	Third Party Host System
Beneficiary Maintenance	✓	*
Own Account Transfer	✓	*
Internal Transfer	✓	*
Beneficiary Maintenance- Internal Transfer	√	*
Beneficiary Maintenance - Domestic Transfer	✓	*
Multiple Domestic Transfers	✓	*
Fixed Domestic Transfer	×	*
International Account Transfer	✓	*
Multiple International Transfer	✓	*
MT 101 Transfer	✓	*
Domestic Drafts	✓	*
International Drafts	✓	*
SEPA Credit Transfer	✓	*
SEPA Direct Debit	✓	*
UK Payments	×	*
View Standing Instruction	✓	*
Standing Instruction Cancellation	✓	*
Pending Transfers	✓	*
Inward Remittance Inquiry	✓	*
Outward Remittance Inquiry	✓	*

Transaction Name	FLEXCUBE UBS	Third Party Host System
Domestic Collection Inquiry	✓	*
FCY Collection Inquiry	✓	*
View Drafts Details	✓	*
Service Requests (Stop Payment of Drafts)	√	*
Service Requests (Stop Payment of Wired Transfer)	✓	*
View Limits Utilization	NH	NH
Change User Limits	NH	NH
Move Money In	✓	*
Move Money Out	√	*
Linked Account	✓	*
Savings Plan	✓	*
Templates Look up	NH	NH
Additional Options (Save as Drafts\Template, Save and Submit, View Limits)	NH	NH

3. Beneficiary Maintenance

A Business user having access to Beneficiary Maintenance can maintain Beneficiary. You can also specify if the Beneficiary template created is available to other users of the same primary customer id by specifying the template access level as public

If the Template is created with template access level as Private, it is available only to the User who has created it.

The search criteria allow searching the beneficiary templates created earlier. Beneficiary Maintenance is supported for following Transactions

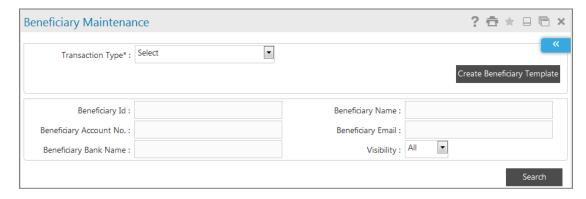
- Internal Transfer
- Domestic Transfer
- International Transfer
- Domestic Drafts
- International Draft
- SEPA Direct Debits
- SEPA Credit Transfers
- UK Payments

3.1 Beneficiary Maintenance

To view Beneficiary Maintenance:

1. Navigate through **Payments > Beneficiary Maintenance**.

Beneficiary Maintenance



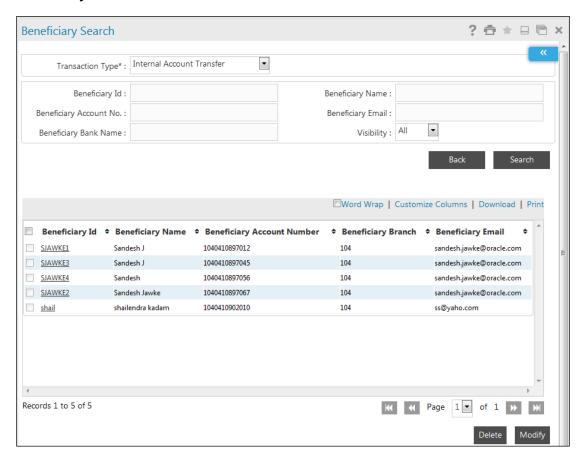
Note: You can create new beneficiaries template for various transaction types, by selecting any transaction type and clicking the Create Beneficiary Template button. Refer to the section Beneficiary Maintenance – Internal Transfer onwards for beneficiary creation.

Field Description

Field Name	Description
Transaction Type	[Mandatory, Drop-Down] Select the transaction type, for which template is to be searched, from the drop-down list.
Beneficiary ID	[Optional, Alphanumeric, 10] Type the beneficiary ID
Beneficiary Name	[Optional, Alphanumeric, 35] Type the beneficiary name.
Beneficiary Account No	t [Optional, Alphanumeric, 35] Type the beneficiary account number.
Beneficiary Email	[Optional, Alphanumeric, 35] Type the beneficiary email id.
Beneficiary Bank Name	[Optional, Alphanumeric, 35] Type the beneficiary bank name.
Visibility	[Optional, Drop-Down]
	Select the beneficiary access level from the drop-down list. The options are: Public Private

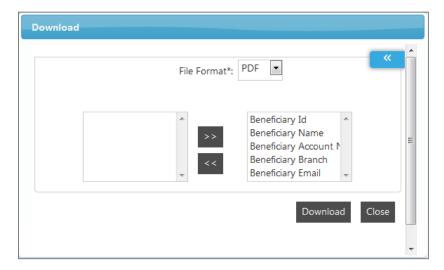
- 2. Select the **Transaction Type** drop-down list.
- 3. Click the **Search** button. The system displays the **Beneficiary Maintenance** screen with exiting templates that can be viewed, deleted, or modified.

Beneficiary Maintenance



- 4. Click or to navigate to the next or previous page in the list, respectively.
- 5. Click or last page in the list, respectively.
- 6. Select a record and click the Download button to download the complete statement. The system displays the Beneficiary Maintenance download screen dialog screen.
- 7. Click the **Reorder** button to reorder the columns or select the columns that appear in the list.
- 8. Click the **Print** button to print the data.
- 9. Click on **Edit** button column to edit the number of columns.

Beneficiary Maintenance - Download



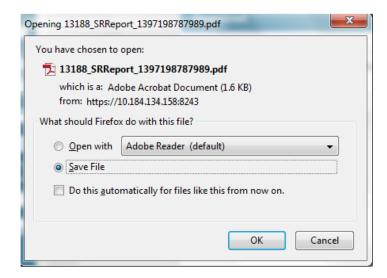
Field Description

Field Name	Description	
File Format	[Conditional, Drop-Down]	
	Select the appropriate type of file format from the drop-down list.	
	The options are:	
	• PDF	
	• XLS	
	• HTML	
	• RTF	

- 10. Select the download type and file format from the drop-down list.
- 11. Click the button to exclude the option from downloading.
- 12. Click the button to Included the option for downloading. All the fields are, by default, included
- Click the **Download** button. The system displays the File Download message box.
 OR

Click the **Close** button to close the downloading.

File Download



- 14. Click the **Save File** button to save the file on your file system. The system displays the Save As dialog box.
- 15. Click the **Open with** button to open the file.

OR

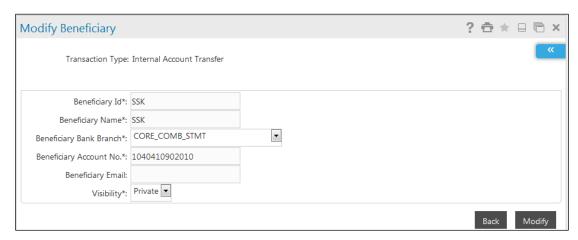
Click the Open Folder button to open the folder in which the file is saved.

OR

Click the **Cance**l button to close the Download complete dialog box and to view the file later.

- 16. Select Beneficiary ID by selecting the respective checkbox from the **Beneficiary Maintenance Search** screen.
- 17. Click the **Modify** button to modify the selected beneficiary template. The system displays the **Modify Beneficiary** screen.

Modify Beneficiary

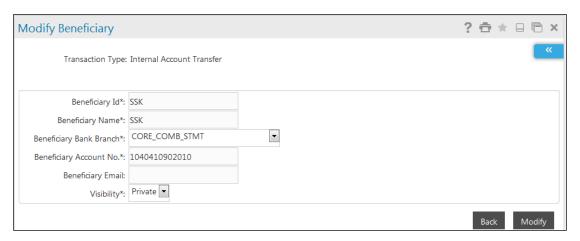


- 18. Enter the details to modify the beneficiary template.
- 19. Click the **Modify** button to modify the selected beneficiary template. The system displays **Modify Beneficiary Verify** screen.

OR

Click the **Back** button to navigate to the previous screen.

Modify Beneficiary - Verify

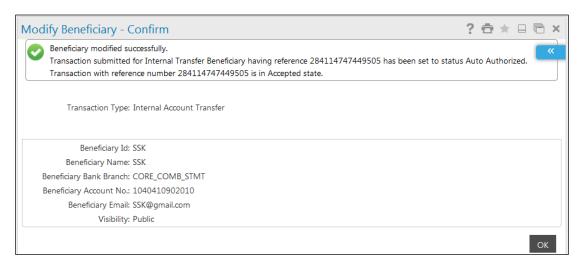


20. Click the **Confirm** button. The system displays the **Modify Beneficiary - Confirm** screen.

OR

Click the **Change** button to change the details.

Modify Beneficiary - Confirm



21. Click **OK**. The system displays the initial **Beneficiary Maintenance** screen.

Deleting a Beneficiary

22. Click the **Delete** button in the **Beneficiary Maintenance** screen with the search result. The system displays the **Beneficiary Maintenance – Delete Beneficiary – Verify** screen.

Beneficiary Maintenance - Delete Beneficiary - Verify

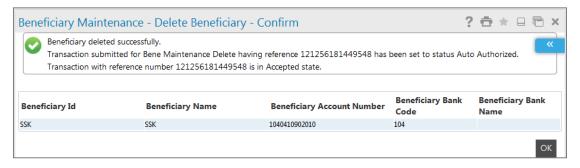


23. Click the **Confirm** button. The system displays the **Beneficiary Maintenance – Delete Beneficiary – Confirm** screen.

OF

Click the **Back** button to navigate to the previous screen.

Beneficiary Maintenance - Delete Beneficiary - Confirm



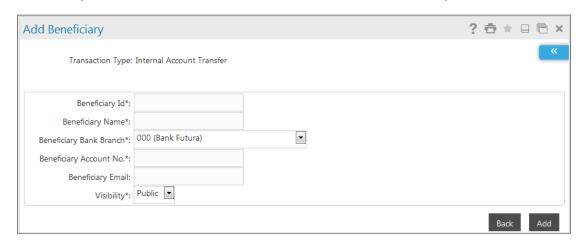
24. Click the **OK** button. The system displays the initial **Beneficiary Maintenance** screen.

3.2 Beneficiary Maintenance- Internal Account Transfer

To maintain a beneficiary for internal account transfer

- 1. Select the **Internal Account Transfers** option from the **Transaction Type** drop-down list from the **Beneficiary Maintenance** screen.
- 2. Click the **Create Beneficiary Template** button. The system displays the **Beneficiary Maintenance Add Beneficiary** screen.

Beneficiary Maintenance - Internal Account Transfer Add Beneficiary



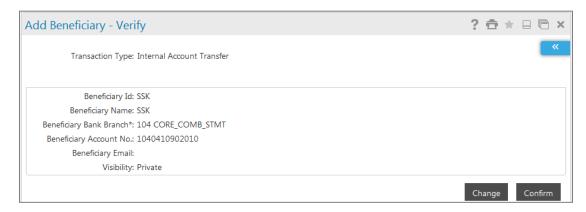
Field Description

Field Name	Description
Transaction Type	[Display] This field displays the type of transaction.
Beneficiary Id	[Mandatory, Alphanumeric, 10] Type the beneficiary ID
Beneficiary Name	[Mandatory, Alphanumeric, 25] Type the beneficiary name
Beneficiary Bank Branch	[Mandatory, Drop down] Select the bank's branch in which account is held.
Beneficiary Account No	[Mandatory, Numeric, 35] Type the beneficiary account number.
Beneficiary Email	[Optional, Alphanumeric, 255] Type the beneficiary email address.
Visibility	[Mandatory, Drop-Down] Select the Beneficiary Access level from the drop-down list. The options are: Public Private
	• Private

- 3. Enter the relevant information.
- Click the Back button. The system displays the Beneficiary Maintenance screen.
 OR

Click the **Add** button. The system displays the **Beneficiary Maintenance - Add Beneficiary - Verify** screen.

Beneficiary Maintenance - Add Beneficiary-Internal Account Transfer- Verify

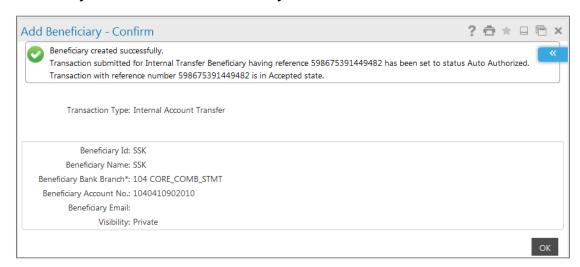


 Click the Change button. The system displays the Beneficiary Maintenance - Add Beneficiary screen.

OR

Click the Confirm button to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message.

Beneficiary Maintenance - Add Beneficiary-Internal Account Transfer- Confirm



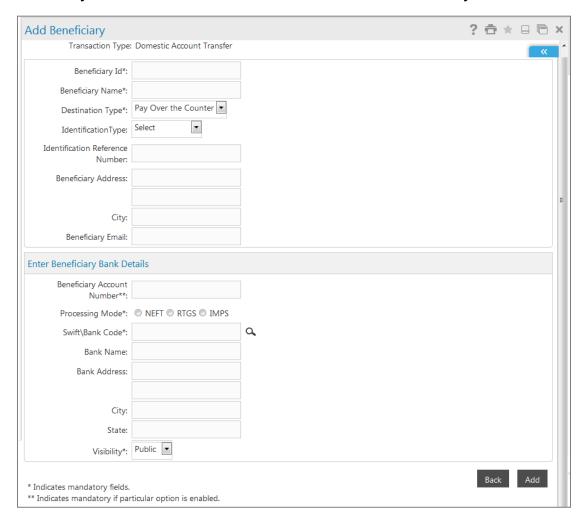
- 6. Click the **E-Receipt** button to generate an e-receipt for the completed transaction.
- 7. Click the **OK** button. The system displays the **Beneficiary Maintenance** screen.

3.3 Beneficiary Maintenance - Domestic Account Transfer

To maintain a beneficiary for-domestic transfer

- 1. Select the Domestic Account Transfer option from the **Transaction Type** drop-down list from the **Beneficiary Maintenance** screen.
- 2. Click the **Create Beneficiary Template** button. The system displays the **Beneficiary Maintenance Add Beneficiary** screen.

Beneficiary Maintenance - Domestic Account Transfer- Add Beneficiary



Field Description

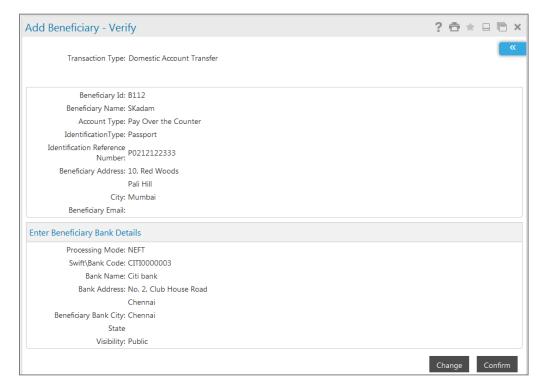
Field Name	Description
Transaction Type	[Display] This field displays the type of transaction.
Beneficiary Id	[Mandatory, Alphanumeric, 10] Type the Beneficiary ID
Beneficiary Name	[Mandatory, Alphanumeric, 25] Type the Beneficiary Name.

Field Name	Description
Account Type	[Mandatory, Drop-Down] Select the Account Type. The option are: • Enter Account No • Pay Over Counter
Beneficiary Address	[Conditional, Alphanumeric, 35, 2 Lines] Select the Beneficiary Address. This field is enabled if the Pay Over Counter option is selected from the Account Type drop-down list.
City	[Conditional, Alphanumeric, 35] Type the name of the City. This field is enabled if the Pay Over Counter option is selected from the Account Type drop-down list.
Beneficiary Email	[Optional, Alphanumeric, 255] Type the <i>Beneficiary</i> Email Address.
Beneficiary Account Number	[Mandatory, Alphanumeric, 35] Type the <i>Beneficiary</i> Account Number.
National Clearing Code Type	[Optional, Drop-Down] Select the National Clearing Code Type from the drop-down list.
Beneficiary Bank / Branch Code	[Optional, Search, Lookup] Click the Look Up icon to search the <i>Beneficiary</i> Bank/Branch Code.
Bank Name	[Display] This field displays the selected bank name
Bank Address	[Display] This field displays the selected beneficiary bank/branch address
Beneficiary Bank City	[Display] This field displays the selected beneficiary bank/branch city
Visibility	[Mandatory, Drop-Down] Select the Beneficiary Access Level from the drop-down list. The options are: • Public • Private

- 3. Enter the relevant details.
- Click the Back button. The system displays the Beneficiary Maintenance screen. OR

Click the **Add** button to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Verify** screen.

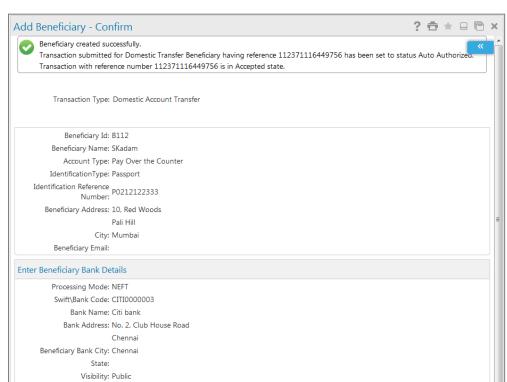
Beneficiary Maintenance - Add Beneficiary - Domestic Account Transfer - Verify



5. Click the **Change** button. The system displays the **Beneficiary Maintenance - Add Beneficiary** screen.

OR

Click the **Confirm** button to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message.



Beneficiary Maintenance - Add Beneficiary-Domestic Account Transfer- Confirm

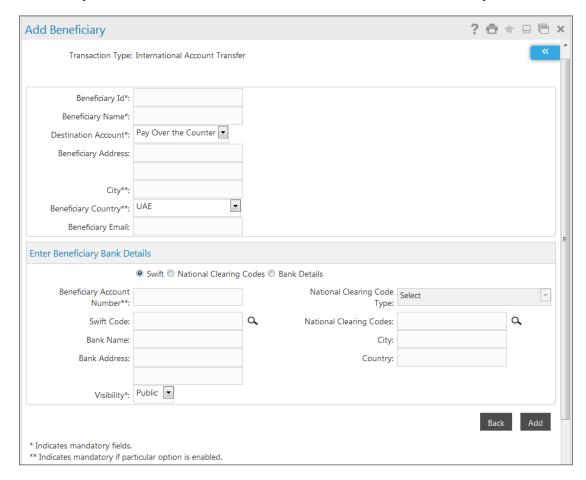
- 6. Click the **E-Receipt** button to generate an e-receipt for the completed transaction.
- 7. Click the **OK** button. The system displays the **Beneficiary Maintenance** screen.

3.4 Beneficiary Maintenance- International Account Transfer

To maintain a beneficiary for-international account transfer

- 1. Select Transaction Type as International Account Transfer.
- Click the Create Beneficiary Template button. The system displays the Beneficiary Maintenance - Add Beneficiary screen.

Beneficiary Maintenance - International Account Transfer- Add Beneficiary



Field Description

Field Name	Description
Transaction Type	[Display]
Beneficiary Id	This field displays the type of transaction. [Mandatory, Alphanumeric, 10] Type the beneficiary Id.
Beneficiary Name	[Mandatory, Alphanumeric, 25] Type the beneficiary name
Destination Account	[Mandatory, Drop-Down] Select the destination account type. The options are
	Pay Over Counter Account Number
Destination Account	Select the destination account type. The options are

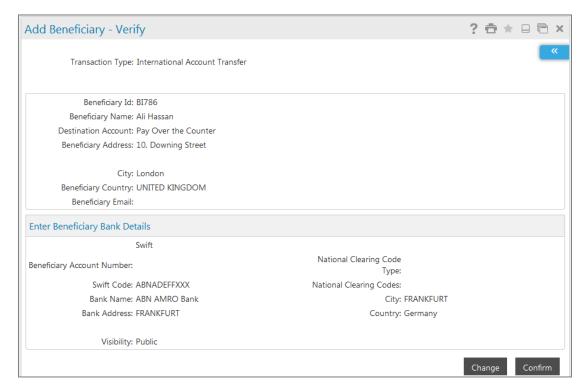
Field Name	Description
Beneficiary Address	[Optional, Alphanumeric, 35 x 2] Type the beneficiary address.
City	[Optional, Alphanumeric, 35] Type the beneficiary city.
Beneficiary Country	[Mandatory, Drop-Down] Select the beneficiary country name from the drop-down list.
Beneficiary Email	[Optional, Alphanumeric, 255] Type the beneficiary email address.
Beneficiary Bank De	tails
Transfer option	[Optional, Radio Button] Select the radio button through which the transfer is to be made. The options are • Swift • National Clearing Code • Bank Details
Beneficiary Account Number	[Mandatory, Numeric, 35] Type the beneficiary account number.
SWIFT Code	[Optional, Search, Lookup] Click the Look Up icon to search the SWIFT ID.
National Clearing Code Type	[Mandatory, Drop Down] Select the national clearing code type from the drop-down list.
National Clearing Codes	[Optional, Search, Lookup] Click the Look Up icon to search the beneficiary bank/branch code.
Bank Name	[Display] This field displays the selected bank name.
Bank Address	[Display] This field displays the selected beneficiary bank/branch address.
City	[Display] This field displays the selected city.
Country	[Display] This field displays the selected bank country

Field Name	Description
Visibility	[Mandatory, Drop-Down]
	Select the beneficiary access level from the drop-down list.
	The options are:
	Public
	Private

- 3. Enter the relevant information.
- Click Back. The system displays the Beneficiary Maintenance screen. OR

Click **Add** to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Verify** screen.

Beneficiary Maintenance - Add Beneficiary- International Account Transfer - Verify

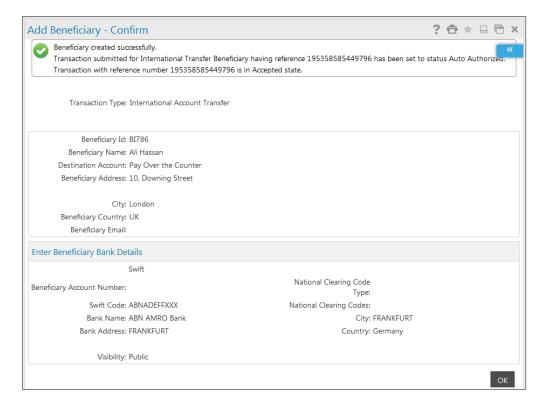


5. Click the **Change** button. The system displays the **Beneficiary Maintenance - Add Beneficiary** screen.

OR

Click the **Confirm** button to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message.

Beneficiary Maintenance - Add Beneficiary- International Account Transfer - Confirm



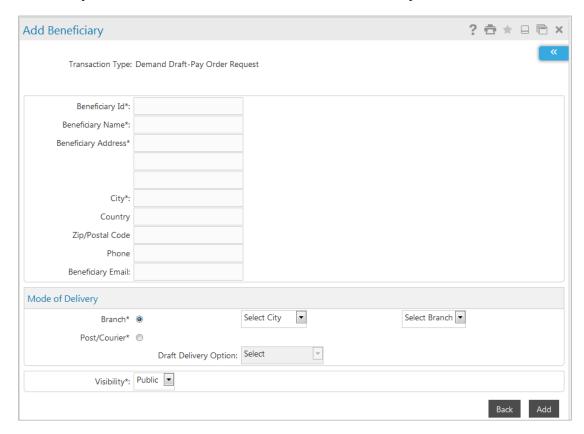
- 6. Click the **E-Receipt** button to generate an e-receipt for the completed transaction.
- 7. Click the **OK** button. The system displays the **Beneficiary Maintenance** screen.

3.5 Beneficiary Maintenance – International Draft

To maintain a Beneficiary for-international draft

- 1. Select Transaction Type as International Draft.
- 2. Click Create Beneficiary Template. The system displays the Beneficiary Maintenance Add Beneficiary screen.

Beneficiary Maintenance - International Draft - Add Beneficiary



Field Description

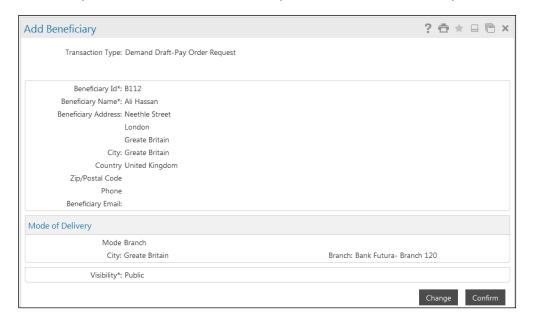
Field Name	Description
Transaction Type	[Display] This field displays the type of transaction.
Beneficiary Id	[Mandatory, Alphanumeric, 10] Type the beneficiary ID
Beneficiary Name	[Mandatory, Alphanumeric, 80] Type the beneficiary name.
Beneficiary Address	[Display] This field displays the selected beneficiary bank/branch address.
City	[Optional, Alphanumeric, 35] Type the beneficiary's city name.
Country	[Optional Drop Down] Select the country from the drop-down list.

Field Name	Description
Zip/Postal Code	[Optional, Numeric, 10] Type the zip/postal code.
Beneficiary Email	[Optional, Alphanumeric, 35]
,	Type the beneficiary email address.
Mode of Delivery	[Mandatory, Radio button]
	Select the mode of delivery options by selecting the respective radio button. Options are:
	Branch
	Note : If you select branch radio button then also select city and branch from the dropdowns shown. If you select courier or post radio button then those two dropdowns will be disabled.
	CourierPost
Visibility	[Mandatory, Drop-Down]
	Select the Beneficiary Access Level from the drop-down list.
	The options are :
	PublicPrivate

- 3. Enter the relevant information.
- Click the **Back** button. The system displays the Beneficiary Maintenance screen. OR

Click the **Add** button to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Verify** screen.

Beneficiary Maintenance - Add Beneficiary- International Draft - Verify

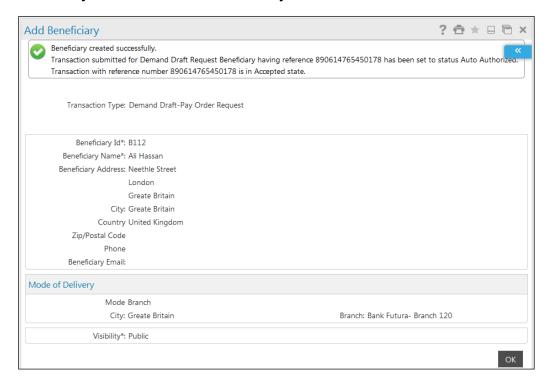


5. Click **Change**. The system displays the **Beneficiary Maintenance - Add Beneficiary** screen.

OR

Click **Confirm** to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message.

Beneficiary Maintenance - Add Beneficiary- International Draft - Confirm



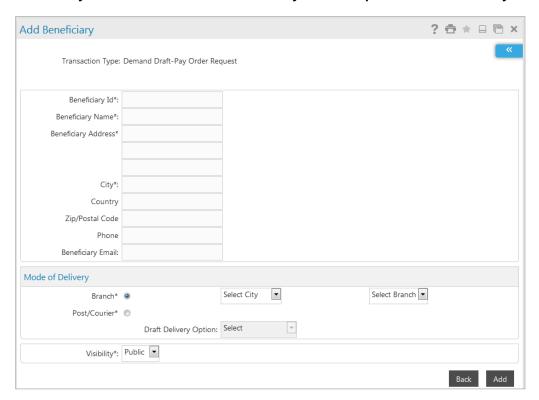
6. Click the **OK** button. The system displays the **Beneficiary Maintenance** screen.

3.6 Beneficiary Maintenance - Domestic Drafts

To maintain a beneficiary for-domestic drafts

- 1. Select the Demand Draft Pay Order Request option from the Transaction Type drop-down list from the **Beneficiary Maintenance** screen.
- 2. Click the Create Beneficiary Template button. The system displays the **Beneficiary Maintenance Add Beneficiary** screen.

Beneficiary Maintenance - Demand Draft Pay Order Request - Add Beneficiary



Field Description

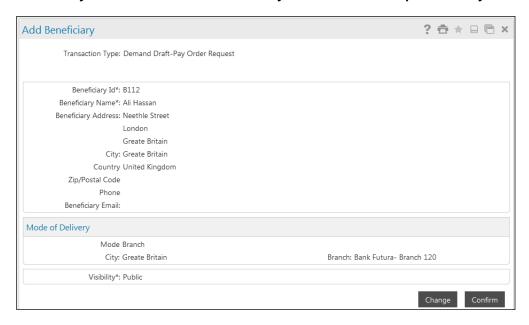
Field Name	Description
Transaction Type	[Display] This field displays the Demand Draft request as a Transaction Type.
Beneficiary ID	[Optional, Alphanumeric, 10] Type the Beneficiary ID
Beneficiary Name	[Optional, Alphanumeric, 35] Type the Beneficiary Name.
Beneficiary Address	[Optional, Alphanumeric, 35 x 2] Type the Beneficiary Address.

Field Name	Description
City	[Optional, Alphanumeric, 35] Type the Beneficiary City Name.
Country	[Mandatory, Drop-Down] Type the Beneficiary Country Name.
Zip/Postal Code	[Optional, Alphanumeric, 255] Type the Beneficiary's Postal Code.
Phone	[Optional, Alphanumeric, 35] Type the Beneficiary's Phone Number.
Beneficiary Email	[Optional, Alphanumeric, 35] Type the Beneficiary Email ID
Mode of Delivery	[Mandatory, Radio button]Select the mode of delivery options by selecting the respective radio button. Options are:Branch
	Note : If you select branch radio button then also select city and branch from the dropdowns shown. If you select courier or post radio button then those two dropdowns will be disabled.
	Post / Courier
Draft Delivery Option	n [Conditional, Drop-Down] Select the Draft Delivery option from the drop-down list.
Visibility	[Mandatory, Drop-Down]Select the Visibility from the drop-down list.Options are:PublicPrivate

- 3. Enter the relevant information.
- Click Back. The system displays the Beneficiary Maintenance screen. OR

Click **Add** to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Verify** screen.

Beneficiary Maintenance - Add Beneficiary- Demand Draft Request - Verify

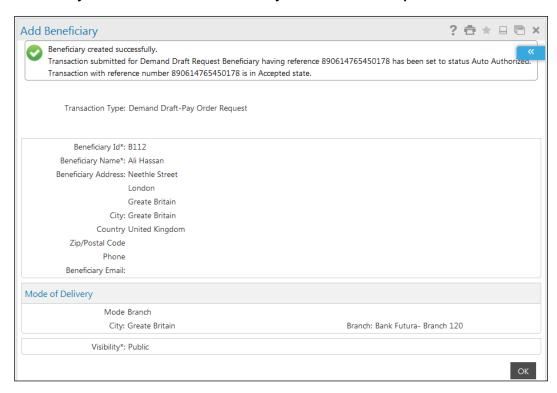


5. Click **Change**. The system displays the **Beneficiary Maintenance - Add Beneficiary** screen.

OR

Click **Confirm** to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message.

Beneficiary Maintenance - Add Beneficiary- Demand Draft Request - Confirm



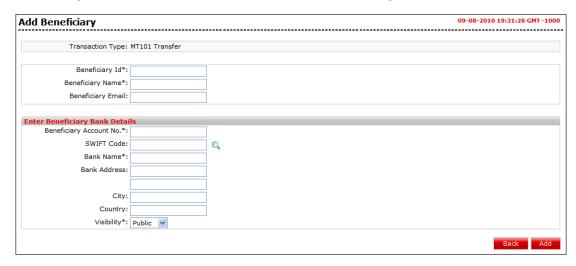
6. Click **OK**. The system displays the **Beneficiary Maintenance** screen.

3.7 **Beneficiary Maintenance - MT 101 Transfer**

To maintain a beneficiary for MT101 transfer

- Select the MT101 transfer option from the Transaction Type drop-down list from the 1. Beneficiary Maintenance screen.
- 2. Click the Create Beneficiary Template button. The system displays the Beneficiary Maintenance - Add Beneficiary screen.

Beneficiary Maintenance - MT101 Transfer - Add Beneficiary



Field Description

Field Name	Description
Transaction Type	[Display] This field displays the type of transaction.
Beneficiary Id	[Mandatory, Alphanumeric, 10] Type the Beneficiary ID
Beneficiary Name	[Mandatory, Alphanumeric, 80] Type the Beneficiary Name.
Beneficiary Email	[Optional, Alphanumeric, 35] Type the Beneficiary Email Address.
Beneficiary Bank Details	
Beneficiary Account No	[Mandatory, Alphanumeric, 35] Type the Beneficiary Account Number.

SWIFT Code [Search, Lookup]

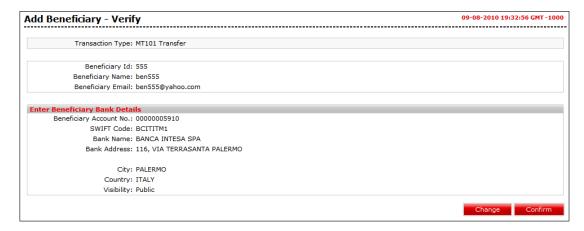
Click the Look Up icon to search the SWIFT ID.

Field Name	Description
Bank Name	[Display] This field displays the selected Bank Name.
Bank Address	[Display] This field displays the selected Beneficiary Bank/Branch Address.
City	[Display] This field displays the Beneficiary's <i>City</i> name.
Country	[Display] This field displays the selected Bank Country.
Visibility	 [Mandatory, Drop-Down] Select the Beneficiary Access Level from the drop-down list. The options are : Public Private

- 3. Enter the relevant details.
- Click the Back button. The system displays the Beneficiary Maintenance screen.
 OR

Click the **Add** button to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Verify** screen.

Beneficiary Maintenance MT 101 Transfer - Add Beneficiary - Verify

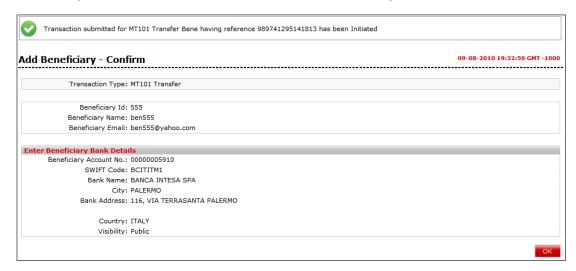


5. Click the **Change** button. The system displays the **Beneficiary Maintenance - Add Beneficiary** screen.

OR

Click the **Confirm** button to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message.

Beneficiary Maintenance - MT 101 Transfer - Add Beneficiary - Confirm



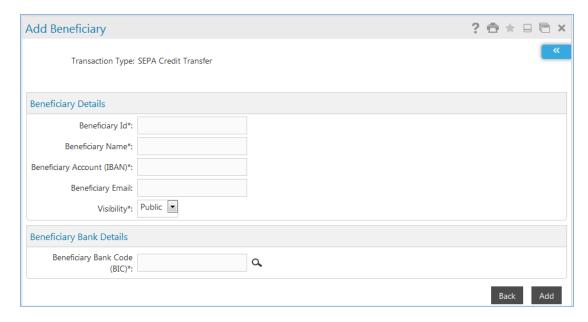
6. Click the **OK** button. The system displays the **Beneficiary Maintenance** screen.

3.8 Beneficiary Maintenance – SEPA CREDIT Transfer

To maintain a beneficiary for-SEPA Credit transfer

- 1. Select the SEPA Credit Transfer option from the **Transaction Type** drop-down list from the **Beneficiary Maintenance** screen.
- Click the Create Beneficiary Template button. The system displays the Beneficiary Maintenance - Add Beneficiary screen.

Beneficiary Maintenance - SEPA CREDIT Transfer Add Beneficiary



Field Description

Field Name	Description
Transaction Type	[Display] This field displays the Type of Transaction.
Beneficiary Id	[Mandatory, Alphanumeric, 10] Type the Beneficiary ID
Name	[Mandatory, Alphanumeric, 80] Type the Beneficiary Name.
Beneficiary Account (IBAN)	[Mandatory, Alphanumeric, 35] Type the Beneficiary IBAN Number.
Beneficiary Email	[Optional, Alphanumeric, 35] Type the Beneficiary Email Address.
Visibility	[Mandatory, Drop-Down] Select the Beneficiary Access Level from the drop-down list. The options are: • Public • Private

Beneficiary Bank Details

Beneficiary Bank [Search, Lookup]

Code (BIC)*

Click the Search button to select the Beneficiary Bank Code.

- 3. Enter the relevant information.
- Click the Back button. The system displays the Beneficiary Maintenance screen.
 OR

Click the **Add** button to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Verify** screen.

Beneficiary Maintenance - Add Beneficiary- SEPA CREDIT Transfer - Verify

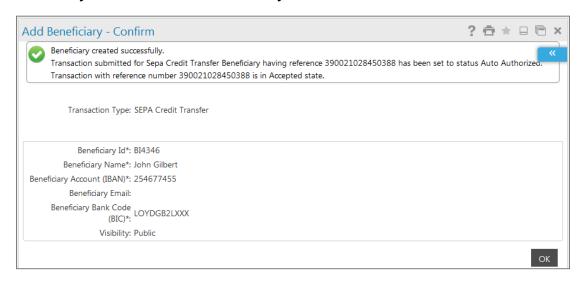


5. Click the **Change** button. The system displays the Beneficiary Maintenance - Add Beneficiary screen.

OR

Click the **Confirm** button to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message.

Beneficiary Maintenance - Add Beneficiary- SEPA CREDIT Transfer - Confirm



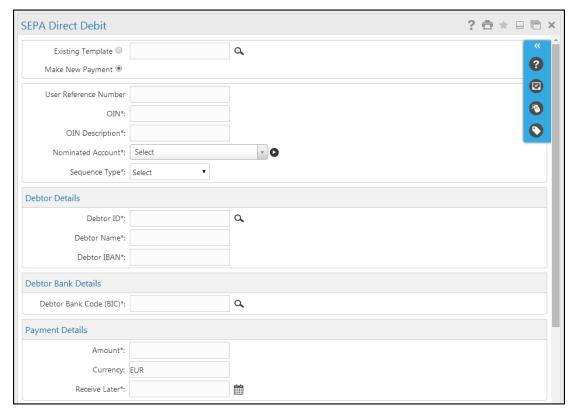
6. Click the **OK** button. The system displays the **Beneficiary Maintenance** screen.

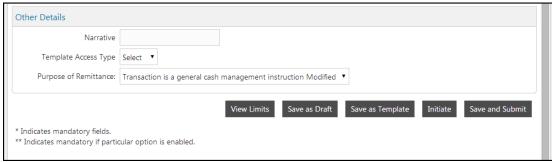
3.9 Beneficiary Maintenance - SEPA Direct Debits

To maintain a Beneficiary for-SEPA Direct Debits

- 1. Select the SEPA Direct Debit Generic option from the Transaction Type drop-down list from the **Beneficiary Maintenance** screen.
- 2. Click the Create Beneficiary Template button. The system displays the **Beneficiary Maintenance Add Beneficiary** screen.

Beneficiary Maintenance - SEPA Direct Debits - Add Beneficiary





Field Description

Field Name	Description
Transaction Type	[Display] This field displays the Type of Transaction.
Debtor Id	[Mandatory, Alphanumeric, 30] Type the Debtor ID
Debtor Name	[Mandatory, Alphanumeric, 80] Type the Debtor Name.
Debtor (IBAN)	[Mandatory, Alphanumeric, 50] Type the Debtor IBAN Number.
Debtor Email Id	[Optional, Alphanumeric, 35] Type the Debtor Email Address.
Visibility	 [Mandatory, Drop-Down] Select the Beneficiary Access Level from the drop-down list. The options are : Public Private
Dehtor Bank Details	

Debtor Bank Details

Debtor Bank Code [Search, Lookup]

(BIC)*

Click the Search button to select the Debtor Bank Code.

- 3. Enter the relevant information
- Click the Back button. The system displays the Beneficiary Maintenance screen.
 OR

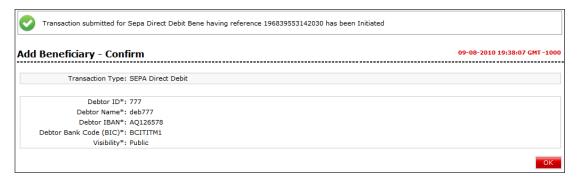
Click the Add button to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Verify** screen.

Beneficiary Maintenance - Add Beneficiary- SEPA Direct Debits - Verify



 Click the Change button. The system displays the Beneficiary Maintenance - Add Beneficiary screen.
 OR Click the **Confirm** button to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message.

Beneficiary Maintenance - Add Beneficiary- SEPA Direct Debits - Confirm



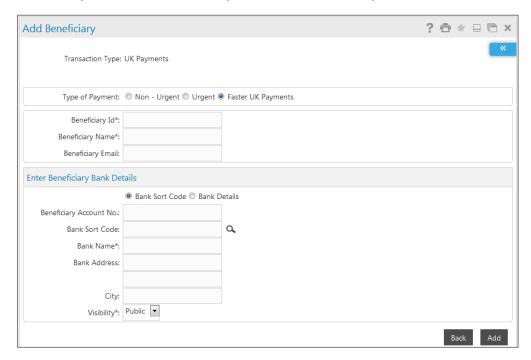
6. Click the **OK** button. The system displays the **Beneficiary Maintenance** screen.

3.10 Beneficiary Maintenance – UK Payments

To maintain a beneficiary for-UK payments

- 1. Select the UK Payments option from the Transaction Type drop-down list from the **Beneficiary Maintenance** screen.
- 2. Click the Create Beneficiary Template button. The system displays the **Beneficiary Maintenance Add Beneficiary** screen.

Beneficiary Maintenance - UK Payment - Add Beneficiary



Field Description

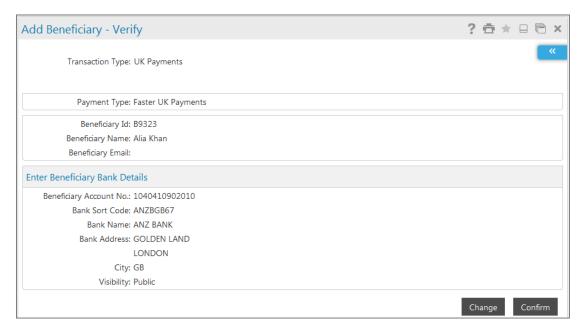
Field Name	Description
Transaction Type	[Display] This field displays the type of transaction.
Type of Payments	[Mandatory, Radio Button] Select the type of payment. The options are as: • Non - Urgent • Urgent • Faster UK Payments
Beneficiary Id	[Mandatory, Alphanumeric, 10] Type the Beneficiary ID
Beneficiary Name	[Mandatory, Alphanumeric, 80] Type the Beneficiary Name.
Beneficiary Email	[Optional, Alphanumeric, 35] Type the Beneficiary Email Address.
Enter Beneficiary B	ank Details
Bank Sort Code	[Conditional, Radio Button] Select button to select the bank code.
Bank Details	[Mandatory, Radio Button] Select the type of payment. The options are as: • Non - Urgent • Urgent • Faster UK Payments
Beneficiary Accoun	nt [Mandatory, Alphanumeric, 35] Type the Beneficiary Account Number.
Bank Sort Code	[Conditional, Search Button] Click the search button to select the bank code. This field is enabled if the Bank Sort Code is selected.
Bank Name	[Conditional, Alphanumeric, 40]. Type the Bank Name. This field is enabled if the Bank Details is selected.

Field Name	Description
Bank Address	[Conditional, Alphanumeric, 40]
	Type the Bank Address.
	This field is enabled if the Bank Details is selected.
City	[Display]
	This field displays the City.
Visibility	[Mandatory, Drop-Down]
	Select the Beneficiary Access Level from the drop-down list.
	The options are :
	• Public
	Private

- 3. Enter the relevant information.
- Click the Back button. The system displays the Beneficiary Maintenance screen.
 OR

Click the **Add** button to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Verify** screen.

Beneficiary Maintenance - Add Beneficiary-UK Payments- Verify

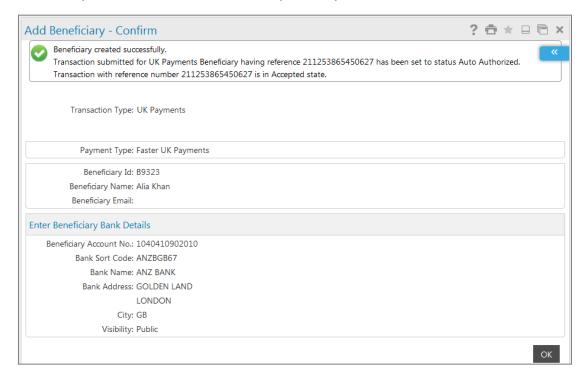


5. Click the **Change** button. The system displays the **Beneficiary Maintenance - Add Beneficiary** screen.

OR

Click the **Confirm** button to create a beneficiary. The system displays the **Beneficiary Maintenance - Add Beneficiary - Confirm** screen with the status message.

Beneficiary Maintenance - Add Beneficiary- UK Payments - Confirm



6. Click the **OK** button. The system displays the **Beneficiary Maintenance** screen.

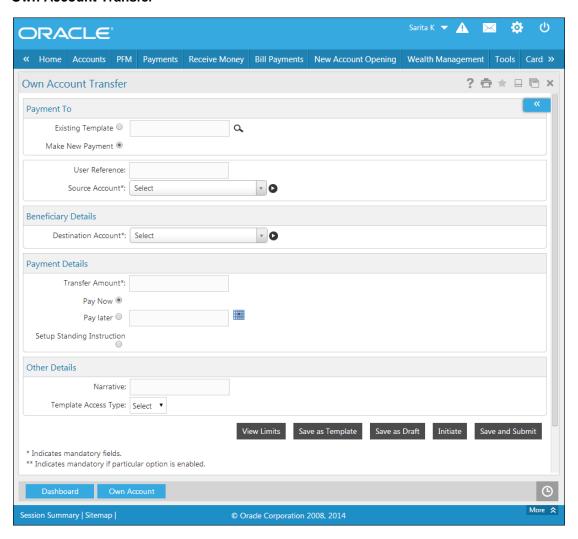
4. Own Account Transfer

Using the Own Account Transfer option, you can initiate funds transfer between any of your accounts, i.e. the accounts that are under the customer IDs mapped to you. Such transfer can be done either by making a new payment transaction or by using the existing beneficiary details (i.e. templates) to make the payment. The payment can be processed immediately, or on a specific future date, or as per your standing instructions.

To view Own Account Transfer:

Navigate through Payments > Within Bank > Own Account Transfer. The system displays the Own Account Transfer screen.

Own Account Transfer



Field Description

Field Name	Description
Existing Template	[Mandatory, Drop-Down] Select Existing Template radio button to select the Existing Payment template for funds transfer.
Make New Payment	[Optional, Radio Button] Select Make New Payment option button to make a new funds transfer entry. The transfer can be done either by using Existing Payment Template or Make New Payment.
User Reference	[Optional, Alphanumeric, 40] Type the user reference number that you want to use to identify this transaction.
Source Account	[Mandatory, Drop-Down] Select the source account number from the drop-down list.
	Click the button. The system will automatically fetch and display the available balance for the selected source account.
Destination Account	[Mandatory, Drop-Down] Select the destination account number from the drop-down list. Click the button. The system will automatically fetch and display the available balance for the selected destination account.
Transfer Amount	[Mandatory, Numeric, 15] Type the amount to be transferred.
Pay Now	[Optional, Radio Button] Select the Pay now radio button to process the funds transfer immediately. The transfer can be done in any of the three modes: Pay now, Pay later or Setup Standing Instruction.
Pay Later	[Optional, Radio Button] Select the Pay later radio button to make the funds transfer on a future date.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Field Name Description

Deal Details

[Optional, Radio button]

Select deal details by selecting appropriate radio button.

Options are:

- Pre booked
- Online
- Bank

Note: Deal options are available to you only if deal is allowed for your user. Please refer Foreign Exchange User Manual for deal details.

Setup Standing Instruction

[Optional, Radio Button]

Select Setup Standing Instruction to set standing instructions for funds transfer for a period. The system auto transfers the fund on the specified date and frequency.

Note: The Transfer Date to be selected should lie between the *Start Date* and *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a *non-working day* or a *holiday*, then transaction is processed on the next working day.

SI Execution Frequency

[Conditional, Pick List]

Select the standing instruction execution frequency for the funds transfer from the drop-down list.

The options are:

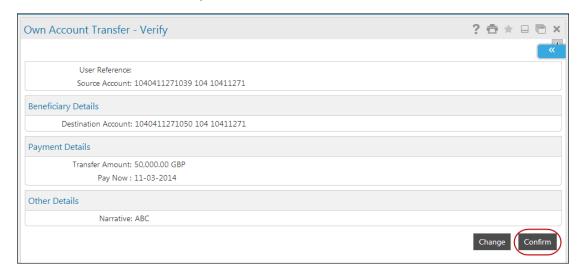
- Daily
- Weekly
- Fortnightly
- Monthly
- Bi-Monthly
- Quarterly
- Half -Yearly
- Yearly

This field is displayed if you select the Setup Standing Instruction option.

Field Name	Description
First Execution Date	[Conditional, Pick List] Select the execution date for the first standing instruction from the Calendar pick list. This field is displayed if you select the Setup Standing Instruction option.
Expiry Date	[Conditional, Pick List] Select the standing instruction Expiry date from the Calendar pick list. This field is displayed if you select the Setup Standing Instruction option.
Narrative	[Optional, Alphanumeric, 35] Type the narrative.
Template Access Type	[Optional, Drop-Down] Select Template Access <i>Type</i> from the drop-down list. For Corporate Users, template access type will be Public and Private.
View Limits	[Action Button] Click the button to check limits for the transfer.
Save as Template	[Action Button] Click the button to save the details as a template for future reference.
Save as Draft	[Action Button] Click the button to save the details as a draft.
Initiate	[Action Button] Click the button to initiate with the transaction process.
Save and Submit	[Action Button] Click the button to save and submit the details.

 Click the Initiate button. The system displays the Own Account Transfer - Verify screen.

Own Account Transfer - Verify



 Click the Confirm button. The system displays the Own Account Transfer - Confirm screen with the status message.
 OR

Click the **Change** button to navigate to the previous screen.

Own Account Transfer - Confirm



4. Click the **E-Receipt** button to generate an e-receipt for the completed transaction.

Own Account Transfer - e-receipt



5. Click the **OK** button. The system displays the **Own Account Transfer** screen.

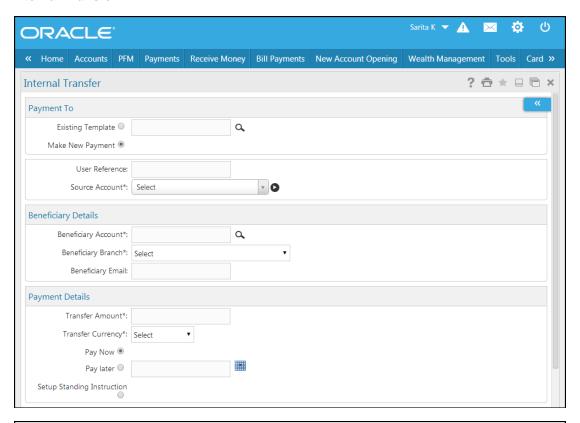
5. Internal Transfer

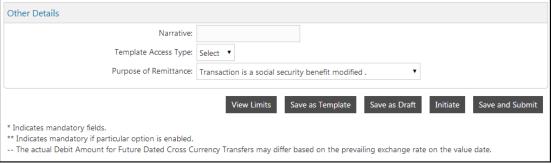
Using the Internal Transfer option, you can transfer funds within the bank, i.e. you can transfer funds to any accounts of the same bank. You can also create and save payment templates to be used later for funds transfer. Such transfer can be done either by making a new payment transaction or using the existing beneficiary details (i.e. templates) to make the payment. The payment can be processed immediately or on a specific future date, or as per your standing instructions.

To view Internal Account Transfer:

Navigate through Payments > Within Bank > Internal Account Transfer. The system displays the Internal Account Transfer screen.

Internal Transfer





Field Description

Field Name	Description
Existing Template	[Optional, Drop-Down] Select Existing Template radio button option button to select the existing Payment template for funds transfer.
Make New Payment	[Optional, Radio Button] Select the Make New Payment radio button to make a new funds transfer entry. The transfer can be done either by using Existing Payment Template or Make New Payment.
User Reference	[Optional, Alphanumeric, 40] Type the User Reference Number that you want to use to identify this transaction.
Source Account	[Mandatory, Drop-Down] Select the Source Account number for the Internal Transfer from the drop-down list.
	Click the button. The system will automatically fetch and display the available balance for the selected source account.
Beneficiary Account	[Mandatory, Lookup] Click the Lookup button to select any beneficiary. Account of that selected beneficiary will get displayed here.
Beneficiary Branch	[Display] Beneficiary branch will get automatically populated here after the selection of Beneficiary Account.
Beneficiary Email	[Display] Beneficiary Email will get automatically populated here after the selection of Beneficiary Account.
Transfer Amount	[Mandatory, Numeric, 15] Type the transfer amount for the internal transfer.
Transfer Currency	[Mandatory, Drop-Down] Select the transfer currency for the internal transfer from the drop-down list.
Pay Now	[Optional, Radio Button] Select Pay now to process the internal transfer immediately. The transfer can be done in any of the three modes: Pay now, Pay later or Setup Standing Instruction.

Field Name

Description

Pay Later

[Optional, Radio Button]

Select Pay later to make the internal transfer on a future date.

The transfer can be done in any of the three modes: Pay now, Pay later or Setup Standing Instruction.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Deal Details

[Optional, Radio button]

Select deal details by selecting appropriate radio button Options are:

- Pre booked
- Online
- Bank

Note: The Deal Options are available to you only if the deal is allowed for your user.

Please refer Foreign Exchange User Manual for Deal Details.

Setup Standing Instruction

[Optional, Radio Button]

Select Setup Standing Instruction to set standing instructions for the internal transfer for a period. The system auto transfers the fund on the specified date and frequency.

The transfer can be done in any of the three modes: Pay now, Pay later or Setup Standing Instruction.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

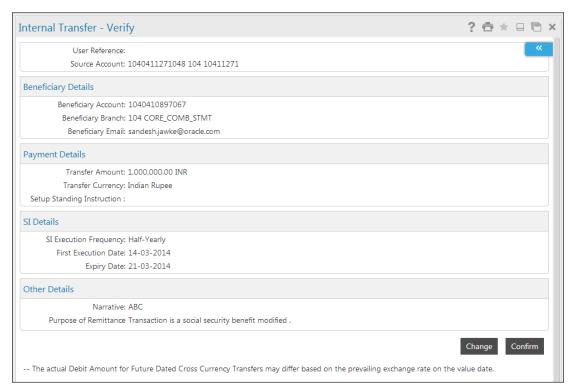
If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Field Name	Description
SI Execution	[Conditional, Drop-Down] Select the standing instruction execution frequency for the internal transfer from
Frequency	the drop-down list.
	The options are:
	Daily
	Weekly
	Fortnightly Monthly
	Monthly Ri Monthly
	Bi-MonthlyQuarterly
	Half -Yearly
	Yearly
	This field is displayed if you select the Setup Standing Instruction option.
First	[Conditional, Pick List]
Execution Date	Select the execution date for the first standing instruction from the Calendar pick list.
	This field is displayed if you select the Setup Standing Instruction option.
Expiry	[Conditional, Pick List]
Date	Select the standing instruction Expiry date from the Calendar pick list.
	This field is displayed if you select the Setup Standing Instruction option.
Purpose of remittance	[Conditional, Input Box, 35*2]
remittance	This field is displayed only if "Others" is selected.
	Displays the purpose of the selected record.
Narrative	[Optional, Alphanumeric, 35]
Tammlete	Type the narrative.
Template Access Type	[Optional, Drop-Down]
	Select template access type from the drop-down list.
	Options are:
	Public
	Private
View Limits	[Action Button]
LIIIII19	Click the button to check limits for the transfer.
Save as Template	[Action Button]
	Click the button to save the details as a template for future reference.

Field Name	Description
Save as Draft	[Action Button] Click the button to save the details as a draft.
Initiate	[Action Button] Click the button to initiate with the transaction process.
Save and Submit	[Action Button] Click the button to save and submit the details.

2. Click the **Initiate** button. The system displays the **Internal Transfer - Verify** screen.

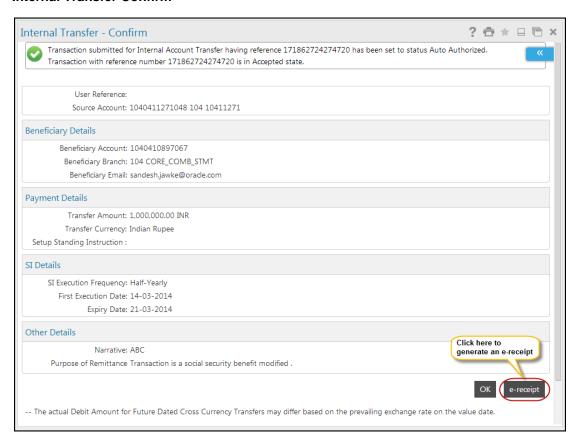
Internal Transfer - Verify



 Click the **Confirm** button. Depending on the type of verify screen, the system displays the Internal Transfer - Confirm screen with the status message. OR

Click the Cancel button to cancel the funds transfer.

Internal Transfer Confirm



- 4. Click the e-receipt button to generate an e-receipt for the completed transaction.
- 5. Click the **OK** button. The system displays **Internal Transfer** screen.

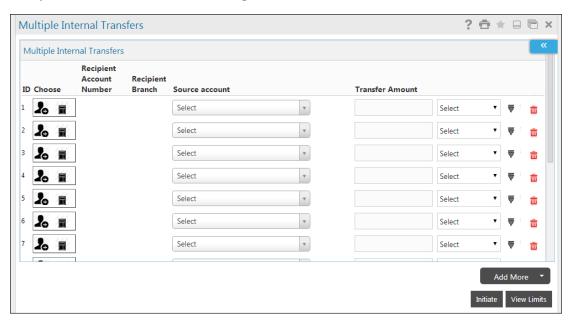
6. Multiple Internal Transfer

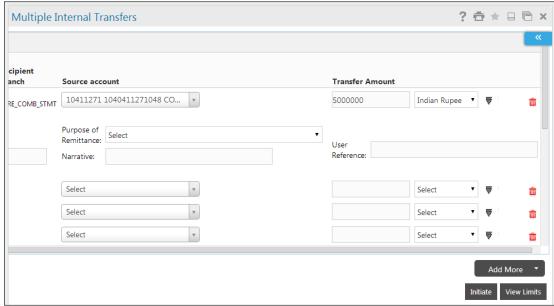
This option allows you to initiate multiple internal transfers. You can transfer money from one account to as many as five different accounts. In addition you can transfer money from different accounts to a single or multiple accounts as per the instructions.

To view Multiple Internal Transfers:

1. Navigate through **Payments > Within Bank > Multiple Internal Transfer**. The system displays **Multiple Internal Transfer** screen.

Multiple Internal Transfers- Debit Single Account





Field Description

Field Name	Description
Debit Single Account	[Optional, Radio Button] Select Debit Single Account to debit a single account.
Debit Multiple Account	[Optional, Radio Button] Select Debit Multiple Account to debit more than one account.
User Reference	[Optional, Alphanumeric, 15] Type the User Reference Number for the transaction.
Source Account	[Mandatory, Numeric, 18] Select the Source Account from the dropdown list.
Destination Branch	[Mandatory, Numeric, 18] Select the Destination Branch from the dropdown list.
Payment Instruction	
Destination Account	[Mandatory, Alphanumeric, 34] Type the destination account which will act as a credit account for the transaction.
Destination Branch	[Display] This field displays the destination branch selected in the destination branch dropdown.
Transfer Amount	[Mandatory, Numeric, 18] Type the amount to be transferred.
Transfer Currency	[Mandatory, Drop-Down] Select the currency from the drop-down list.
Pay Now	[Optional, Radio Button] Select Pay Now to process the transaction immediately.
Pay Later	[Optional, Radio Button] Select Pay Later to make the payment on future date.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

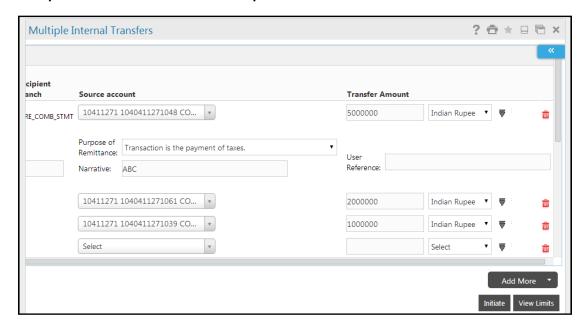
End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Field Name	Description
Other Details	
Purpose of remittance	[Conditional, Input Box, 35*2] This field is enabled only when Others is selected. Enter the desired purpose of remittance.
Narrative	[Mandatory, Alphanumeric, 15] Type the brief description of the transaction.
User Reference Number	[Optional, Input Box, 35] Enter the User Reference Number.
Select Beneficiary	[Lookup] Click the Beneficiary Search lookup to select the desired beneficiary. The details appear in the respective fields.
Select Existing Template	[Lookup] Click the Template lookup to select the desired template from the existing ones.
Payment Instructions	[Drill Down] Click the respective drill down for the desired Payment ID. As per the selection of Beneficiary and the Existing Template, automatically the respective payment instructions are displayed.
Delete Row	[icon] Removes the corresponding row.
Pay Later	[Date-Picker] Select the desired date for payment.
Add More	 [Action Button] Click Add More to add no. of rows from the following options: Add 1 row Add 3 rows Add 5 rows Add 10 rows
View Limits	[Display] Displays the limit status.
Initiate	[Action Button] Click the Initiate button to initiate the <i>Transfer</i> process.

2. To fill the details for Multiple Debit Account, select the **Debit Multiple Account** radio button.

Multiple Internal Transfer- Debit Multiple Account



Field Description

Field Name	Description
Debit Single Account	[Optional, Radio Button] Select Debit Single Account to debit an account.
Debit Multiple Account	[Optional, Radio Button] Select Debit Multiple Account to debit more than one account.
User Reference	[Optional, Alphanumeric, 15] Type the user reference number for the transaction.
Source Account	[Mandatory, Drop-Down] Select the source account from the drop-down list.
Destination Branch	[Mandatory, Drop-Down] Select the branch of destination account from the drop-down list.
Payment Instruction	
Source Account	[Display] This field displays the source account selected in the source account dropdown.
Destination Account	[Mandatory, Alphanumeric, 34] Type the destination account which will act as a credit account for the transaction.

Field Name	Description
Destination Branch	[Display] This field displays the destination branch selected in the destination branch dropdown.
Transfer Amount	[Mandatory, Numeric, 18] Type the amount to be transferred.
Transfer Currency	[Mandatory, Drop-Down] Select the currency from the drop-down list.
Pay Now	[Optional, Radio Button] Select Pay Now to process the transaction immediately.
Pay Later	[Optional, Radio Button] Select Pay Later to make the payment on future date.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

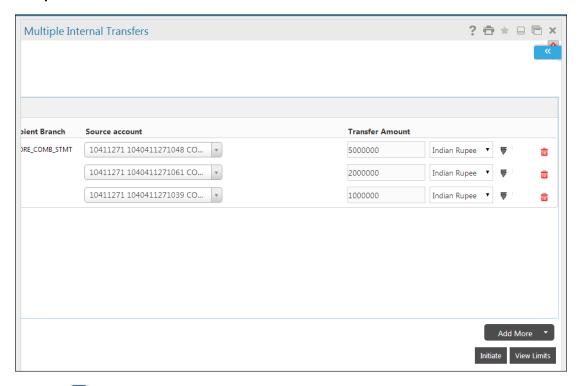
If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Narrative [Mandatory, Alphanumeric, 15]

Type the brief description of the transaction.

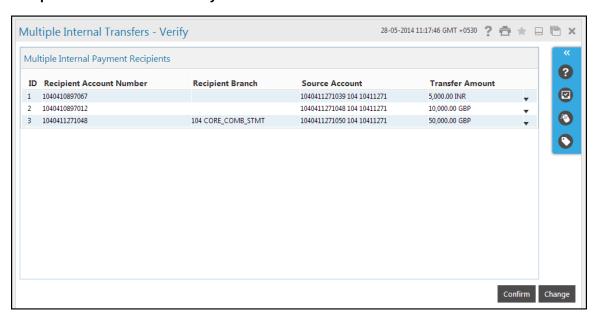
3. Click the **Add More** button to add multiple records.

Multiple Internal Transfers - Initiate



- 4. Click the 🗵 button to delete a record from the grid.
- 5. Click the **Initiate** button. The system displays the **Multiple Internal Transfer Verification** screen.

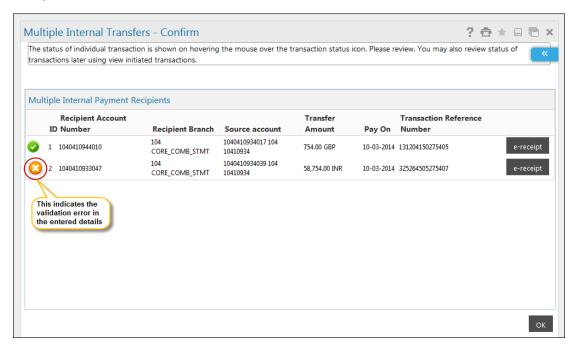
Multiple Internal Transfer - Verify



6. Click the **Confirm** button. The system displays the **Multiple Internal Transfer** - **Confirmation** screen with the status message.

OR Click the Change button to navigate to the previous screen.

Multiple Internal Transfer - Confirm



- 7. Click the e-receipt button to generate an e-receipt for the completed transaction.
- 8. Click the **OK** button. The system displays the **Multiple Internal Transfer** screen.

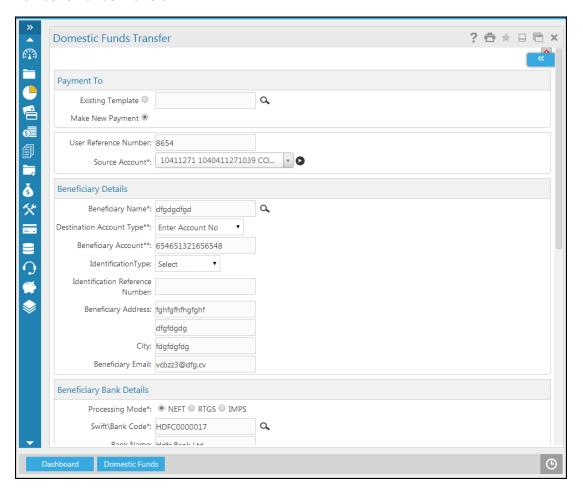
7. Domestic Funds Transfer

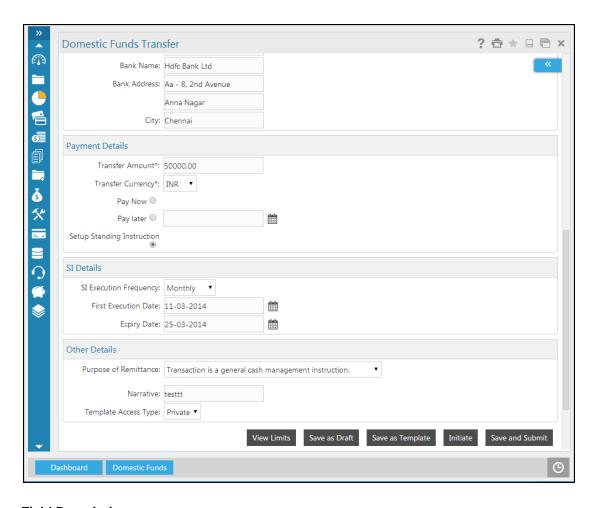
Using the Domestic Funds Transfer option, you can transfer funds to any account in another bank within the country. The transfer is usually made through the local payments network. The payment can be processed immediately, or on a specific future date, or you can set recurring instructions with the bank.

To view Domestic Funds Transfer:

1. Navigate through **Payments > Within Country > Domestic Funds Transfer**. The system displays **Domestic Funds Transfer** screen.

Domestic Funds Transfer





Field Description

Field Name Description

Payment To

Existing Template [Optional, Radio Button]

Select Existing Template option button to select the existing Payment template

for funds transfer.

Make New Payment [Optional, Radio Button]

Select Make New Payment option button to make a new funds transfer entry.

The transfer can be done either by using Existing Payment Template or Make

New Payment.

User Reference Number [Optional, Alphanumeric, 40]

Type the User Reference Number that you want to use to identify this

transaction.

If a payment template is selected from the Payment Template, this field displays

the *User Reference Number* of the selected payment template.

Field Name	Description
Source Account	[Mandatory, Drop-Down] Select the Source Account Number from the drop-down list.
	Click the button. The system will automatically fetch and display the available balance for the selected source account.
Beneficiary Name	[Mandatory, Lookup] Click the Lookup button to select any beneficiary. Name of that selected beneficiary will get displayed here.
Destination Account Type	 [Mandatory, Drop Down] Select the Destination Account Type from the drop-down list. The options are: Account No Pay Over Counter
Beneficiary Account	[Display] Beneficiary Account Number will be automatically populated here after the selection of Beneficiary Name.
Identification Type	[Dropdown] Select the desired value from the dropdown.
Identification Reference Number	[Optional, Input Box, 35] Enter the respective Identification Reference Number, for the selected Identification Type.
Beneficiary Address	[Display] Beneficiary Address will be automatically populated here after the selection of <i>Beneficiary</i> Name.
City	[Display] Beneficiary City will be automatically populated here after the selection of Beneficiary Name.
Beneficiary Email	[Display] Beneficiary <i>E-mail</i> will be automatically populated here after the selection of Beneficiary Name.

Beneficiary Bank Details

National Clearing Codes

This section provides the National Clearing Code Look-Up icon to search the National Clearing Code details. The Look Up icon allows you to view all the Clearing Codes, Bank Name and Address. You can either type the National Clearing Code details or select the same using the Look Up function for maintaining the details.

Field Name	Description
Processing Mode	[Conditional, Drop-Down] Select the national clearing code type from the drop-down list. This field is enabled if you select the National Clearing Codes option.
Swift/Bank Code	[Conditional, Lookup] Click the search button to select national clearing code. This field is enabled if you select the National Clearing Codes option.
Bank Name	[Display] Type the name of the beneficiary bank. This field is enabled if you select the Bank Details option. If you select National Clearing Codes Option then bank name will get automatically populated here.
Bank Address	[Display] Type the address of the beneficiary bank. This field is enabled if you select the Bank Details option. If you select National Clearing Codes Option then bank address will get automatically populated here.
City	[Display] Type the city of the beneficiary bank. This field is enabled if you select the Bank Details option. If you select National Clearing Codes Option then bank city will get automatically populated here.
Payment Details	
Transfer	[Mandatory Numoric 15]

Transfer Amount	[Mandatory, Numeric, 15] Type the transfer amount for the domestic transfer.
Transfer Currency	[Mandatory, Drop-Down] Select the transfer currency for the domestic transfer from the drop-down list.
Pay Now	[Optional, Radio Button] Select Pay Now to process the transaction immediately. The transfer can be done in any of the three modes: Pay now, Pay later or Setup Standing Instruction.
Pay Later	[Optional, Radio Button] Select Pay Later to make the payment on future date.

Field Name Description

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Select Date [Conditional, Pick List]

Select the appropriate future date on which you want to make the domestic transfer from the Calendar pick list.

This field is displayed if you select the Pay later option.

Setup Standing Instruction

[Optional, Radio Button]

Select Setup Standing Instruction to set standing instructions for domestic transfer for a period. The system auto transfers the fund on the specified date and frequency.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date – Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

SI Execution Frequency

[Conditional, Drop-Down]

Select the standing instruction execution frequency for the domestic transfer from the drop-down list.

The options are:

- Daily
- Weekly
- Fortnightly
- Monthly
- Bi-Monthly
- Quarterly
- Half -Yearly
- Yearly

This field is displayed if you select the Setup Standing Instruction option.

First Execution Date

[Conditional, Pick List]

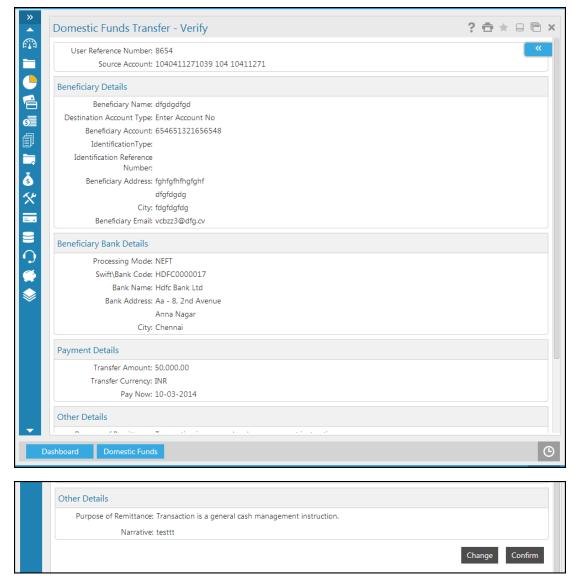
Select the execution date for the first standing instruction from the Calendar pick list.

This field is displayed if you select the Setup Standing Instruction option.

Field Name	Description
Expiry Date	[Conditional, Pick List] Select the standing instruction Expiry date from the Calendar pick list. This field is displayed if you select the Setup Standing Instruction option.
Purpose of Remittance	[Optional, Drop-Down] Select the <i>Purpose of Remittance</i> from the drop-down list.
Description of Remittance Purpose	[Optional, Alphanumeric, 20] Type the description of remittance purpose. This field is enabled if the Other option is selected from the Purpose of Remittance drop-down list.
Narrative	[Optional, Alphanumeric, 35] Type the narrative.
Template Access Type	[Optional, Drop-Down] Select template access type from the drop-down list. The options are Public Private

2. Click the **Initiate** button. The system displays the **Domestic Funds Transfer - Verify** screen.

Domestic Funds Transfer - Verify

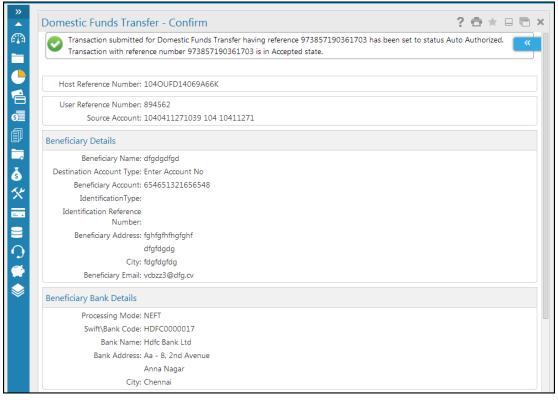


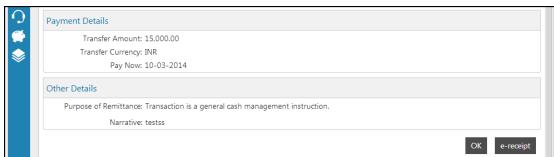
 Click the Confirm button. The system displays the Domestic Funds Transfer - Confirm screen with the status message.

OR

Click the **Change** button to navigate to the previous screen.

Domestic Funds Transfer - Confirm





Note: If the transaction contains any invalid value, the system prompts the same through Messages. The same transaction does not get authorized during the Authorization process.

The e-receipt feature is also not available for the same transaction.

- 4. Initiate the same process again and make the required changes as suggested in the Messages.
- 5. Click the e-receipt button to generate an e-receipt for the completed transaction.
- 6. Click the **OK** button. The system returns you to the Domestic Funds Transfer screen.
- 7. Refer Additional Options sections for options like Save as Draft/Templates, Save and Submit, View Limits.

8. Multiple Domestic Transfers

Using the Multiple Domestic Transfer option, you can transfer funds to more than one account in another bank within the country. By default, fifteen payments are configured. If 15 different payments have been initiated through a single multiple domestic transfer transaction, 15 different transactions reference numbers are generated. The 15 different transactions are made available in the dashboard as separate domestic transfers and are available for individual authorization. The transfer is usually made through the local payments network. The payment can be processed immediately, or on a specific future date, or you can set recurring instructions with the bank.

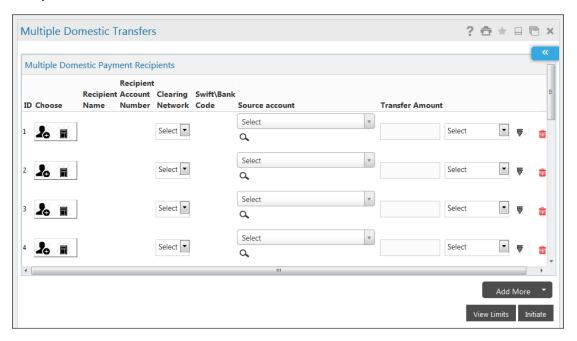
To initiate multiple domestic transfer:

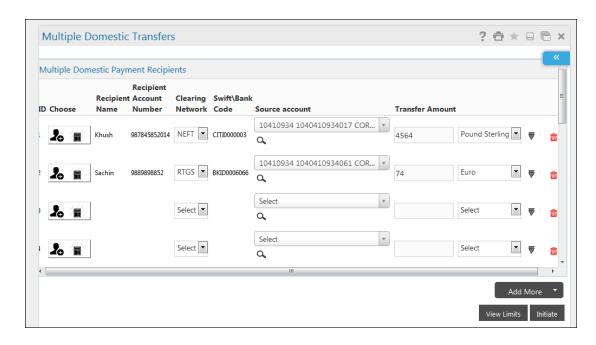
 Navigate through the menus to Payments > Online Payments > Domestic Account Transfer.

Note: Minimum one payment Instruction ID needs to be completed before initiating the Multiple Domestic Payment.

The following page is displayed. This transaction screen allows the user to initiate multiple domestic transfers.

Multiple Domestic Transfers





Field Description

Field Name	Description
ID	[Display] Displays the Payment Instruction Number.
Recipient Name	[Display] Displays the Recipient Name.
Recipient Account Number	[Display] Displays the Recipient's Account Number.
Clearing Network For China Region	[Mandatory, Drop-Down] Select the desired Clearing Network (Processing Mode) from the dropdown: • Normal • Urgent The user can switch the network for payment.
Bank Code	[Display] Displays the Bank Code for the Recipient Bank.
Source Account	[Mandatory, Searchable Dropdown] Start typing the desired Account Number in the dropdown input box. All the account numbers containing those similar characters are populated. Select the desired Account Number from the dropdown.

Field Name	Description
	[Mandatory, Lookup] The Auto-Complete feature along with the Search Lookup is available If only when the number of accounts mapped to the user and enabled for payment exceeds the specified limit.
Currency Type for Transfer Amount	[Mandatory, Dropdown] Select the desired Currency Type from the dropdown.
Transfer Amount	[Mandatory, Input Box, 15] Enter the desired Transfer Amount.
Pay On	
Pay Now	[Conditional, Radio Button] Click Pay Now to make an immediate transfer.
Pay Later	[Conditional, Radio Button] Click Pay Later to make a transfer on a specified date.
Note : The <i>T</i> End Date.	ransfer Date to be selected should lie between the Start Date and
Start Date –	Current Date + No of days (1 to 20)
End Date – 0	Current Date + 365 Days
	er Date happens to be a non-working day or a holiday, then s processed on the next working day.
Purpose of Remittance	[Conditional, Dropdown - Input Box, 35*2] Select the desired purpose from the dropdown. The input box is enabled only when the "others" is selected from the dropdown. Enter the desired purpose in the respective input box.
Narrative	[Optional, Input Box, 35] Enter the desired narrative.
User Reference Number	[Optional, Input Box, 35] Enter the appropriate User Reference Number.
Select Beneficiary	[Lookup] Click the Beneficiary Search lookup to select the desired beneficiary. The details appear in the respective fields.
Select Existing Template	[Lookup] Click the Template lookup to select the desired template from the existing ones.

Field Name	Description
Payment	[Drill Down]
Instructions	Click the respective drill down for the desired Payment ID.
	As per the selection of Beneficiary and the <i>Existing</i> Template, automatically the respective payment instructions are displayed.
Delete Row	[icon]
	Removes the corresponding row.
Pay Later	[Date-Picker]
	Select the desired date for payment.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Add More	[Action Button] Click Add More to add no. of rows from the following options:
	 Add 1 row Add 3 rows Add 5 rows Add 10 rows
View Limits	[Display] Displays the limit status.

Click the Initiate button to in

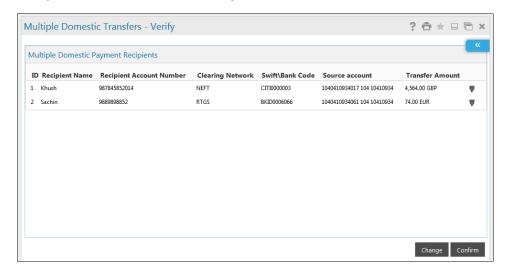
[Action Button]

Click the Initiate button to initiate the Transfer process.

The following Verify screen is displayed.

Initiate

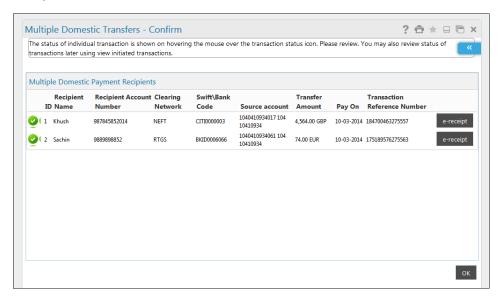
Multiple Domestic Transfer - Verify



- 2. Verify the details.
- Click the drilldown to verify the payment instructions.
- 4. Click Change to make the desired changes.
- Click Confirm to confirm the details.

Note: On confirmation of multiple domestic transfers, a unique Transaction Reference Number is displayed against each payment id to the user. A user can track the status of the transaction using this Reference Number. The status of the transaction is shown against each payment id. The error and warnings (if any) in any payment instruction is shown on the hovering the mouse over the status icon (in the form of tool tip).

Multiple Domestic Transfer - Confirm



- 6. Click the e-receipt button to generate an e-receipt for the completed transaction.
- 7. Click **OK** to proceed with the next Multiple Domestic Transfer.

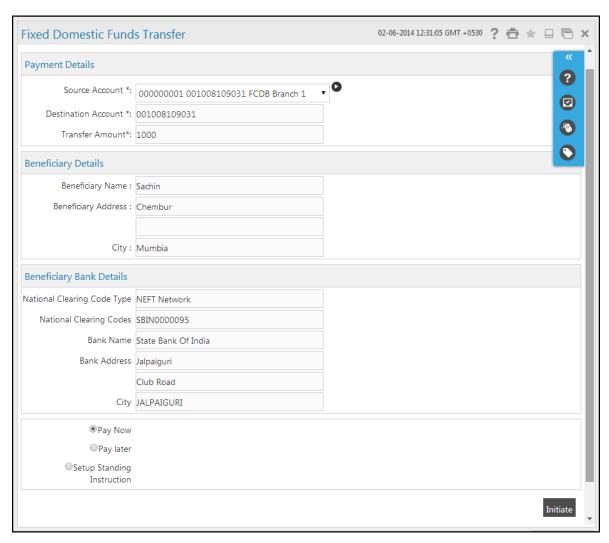
9. Fixed Domestic Funds Transfer

This transaction will be available specifically to the corporate users associated with Corporation of Public Deposits (CPD) accounts. You will have an additional payment option in the form of Fixed Domestic Transfers. You will be able to transfer funds only to those destination accounts as mapped by the admin user for the specific source account using Source account – Beneficiary account linkage transaction.

To view Fixed Domestic Funds Transfer:

1. Navigate through **Payments > Online Payments > Fixed Domestic Funds Transfer**. The system displays the **Fixed Domestic Funds Transfer** screen.

Fixed Domestic Funds Transfer



Field Description

Field Name Description

Payment Details

Source Account [Mandatory, Drop-Down]

Select the source account from the drop down menu from which

the funds are to be transferred.

Destination Account

[Display]

This field displays the destination Account linked to source account

on selecting the source account.

Transfer Amount [Mandatory, Numeric, 20]

Type the amount to be transferred.

Beneficiary Details

Beneficiary Name [Display]

This field displays the beneficiary name linked to source account.

Beneficiary

[Display]

Address This field displays the beneficiary address linked to the source

account.

City [Display]

This field displays the beneficiary city linked to the source account.

National Clearing

Code Type

[Display]

This field displays the national clearing code type of the beneficiary

bank linked to the source account.

National Clearing

Codes

[Display]

This field displays the national clearing code of the beneficiary

bank linked to the source account.

Bank Name [Display]

This field displays the bank name of the beneficiary bank linked to

the source account.

Bank Address [Display]

This field displays the bank address of the beneficiary bank linked

to the source account.

City [Display]

This field displays the city of the beneficiary bank linked to the

source account.

Field Name	Description
Pay Now	[Optional, Radio Button] Select Pay Now radio button to process the transaction immediately. The system date is displayed in the adjacent field.
Pay Later	[Optional, Radio Button, Pick list] Select Pay Later radio button to make the payment on future date. It will display a pick list to select any future date.

Note: The Transfer Date to be selected should lie between the *Start Date* and *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a *non-working day* or a *holiday*, then transaction is processed on the next working day.

Select Date

[Conditional, Pick List]
Select the date from the pick list.
This field is displayed if Pay Later option button is selected.

Setup Standing Instruction

[Optional, Radio Button]
Select Setup Standing Instruction to set a standing instruction for a period for domestic transfers.
The system auto transfers the fund on specified date and frequency.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date – Current Date + No of days (1 to 20)

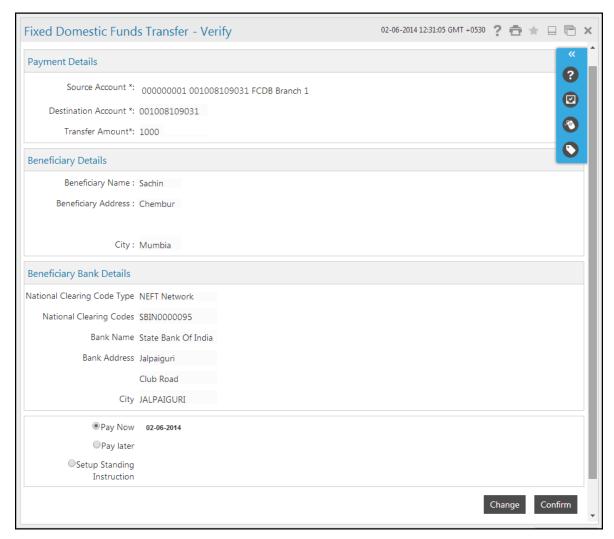
End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Field Name	Description
SI Execution Frequency	[Conditional, Drop-Down] Select the standing instruction execution frequency from the drop-down list.
	The options are:
	 Daily Weekly Fortnightly Monthly Bi-Monthly Quarterly Half -Yearly Yearly This field is displayed if Setup Standing Instruction option button is selected.
First Execution	[Conditional, Pick List]
Date	Select the execution date for the first standing instruction from the pick list.
	This field is displayed if Setup Standing Instruction option button is selected.
Expiry Date	[Conditional, Pick List]
	Select the standing instruction Expiry date from the Calendar pick list.
	This field is displayed if you select the Setup Standing Instruction option.

2. Click the **Initiate** button. The system displays **Fixed Domestic Funds Transfer - Verify** screen.

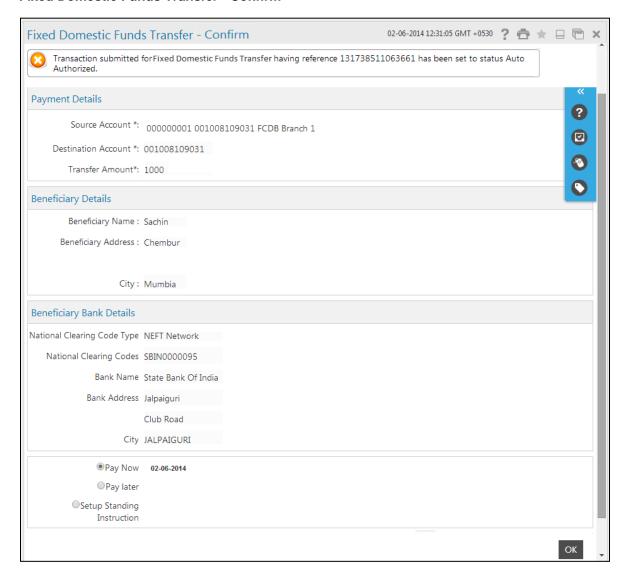
Fixed Domestic Funds Transfer - Verify



 Click the Confirm button. The system displays the Domestic Funds Transfer - Confirm screen with the status message.
 OR

Click the **Change** button to navigate to the previous screen.

Fixed Domestic Funds Transfer - Confirm



- 4. Click the e-receipt button to generate an e-receipt for the completed transaction.
- 5. Click the **OK** button. The system displays **Fixed Domestic Funds Transfer** screen.

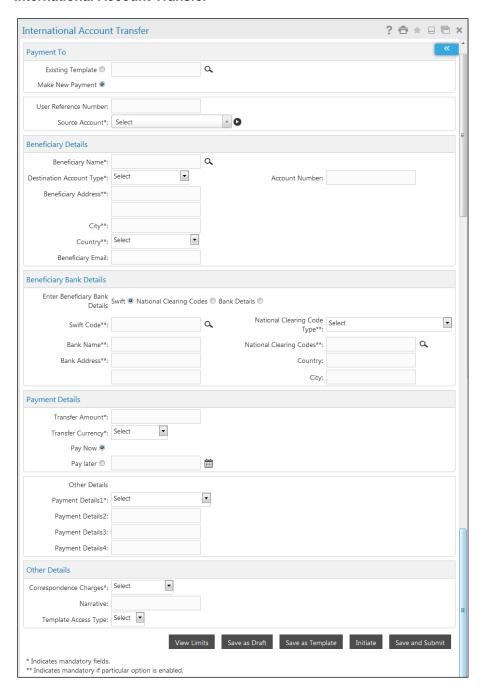
10. International Account Transfer

Using the International Transfer option, you can transfer funds globally, i.e., you can transfer funds to any account in any bank across the globe. Such transfer can be made either by using an existing template or as a new payment transaction. The payment can be processed immediately, or on a specific future date, or as per your standing instructions with the bank.

To view International Account Transfer:

1. Navigate through **Payments > Cross Border > International Account Transfer**. The system displays the **International Account Transfer** screen.

International Account Transfer



Field Description

Field Name Description

Payment To

Existing Template [Optional, Radio Button]

Select Existing Template option button to select the existing

Payment template for funds transfer

Make New Payment [Optional, Radio Button]

Select Make New Payment option button to make a new funds transfer entry. The transfer can be done either by using Existing

Payment Template or Make New Payment.

User Reference Number [Optional, Alphanumeric, 20]

Type the user reference number as per your choice.

Source Account [Mandatory, Drop-Down]

Select the Source Account from the drop-down list.

Click the button. The system will automatically fetch and display the available balance for the selected source account.

Beneficiary Details

Beneficiary Name [Mandatory, Alphanumeric, 35, Lookup]

Click the Lookup button to select any beneficiary. Name of that

selected beneficiary will get displayed here.

Destination Account Type

[Conditional, Drop-Down]

Select the destination account from the drop-down list.

The options are as follows:

Enter Account No

Pay Over The Counter

Beneficiary Address [Conditional, Alphanumeric, 35 x 2]

Beneficiary Address will get automatically populated here after the selection of beneficiary name. This field is editable when you select Pay Over the Counter option from the Destination Account

Type dropdown.

City [Conditional, Alphanumeric, 35]

Beneficiary City will get automatically populated here after the

selection of beneficiary name.

This field is enabled when you select Pay Over the Counter

option from the Destination Account Type dropdown

Field Name	Description
Country	[Conditional, Drop-Down]
	Select the country of the beneficiary from the drop-down list.
	This field is enabled when you select Pay Over the Counter option from the Destination Account Type dropdown
Beneficiary Email	[Conditional, Alphanumeric, 40]
	Type the Beneficiary Email address.
	This field is enabled if you select the Make New Payment option
Account Number	[Conditional, Alphanumeric, 34]
	Type the Beneficiary Account Number.
	This field is enabled when you select Enter Account No option from the Destination Account Type dropdown
Beneficiary Bank Det	ails
Enter Beneficiary	[Optional, Radio Button]
Bank Details	Select the option to enter the Beneficiary Bank details.
	The options are follows:
	• SWIFT
	National Clearing Codes
	Bank Details
SWIFT Code	[Conditional, Lookup]
	Click the Lookup button to select the Swift Code.
Bank Name	[Display]
	Beneficiary Bank Name will get automatically populated here after the selection of swift code.
	This field is enabled if the Bank Details option is selected from the Enter Beneficiary Bank Details.
Bank Address	[Conditional, Alphanumeric, 70]
	Type the bank address.
	This field is enabled if the Bank Details option is selected from the Enter Beneficiary Bank Details. If you select Swift Code then this field will get automatically populated.
National Clearing	[Search, Lookup]
Code	Click the Search button to select the beneficiary bank code.
	This field is enabled if the National Clearing Codes option is selected from the Enter Beneficiary Bank Details.
National Clearing	[Mandatory, Drop-Down]
Code Type	Select the national clearing code type from drop-down list.

Field Name	Description
Country	[Conditional, Alphanumeric, 35]
	Type the country name.
	This field is enabled if the Bank Details option is selected from the Enter Beneficiary Bank Details. If you select Swift Code then this field will get automatically populated
City	[Conditional, Alphanumeric, 26]
	Type the city of the beneficiary.
	This field is enabled if the Bank Details option is selected from the Enter Beneficiary Bank Details. If you select Swift Code then this field will get automatically populated
Intermediary Bank	[Conditional, Radio button]
Details	Select from the radio button :
	Swift CodeBank Details
	Note : If you select Swift Code radio button, then after selecting any swift code through search option at Swift Code field, remaining details will get auto populated. If you select Bank details radio button then you will have to enter remaining details.
Swift Code	[Conditional, Lookup]
	Select the Swift Code using Search button provided.
Bank Name	[Conditional, Alphanumeric, 40]
	Type the bank name.
Bank Address	[Conditional, Alphanumeric, 70]
	Type the bank address.
City	[Conditional, Alphanumeric, 26]
	Type the city of the beneficiary.
	This field is enabled if the Bank Details option is selected from the <i>Enter Beneficiary Bank Details</i> .
Country	[Conditional, Alphanumeric, 35]
	Type the country name.
	This field is enabled if the Bank Details option is selected from the Enter Beneficiary Bank Details.
Payment Details	

Field Name	Description
Transfer Amount	[Mandatory, Numeric, 15]
	Type the transfer amount.
	If a payment template is selected from the Payment Template drop-down list, this field displays the transfer amount of the selected payment template.
Transfer Currency	[Mandatory, Drop-Down]
	Select the <i>Transfer Currency</i> for the international transfer from the drop-down list.
Pay Now	[Optional, Radio Button]
	Select Pay Now to process the transaction immediately.
Pay Later	[Optional, Radio Button]
	Select Pay Later to make the payment on future date.

Note: The Transfer Date to be selected should lie between the *Start Date* and *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a *non-working day* or a *holiday*, then transaction is processed on the next working day.

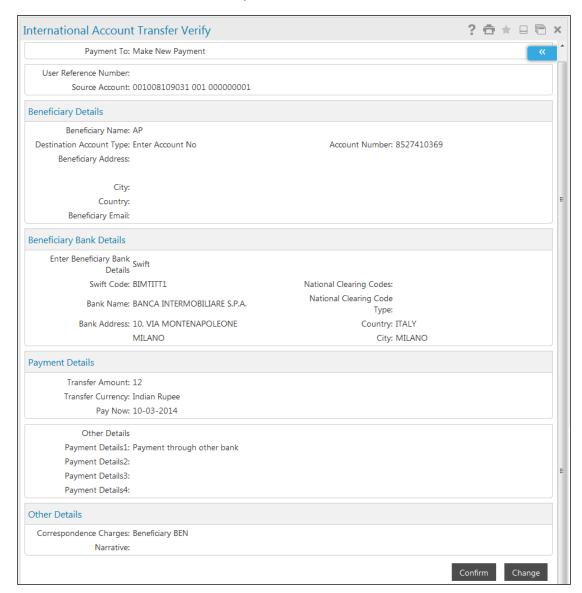
Other Details

Payment Details 1	[Mandatory, Drop-Down] Select the payment details from the drop-down list.
Payment Details 2/3/4	[Optional, Alphanumeric, 35 x 3] Type the description for payment details.
Other Details	
Correspondence Charges	[Mandatory, Drop-Down] Select the correspondence charges from the drop-down list.
Narrative	[Optional, Alphanumeric, 35] Type the narrative.
Template Access Type	[Optional, Drop-Down]
	Select template access type from the drop-down list
	Options are:
	• Public

Private

2. Click the **Initiate** button. The system displays the **Internal Account Transfer Verify** screen.

International Account Transfer Verify

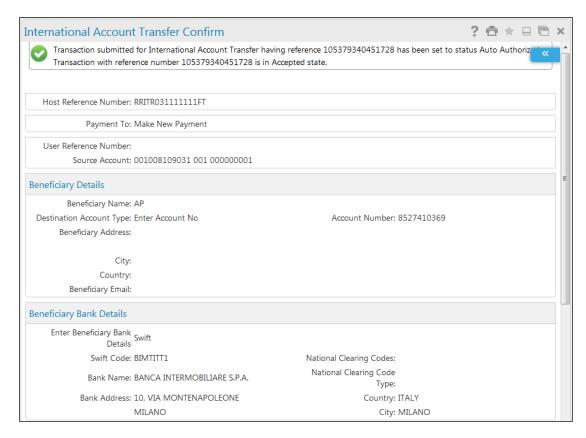


3. Click the **Confirm** button. The system displays the **International Account Transfer Confirm** screen.

OR

Click the **Change** button to navigate to the previous screen.

International Account Transfer Confirm



- 4. Click the e-receipt button to generate an e-receipt for the completed transaction.
- 5. Click the **OK** button. The system displays the **International Account Transfer** screen.
- 6. Refer Additional Options sections for options like Save as Draft/Templates, Save and Submit, View Limits.

11. Multiple International Transfer

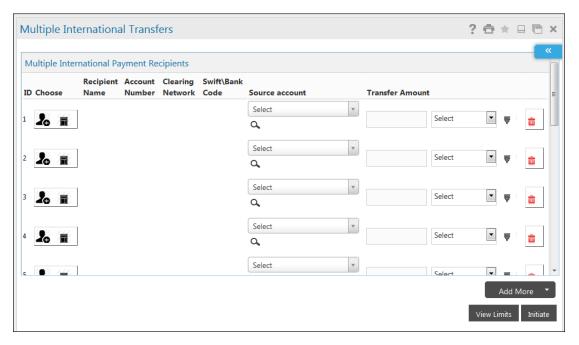
Using the Multiple International Transfer option, you can transfer funds to more than one account in another bank under the International Clearing Network. By default, 15 payments are configured. If 15 different payments have been initiated through a single multiple domestic transfer transaction, 15 different Transactions Reference Numbers are generated. The 15 different transactions are made available in the dashboard as separate domestic transfers and are available for individual authorization. The transfer is usually made through the local payments network. The payment can be processed immediately, or on a specific future date, or you can set recurring instructions with the bank.

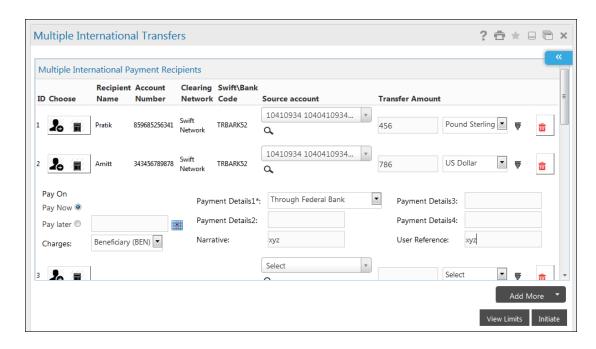
 Navigate through the menus to Payments > Online Payments > Domestic Account Transfer.

Note: Minimum one Payment Instruction ID needs to be completed before initiating the Multiple International Payment.

The following page is displayed. This transaction screen allows the user to initiate multiple domestic transfers.

Multiple International Transfer - Initiate





Field Description

Field Name	Description
ID	[Display] Displays the Payment Instruction Number.
Recipient Name	[Display] Displays the Recipient Name.
Recipient Account Number	[Display] Displays the Recipient's Account Number.
Clearing Network	[Mandatory, Input Box, 35] Enter the desired Clearing Network (Processing Mode).
SWIFT \ Bank Code	[Display] Displays the Bank Code for the Recipient Bank.
Source Account	[Mandatory, Searchable Dropdown] Start typing the desired Account Number in the dropdown input box. All the account numbers containing those similar characters are populated. Select the desired Account Number from the dropdown.
	[Mandatory, Lookup] The Auto-Complete feature along with the Search Lookup is available If only when the number of accounts mapped to the user and enabled for payment exceeds the specified limit.

Field Name	Description
Currency Type for Transfer Amount	[Mandatory, Dropdown] Select the desired Currency Type from the dropdown.
Transfer Amount	[Mandatory, Input Box, 15] Enter the desired Transfer Amount.
Pay On	
Pay Now	[Conditional, Radio Button] Click Pay Now to make an immediate transfer.
Pay Later	[Conditional, Radio Button] Click Pay Later to make a transfer on a specified date.
Note: The Tr End Date.	ansfer Date to be selected should lie between the Start Date and
Start Date –	Current Date + No of days (1 to 20)
End Date – C	Current Date + 365 Days
	er Date happens to be a <i>non-working day</i> or a <i>holiday</i> , then sprocessed on the next working day.
Payment Details 1	[Mandatory, Dropdown]
	Select the desired value from the dropdown.
Payment Details 2	[Optional, Input Box, 35]
	Enter the required payment details.
Payment Details 3	[Optional, Input Box, 35]
	Enter other payment details, if any.
Payment Details 4	[Optional, Input Box, 35]
	Enter other payment details, if any.
Charges	[Mandatory, Dropdown]
	Select the desired value from the dropdown. • Beneficiary (Ben)
	Remitter (Rem)Shared (Sha)
Narrative	[Optional, Input Box, 35]
	Enter the desired narrative.
User Reference Number	[Optional, Input Box, 35] Enter the appropriate User Reference Number.

Field Name	Description
Select Beneficiary	[Lookup] Click the Beneficiary Search lookup to select the desired beneficiary. The details appear in the respective fields.
Select Existing Template	[Lookup] Click the Template lookup to select the desired template from the existing ones.
Payment Instructions	[Drill Down] Click the respective drill down for the desired Payment ID. As per the selection of Beneficiary and the Existing Template, automatically the respective payment instructions are displayed.
Delete Row	[icon] Removes the corresponding row.
Pay Later	[Date-Picker] Select the desired date for payment.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Add More	[Action Button]
	Click Add More to add no. of rows from the following options:
	Add 1 row
	 Add 3 rows
	 Add 5 rows
	 Add 10 rows

View Limits [Display]

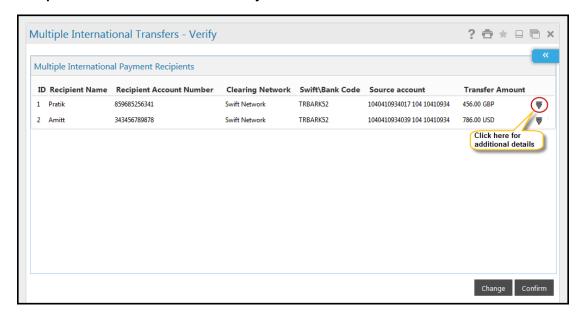
Displays the limit status.

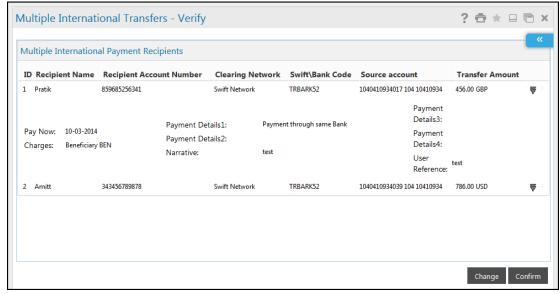
Initiate [Action Button]

Click the Initiate button to initiate the Transfer process.

The following Verify screen is displayed.

Multiple International Transfers - Verify

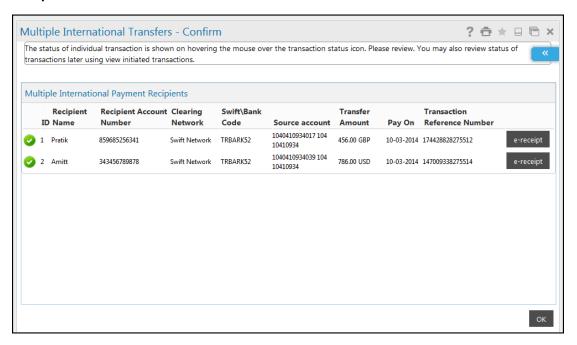




- 2. Verify the details.
- 3. Click the drilldown to verify the payment instructions.
- 4. Click Change to make the desired changes.
- 5. Click Confirm to confirm the details.

Note: On confirmation of Multiple International Transfers, a unique Transaction Reference Number is displayed against each Payment ID to the user. A user can track the status of the transaction using this Reference Number. The status of the transaction is shown against each Payment ID. The error and warnings (if any) in any payment instruction is shown on the hovering the mouse over the status icon (in the form of tool tip).

Multiple International Transfers - Confirm



- 6. Click e-receipt to generate an e-receipt for that particular transaction.
- 7. Click **OK** to proceed with the next Multiple International Transfers.

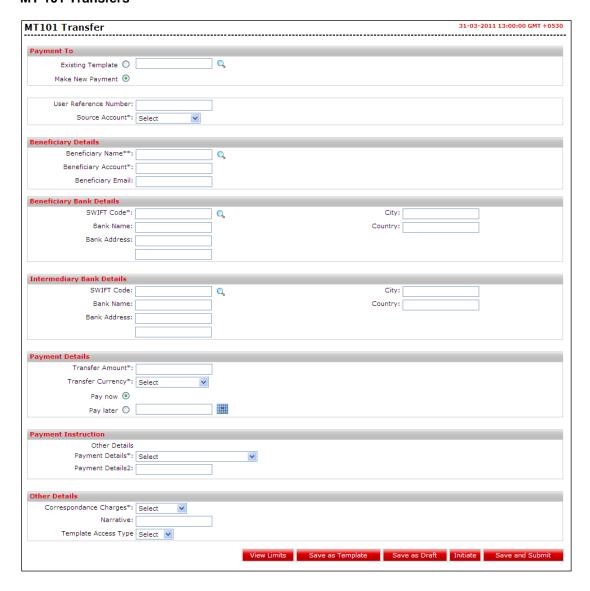
12. MT101 Transfer

Using this option, you can send remittances from the pre-authorized account through the MT 101 swift message to account with any bank.

To view MT 101 Transfer:

1. Navigate through **Payments > Cross Border > MT101 TRANSFER**. The system displays the **MT101 TRANSFER** screen.

MT 101 Transfers



Field Description

Field Name Description

Payment To

Existing Template [Optional, Radio Button]

Click the Existing Template radio button to select the existing

payment template for funds transfer.

Make New Payment [Optional, Radio Button]

Click the Make New Payment radio button to make a new funds

transfer entry. The transfer can be done either by using Existing

Payment Template or Make New Payment.

User Reference

Number

[Optional, Alphanumeric, 20]

Type the user reference number.

Source Account [Mandatory, Drop-Down]

Select the source account from the drop-down list.

Beneficiary Details

Beneficiary Name [Mandatory, Lookup]

Click the lookup button to select a beneficiary.

Beneficiary Account [Display]

This field displays the beneficiary account number.

Beneficiary Email [Display]

This field displays the beneficiary email.

Beneficiary Bank Details

SWIFT Code [Mandatory, Lookup]

Click the lookup button to select the swift code of the beneficiary

bank.

Bank Name [Display]

This field displays the beneficiary bank name.

Bank Address [Display]

This field displays the beneficiary bank address.

City [Display]

This field displays the beneficiary bank city.

Country [Display]

This field displays the beneficiary bank country..

Payment Details

Field Name	Description
Transfer Amount	[Mandatory, Numeric, 15]
	Type the transfer amount.
Transfer Currency	[Mandatory, Drop-Down]
	Select the transfer currency for the international transfer from the drop-down list.
Pay Now	[Optional, Radio Button]
	Click the Pay Now radio button to process the transaction immediately.
Pay Later	[Optional, Radio Button]
	Click the Pay Later radio button to make the payment on future date.

Note: The *Transfer Date* to be selected should lie between the *Start Date* and *End Date*.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the *Transfer Date* happens to be a *non-working day* or a *holiday*, then transaction is processed on the next working day.

Payments Instruction - Other Details

Payment Details 1 [Mandatory, Drop-Down]

Select the payment details from the drop-down list.

Payment Details

2/3/4

[Optional, Drop-Down]

Select the payment details from the drop-down list.

Remittance Information

Description 1 [Mandatory, Alphanumeric, 35]

Type the description for payment details.

Description 2/3/4/5/6 [Optional, Alphanumeric, 35, Five lines]

Type the description for payment details.

Other Details

Purpose of [Optional, Drop-Down].
Remittance

Select the purpose of remittance from the drop-down list.

Description of [Optional, Alphanumeric, 20]
Remittance Purpose Type the description of remitted to the description of the descr

Type the description of remittance purpose.

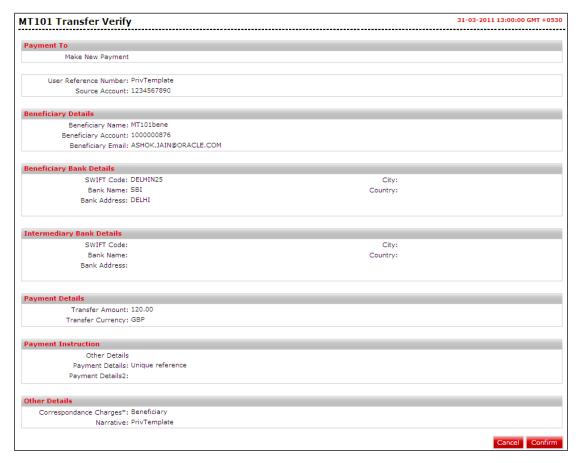
This field is enabled if the Other option is selected from the

Purpose of Remittance drop-down list.

Field Name	Description
Correspondence Charges	[Mandatory, Drop-Down] Select the correspondence charges from the drop-down list.
Narrative	[Optional, Alphanumeric, 35] Type the narrative for the transaction.
Template Access Type	[Optional, Drop-Down] Select template access type from the drop-down list The options are as follows:
	PublicPrivate

2. Click the **Initiate** button. The system displays the **MT101 Transfer Verify** screen.

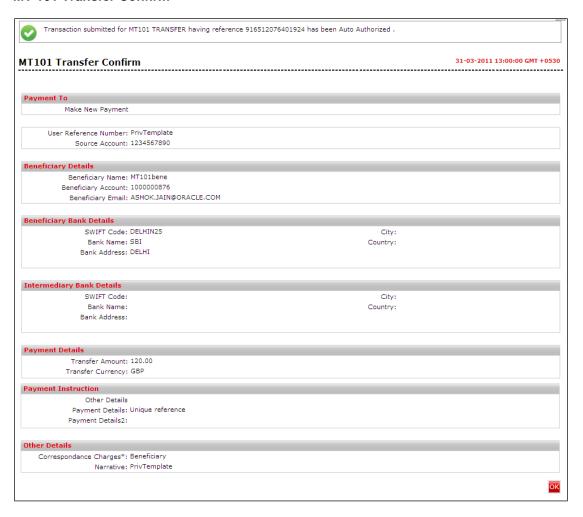
MT 101 Transfer Verify



 Click the Cancel button. The system displays the MT101 Transfer screen. OR

Click the **Confirm** button. The system displays the **MT101 Transfer - Confirm** screen with the status message.

MT 101 Transfer Confirm



- 4. Click the **OK** button. The system displays the **MT101 Transfer** screen.
- 5. Refer Additional Options sections for options like Save as *Draft/*Templates, Save and Submit, View Limits.

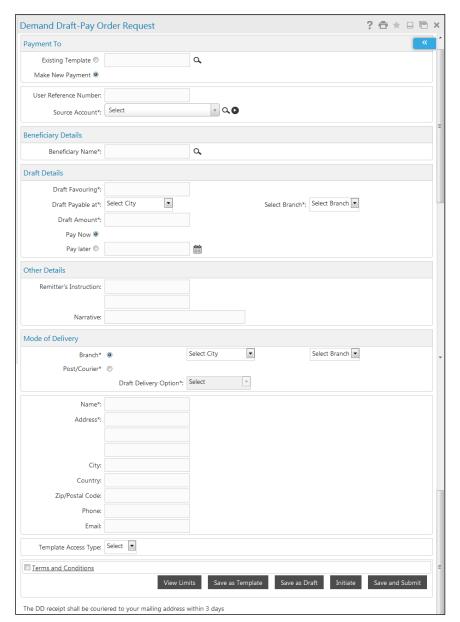
13. Domestic Drafts

Using this option, you can initiate an online demand draft requisition. You will be able to specify the location where the demand draft should be payable. If Draft is payable at location other than the source account location then a demand draft will be issued else banker's cheque will be issued. You can save the demand draft request as a draft by clicking on Save as Draft button and submit it in the future or you can save the entered information on Demand Draft Request screen as a template by clicking on Save as Template button and can use the same template to initiate Demand Draft Requests in future.

To view Demand Draft Pay Order Request:

Navigate through Payments > Online Payments > Demand Draft Pay Order Request.
 The system displays the Demand Draft Pay Order Request screen.

Demand Draft - Pay Order Request



Field Description

Field Name	Description
Existing Template	[Optional, Radio Button]
	Click the Existing Template radio button to select the existing payment template to initiate demand draft.
Make New Payment	[Optional, Radio Button]
	Select the Make New Payment radio button to make a new demand draft initiation.

Field Name	Description
User Reference Number	[Optional, Alphanumeric, 40]
	Type the number which will be the Reference Number of the user.
	The system auto generates the reference number, if the field is blank.
Source Account	[Mandatory, Drop-Down]
	Select the source account number from the drop- down list. This account will be debited to initiate demand draft.
	Click the button. The system will automatically fetch and display the available balance for the selected source account.
Beneficiary Details:	
Beneficiary Name	[Mandatory, Lookup]
	Click the Lookup icon to select the beneficiary.
Draft Details:	
Draft Favoring	[Mandatory, Alphanumeric, 80]
	Type the name of the beneficiary of the draft.
Draft Payable at	[Mandatory, Drop-Down]
	Select the draft payable location from the drop-down list.
Select Branch	[Mandatory, Dropdown]
	Select the bank branch where the draft should be payable from the drop-down list.
Draft Amount	[Mandatory, Numeric, 15]
	Type the amount for the demand draft.
	Note : The amount and charges of the demand draft will be debited from the specified account.
Pay Now	[Optional, Radio Button]
	Select the Pay Now to process the transaction immediately.
Pay Later	[Optional, Radio Button]
	Select the Pay Later to make the payment on future date.

Field Name

Description

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Other Details

Remitter's Instruction

[Optional, Alphanumeric, 50]

Type the Instructions for issuing a demand draft or any

additional information regarding demand draft.

Narrative

[Optional, Alphanumeric, 80]

Type the narrative.

Mode of Delivery

[Mandatory, Radio button]

Select any one mode of delivery from the below.

Branch

Post / Courier

Select City

[Conditional, Drop-Down]

Select the city from the drop-down list.

This field is enabled if the Branch radio button is selected.

Select Branch

[Conditional, Drop-Down]

Select the bank branch from the drop-down list.

This field is enabled if the Branch radio button is selected.

Draft Delivery Option

[Conditional, Drop-Down]

Select the draft delivery option from the drop-down list.

The options are as follows:

Mail to Remitter

Mail to Beneficiary

This field is enabled if the Post / Courier radio button is

selected.

Name

[Conditional, Alphanumeric, 35]

Type the name of the remitter/ beneficiary of the demand

draft.

Address

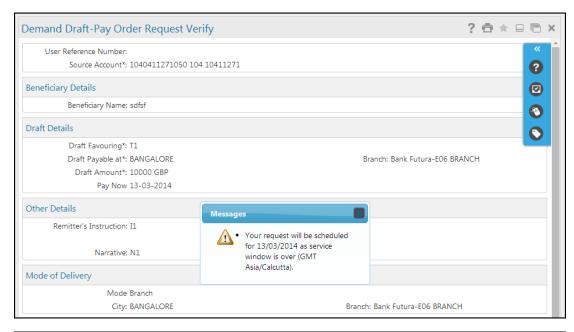
[Conditional, Alphanumeric, 35 x 3]

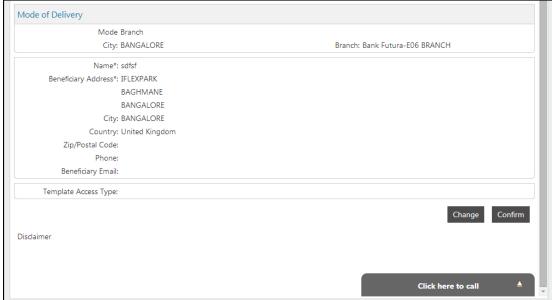
Type the address for the delivery.

Field Name	Description
City	[Optional, Alphanumeric, 35] Type the city of the beneficiary of the demand draft.
Country	[Optional, Alphanumeric, 35] Type the country of the beneficiary of the demand draft.
Zip/Postal Code	[Optional, Alphanumeric, 35] Type the zip postal code of the beneficiary of the demand draft.
Phone	[Optional, Alphanumeric, 35] Type the beneficiary's phone number.
Email	[Optional, Alphanumeric, 35] Type the beneficiary email id.
Template Access Type	[Optional, Drop-Down] Select template access type from the drop-down list. The options are Private Public Note: This field is mandatory if you want to save the transaction information as a template.
Terms and Condition	[Mandatory, Checkbox] Select the Terms and Conditions check box to accept the conditions. Note: Unless this is checked, you will not be able to initiate demand draft request.

2. Click the **Initiate** button. The system displays the **Demand Draft – Pay Order Request Verify** screen.

Demand Draft - Pay Order Request Verify

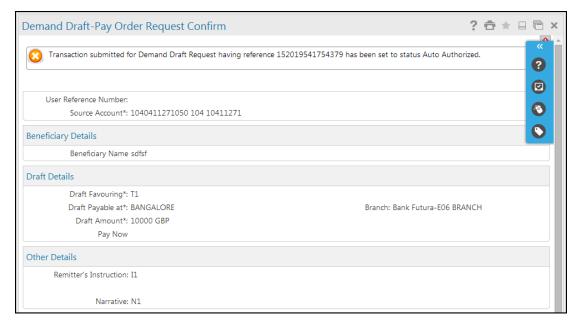


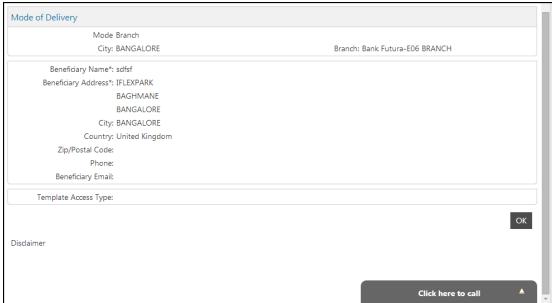


 Click the Confirm button. The system displays the Online Demand Draft - Confirm screen with the status message.
 OR

Click the **Change** button to navigate to the previous screen.

Demand Draft - Pay Order Request Confirm





- 4. Click the e-receipt button to generate an e-receipt for the completed transaction.
- 5. Click the **OK** button. The system displays the **Demand Draft Pay Order Request** screen.
- 6. Refer Additional Options sections for options like Save as Draft/Templates, Save and Submit, View Limits.

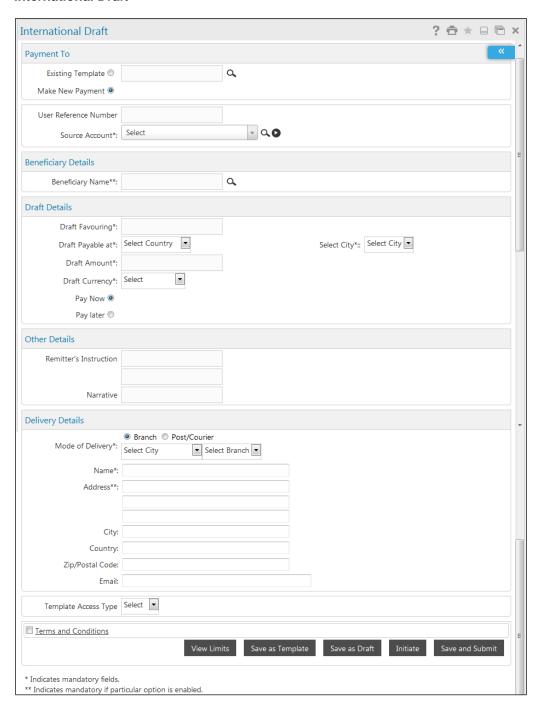
14. International Drafts

Using the International Draft option, you can issue drafts payable at any bank located in any country across the globe, as specified by you. Such a draft can be initiated either by using an existing template or as a new payment transaction.

To view International Drafts:

1. Navigate through **Payments > Cross Border > International Drafts.** The system displays the **International Drafts** screen.

International Draft



Field Description

Payment To

Existing [Optional, Radio Button]

Template Select Existing Template option button to select the existing

Payment template for funds transfer.

Make New [0

[Optional, Radio Button]

Payment Select the Make New Payment option button to make a new funds

transfer entry.

User Reference Number [Optional, Alphanumeric, 40]

Type the user reference number that you want to use to identify this

transaction.

Source Account [Mandatory, Drop-Down]

Select the source account from the drop-down list. Click the button. The system will automatically fetch and display

the available balance for the selected source account.

Beneficiary Details

Beneficiary

[Mandatory, Lookup]

Name

Click the Lookup icon to select beneficiary.

Draft Details

Drafting Favoring

[Mandatory, Alphanumeric, 70]

Type the drafts details.

Draft Payable at

[Mandatory, Drop-Down]

Select the country from the dropdown list as the draft payable at

location.

Select City [Mandatory, Drop-Down]

Select the city from the dropdown list.

Draft Amount [Mandatory, Numeric, 15]

Type the amount of the draft.

Draft Currency [Mandatory, Drop-Down]

Select the draft currency from the drop-down list.

Pay Now [Optional, Radio Button]

Click the Pay Now to process the transaction immediately.

Pay Later [Optional, Radio Button]

Click the Pay Later to make the payment on future date.

Field Name

Description

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Select date [Conditional, Pick List]

Select the appropriate future date on which you want to make the

international transfer from the Calendar pick list.

This field is displayed if you select the Pay Later option.

Other Details

Remitter's Instruction

[Optional, Alphanumeric, 35*2]

Type the remitter's instruction.

Narrative [Optional, Alphanumeric, 35]

Type the narrative for the transaction.

Delivery Details

Mode of Delivery

[Mandatory, Radio button]

Select the mode of delivery for draft delivery by selecting from the

following radio buttons

The option are as follows:

Branch

Post / Courier

Name [Conditional, Alphanumeric, 35]

Type the name for the receiver in case of Mode of delivery is Post /

Courier.

Address [Conditional, Alphanumeric, 35 x 3]

Type the address of the delivery in case of Mode of delivery is Post /

Courier.

City [Optional, Alphanumeric, 26]

Type the city of the delivery in case of Mode of delivery is Post /

Courier.

Country [Optional, Drop-Down]

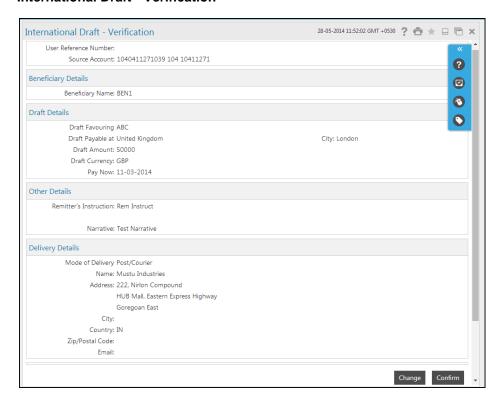
Select the country of the delivery in case of Mode of delivery is Post

/ Courier from the drop-down list.

Field Name	Description
Zip/Postal Code	[Optional, Numeric, 10] Type the zip/postal code.
Email	[Optional, Alphanumeric, 40] Type the beneficiary email address.
Template Access Type	[Optional, Drop-Down] Select template access type from the drop-down list. Options are: Public Private
Terms and Conditions	[Mandatory, Checkbox] Click the Terms and Conditions check box to accepts the term and conditions

2. Click the **Initiate** button. The system displays the **International Draft - Verification** screen.

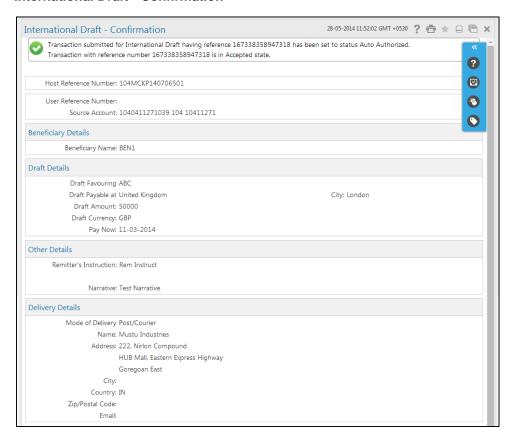
International Draft - Verification



 Click the Confirm button. The system displays the International Draft - Confirmation screen with the status message.
 OR

Click the **Change** button to navigate to the previous screen.

International Draft - Confirmation



Click the e-receipt button to generate an e-receipt for the completed transaction.

E-Receipt



- 5. Click the **OK** button. The system displays the **International Draft** screen.
- 6. Refer Additional Options sections for options like Save as Draft/Templates, Save and Submit, View Limits.

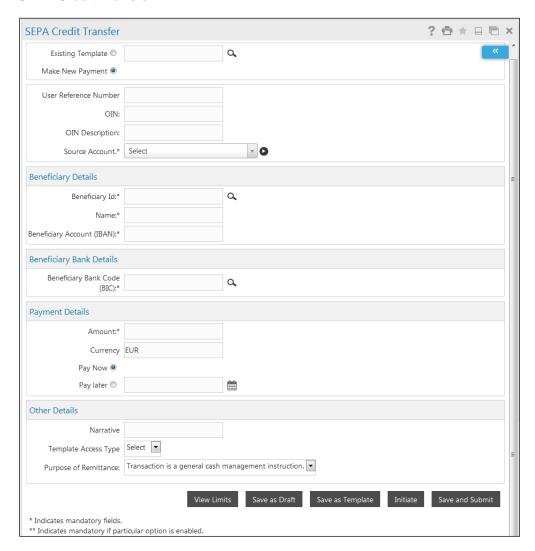
15. SEPA Credit Transfer

This option is used for the SEPA credit transfer. The credit transfer is an instruction from a customer to their bank authorizing the bank to debit amount from the customer's account, and pass on the credit to his beneficiary account in another Bank or Financial Institution.

To view SEPA Credit Transfer:

1. Navigate through **Payments > Within Country > SEPA Credit** Transfer. The system displays **SEPA Credit Transfer** screen.

SEPA Credit Transfer



Field Description

Field Name Description

One of the radio buttons has to be selected from the following two options.

Existing Template [Optional, Radio Button]

Click the Existing Template radio button to select the existing

payment template for funds transfer.

Make New Payment [Optional, Radio Button]

Click the Make New Payment radio button to make a new

funds transfer entry.

User Reference Number [Optional, Alphanumeric, 40]

Type the user reference number which identifies this

transaction.

OIN [Optional, Alphanumeric, 35]

Type the Originator Identification Number.

OIN Description [Optional, Alphanumeric, 40]

Type the description Originator Identification Number.

Source Account [Mandatory, Drop-Down]

Select the Source Account from the drop-down list.

Click the button. The system will automatically fetch and display the available balance for the selected source account.

Beneficiary Details

Beneficiary ID [Mandatory, Alphanumeric, 10]

Type the Beneficiary ID

Name [Mandatory, Alphanumeric, 35]

Type the name of the beneficiary.

Beneficiary Account (IBAN) [Mandatory, Alphanumeric, 35]

Type the Beneficiary IBAN number.

Beneficiary Bank Details

Beneficiary Bank Code (BIC) [Mandatory, Lookup]

Click the Lookup icon to select the beneficiary bank code.

Payment Details

Amount [Mandatory, Numeric, 15, Two]

Type the amount for the credit transfer.

Currency [Display]

This field displays the currency.

Field Name Description

One of the radio buttons has to be selected from the following two options.

Pay Now [Optional, Radio Button]

Click the Pay Now radio button to set earliest date.

Pay Later [Optional, Radio Button, Pick List]

Click the Pay Later radio button to set date.

Select the date from the pick list.

Note: The Transfer Date to be selected should lie between the Start Date and

End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then

transaction is processed on the next working day.

Other Details

Narrative [Optional, Alphanumeric, 35]

Type the narrative for the transaction.

Purpose of remittance [Conditional, Input Box, 35*2]

This field is displayed only if "Others" is selected.

Displays the purpose of the selected record.

Template Access Type [Mandatory, Drop-Down]

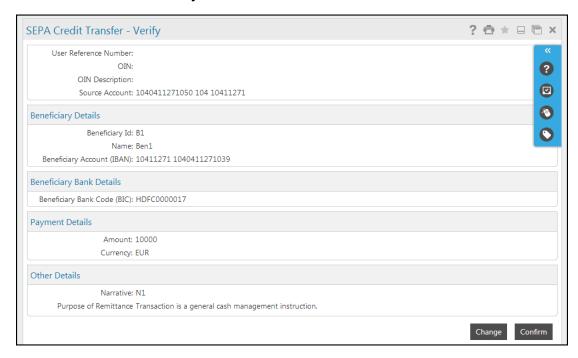
Select the template access type from the drop-down list.

The option are as follows:

- Public
- Private

2. Click the **Initiate** button. The system displays **SEPA Credit Transfer - Verify** screen.

SEPA Credit Transfer - Verify

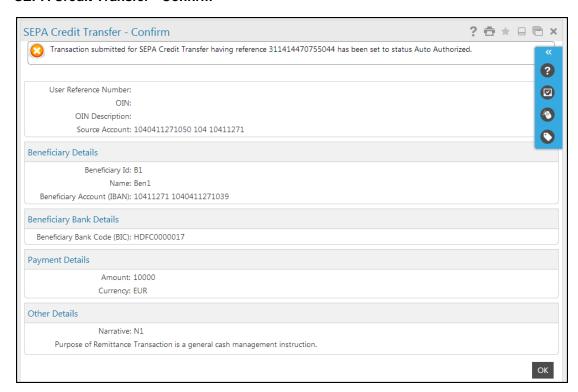


3. Click the **Confirm** button. The system displays the **SEPA Credit Transfer - Confirm** screen with the status message.

OR

Click the **Change** button to navigate to the previous screen.

SEPA Credit Transfer - Confirm



- 4. Click e-receipt to generate an e-receipt for that particular transaction.
- 5. Click the **OK** button. The system displays the **SEPA Credit Transfer** screen.
- 6. Refer Additional Options sections for options like Save as Draft/Templates, Save and Submit, View Limits.

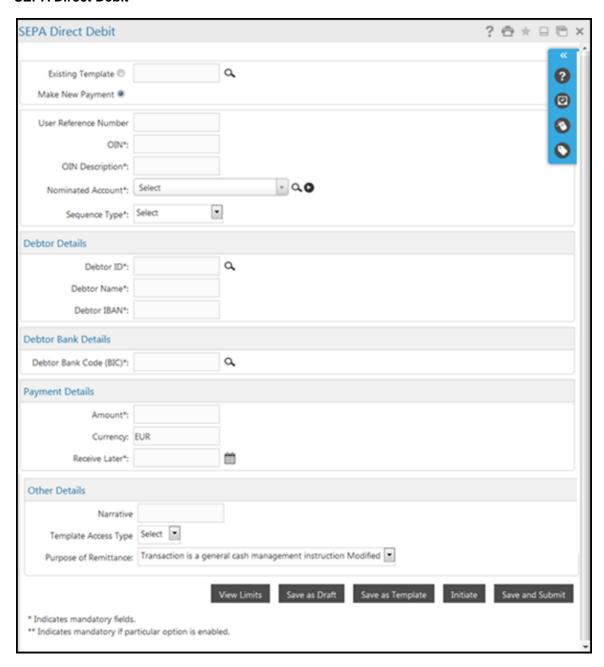
16. SEPA Direct Debit

This option is used for direct debit. The direct debit is an instruction from a customer to the bank authorizing an organization to collect varying amounts from its account, as long as the customer has been given advance notice of the collection amounts and dates.

To view SEPA Direct Debit:

 Navigate through Payments > Online Payments > SEPA Direct Debit. The system displays SEPA Direct Debit screen.

SEPA Direct Debit



Field Description

Field Name Description

One of the radio buttons has to be selected from the following two options

Existing [Optional, Radio Button]

Template Click the Existing Template radio button to select the existing

payment template for funds transfer.

Make New [Optional, Radio Button]

Payment Click the Make New Payment radio button to make a new funds

transfer entry.

User Reference [Optional, Alphanumeric, 40]

Type the User Reference Number which identifies this transaction.

OIN [Mandatory, Alphanumeric, 35]

Type the Originator Identification Number. The OIN is the unique number given to participants who are authorized to use the Direct

Debit Scheme.

OIN Description [Mandatory, Alphanumeric, 40]

Type the description Originator Identification Number.

Nominated Account [Mandatory, Drop-Down]

Select the nominated account from the drop-down list.

Click the button. The system will automatically fetch and display

the available balance for the selected nominated account.

Sequence Type [Mandatory, Drop-Down]

Select the Sequence Type from the drop-down list.

Debtor Details

Debtor ID [Mandatory, Alphanumeric, 10]

Type the Debtor ID

Debtor Name [Mandatory, Alphanumeric, 35]

Type the name of the debtor.

Debtor IBAN [Mandatory, Alphanumeric, 50]

Type the Debtor IBAN Number.

Debtor Bank Details

Debtor Bank [Mandatory, Lookup]

Code (BIC)

Click the Lookup icon to select the debtor bank code.

Payment Details

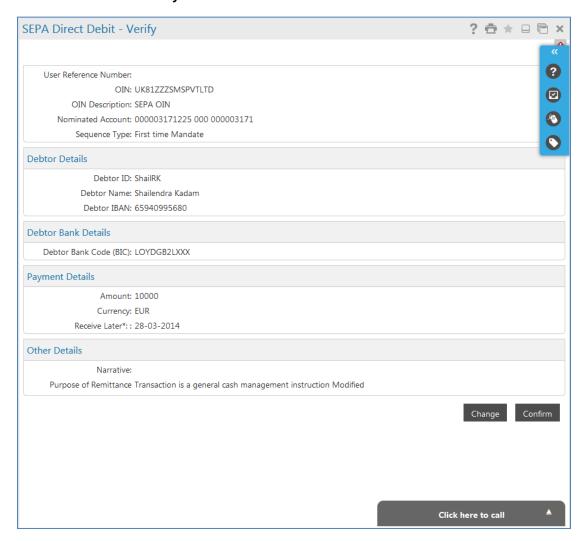
Field N	Name	Description
Amou	nt	[Mandatory, Numeric, 15] Type the amount of the direct debit.
Currer	псу	[Display] This field displays the currency.
Receiv	ve Later	[Optional, Pick List] Select the future date from the pick list.
	Note: The End Date.	Transfer Date to be selected should lie between the Start Date and
	Start Date - Current Date + No of days (1 to 20)	
	End Date -	- Current Date + 365 Days
		sfer Date happens to be a non-working day or a holiday, then a sprocessed on the next working day.

Other Details

Narrative	[Optional, Alphanumeric, 35] Type the narrative for the transaction.
Template Access Type	[Mandatory, Drop-Down] Select the Template Access Type from the drop-down list. The option are as follows:
	PublicPrivate
Purpose of remittance	[Conditional, Input Box, 35*2] This field is displayed only if "Others" is selected. Displays the purpose of the selected record.

2. Click the **Initiate** button. The system displays the **SEPA Direct Debit – Verify** screen.

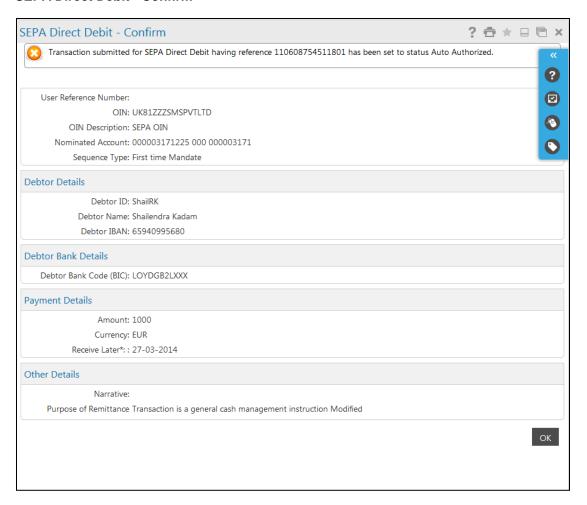
SEPA Direct Debit - Verify



 Click the Confirm button. The system displays the SEPA Direct Debit - Confirm screen with the status message.

Click the **Change** button to navigate to the previous screen.

SEPA Direct Debit - Confirm



- 4. Click the e-receipt button to generate an e-receipt for the completed transaction.
- 5. Click the **OK** button. The system displays the SEPA Direct Debit screen.
- 6. Refer Additional Options section for options like Save as Draft/Templates, Save and Submit, View Limits.

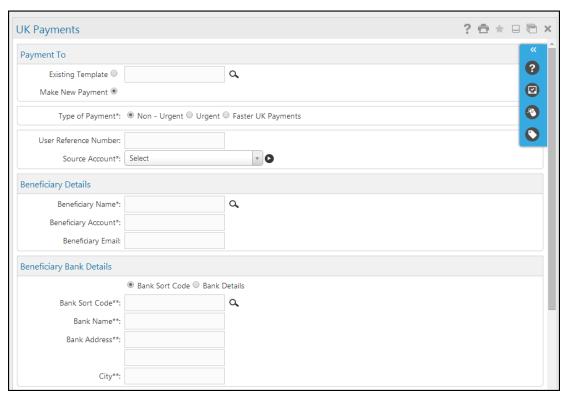
17. UK Payments

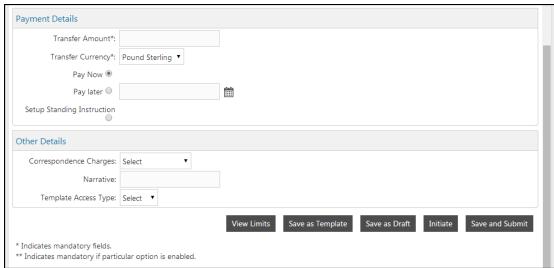
This option is used to initiate the payment through payment networks available in UK.

To view UK Payments:

1. Navigate through **Payments > Online Payments > UK Payments**. The system displays **UK Payments** screen.

UK Payments





Field Description

Field Name Description

One of the radio buttons has to be selected from the following two options.

Existing [Optional, Radio Button]

Template Click the Existing Template option button to select the existing

payment template for funds transfer.

Make New [Optional, Radio Button]

Payment Click the Make New Payment to create the new payment template.

Type of [Mandatory, Radio Button]
Payments Select the type of payment.

The options are as follows:

Non - UrgentUrgent

Faster UK Payments

User Reference [Optional, Alphanumeric, 40]
Number

Type the User Reference Number which identifies this transaction.

Source Account [Mandatory, Drop-Down]

Select the source account from the drop-down list. Click the button. The system will automatically fetch and display

the available balance for the selected source account.

Beneficiary Details

Beneficiary Name [Mandatory, Lookup]

Click the *Lookup* button to select the Beneficiary Name.

Beneficiary [Display]

Account This field displays the Beneficiary Account.

Beneficiary Email [Display]

This field displays the Beneficiary Email.

The following fields are displayed if the Non – Urgent OR Faster UK payment radio button is selected as a payment type.

Beneficiary Bank Details

Beneficiary Bank Details [Mandatory, Radio Button]

Select the beneficiary bank details.

The options are as follow:

Bank Sort CodeBank Details

Bank Sort Code [Conditional, Lookup]

Click the lookup button to select the bank code.

This field is enabled if the Bank Sort Code is selected.

Bank Name [Conditional, Alphanumeric, 40]

Type the bank name.

This field is enabled if the Bank Details is selected.

Bank Address [Conditional, Alphanumeric, 40]

Type the bank address.

This field is enabled if the Bank Details is selected.

City [Conditional, Alphanumeric, 40]

Type the city.

This field is enabled if the Bank Details is selected.

The following fields are displayed if Urgent radio button is selected as a payment type.

SWIFT Code [Mandatory, Lookup]

Click the lookup to select the SWIFT code.

Bank Name [Display]

This field displays the bank name.

Bank Address [Display]

This field displays the bank address.

City [Display]

This field displays the name of the city.

Country [Display]

This field displays the name of the country.

Payment Details

Transfer Amount [Mandatory, Numeric, 15]

Type the amount for the credit transfer.

Transfer Currency [Display]

This field displays the transfer currency.

One of the radio buttons has to be selected from the following option.

Pay Now [Optional, Radio Button]

Select Pay Now radio button to set earliest date.

Pay Later [Optional, Radio Button, Pick List]

Select Pay Later radio button to set date.

Select the date from the pick list.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Setup Standing Instruction [Optional, Radio Button]

Select Setup Standing Instruction radio button for setting up

an instructions.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

SI Execution Frequency [Conditional, Drop-Down]

Select the standing instruction execution frequency from the

drop-down list.

This field is enabled if the Setup Standing Instructions is

selected.

First Execution Date [Conditional, Pick List]

Select the first execution date from the pick list.

This field is enabled if the Setup Standing Instructions is

selected.

Expiry Date [Conditional, Pick List]

Select the standing instruction Expiry date from the Calendar

pick list.

This field is displayed if you select the Setup Standing

Instruction option.

Other Details

Correspondence Charges [Optional, Drop-Down]

Select the correspondence charges from the drop-down list.

Narrative [Optional, Alphanumeric, 35]

Type the narrative for the transaction.

Template Access Type [Optional, Drop-Down]

Select the template access type from the drop-down list.

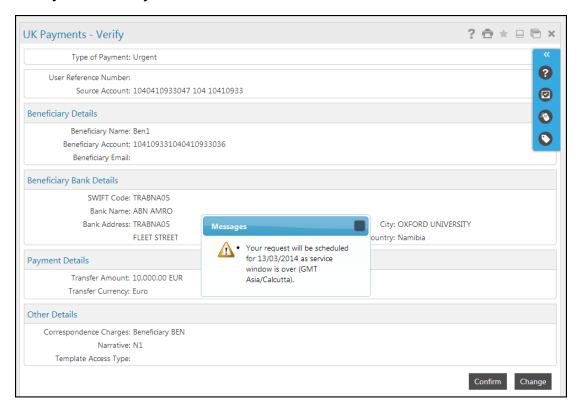
The option are as follows:

Public

Private

2. Click the **Initiate** button. The system displays **UK Payments - Verify** screen.

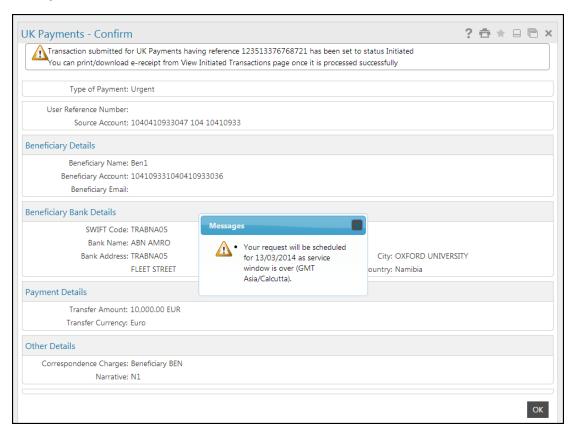
UK Payments – Verify



 Click the Confirm button. The system displays UK Payments – Confirm screen. OR.

Click the **Cancel** button to navigate to the previous screen.

UK Payments - Confirm



- 4. Click the e-receipt button to generate an e-receipt for the completed transaction.
- 5. Click the **OK** button. The system displays the **UK Payments** screen.
- 6. Refer Additional Options sections for options like Save as Draft/Templates, Save and Submit, View Limits.

Note: The Online Integration for this transaction with FLEXCUBE UBS is not available currently.

18. View Standing Instruction

Standing Instruction facility allows you to intimate the bank in advance to transfer funds between your current and savings accounts in the bank periodically. Whenever these kind of periodic transactions are to be affected, you can instruct the bank to do the same by setting up a standing instruction (SI). This section enables to view and cancel the standing instruction.

To view Standing Instruction:

1. Navigate through Payments > Recurring Transfer and Payments > View Standing Instruction. The system displays View Standing Instruction screen.

Standing Instructions View

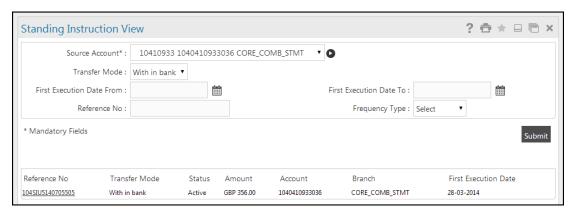


Field Description

Field Name	Description
Source Account	[Mandatory, Drop-Down]
	Select the source account from which funds are transferred.
Transfer Mode	[Optional, Drop-Down] Select the type of transfer from the drop-down list.
First Execution Date	[Optional, Pick list]
From	Select the start date for the standing instruction from the pick list.
First Execution Date To	[Optional, Pick list]
	Select the end date for the standing instruction from the pick list.
Reference No	[Optional, Numeric]
	Type the Standing Instruction Reference Number.
Frequency Type	[Optional, Drop-Down]
	Select the Execution SI Frequency from drop down list.

2. Click the **Submit** button. The system displays the **Standing Instructions View** screen with the details.

Standing Instruction View

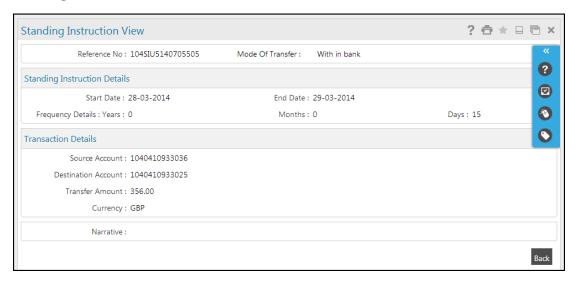


Field Description

Field Name	Description
Reference No	[Display] This field displays the standing instruction reference number.
Transfer Mode	[Display] This field displays the type of transfer.
Status	[Display] This field displays the status of SI.
Amount	[Display] This field displays the amount of the SI.
Account	[Display] This field displays Source account from which funds are transferred.
Branch	[Display] This field displays the branch name of the source account.
First Execution Date	[Display] This field displays the initiation date of SI.

3. Click the Reference No link to view the details of SI. The system displays the **Standing Instructions View – within Bank Transfer** screen.

Standing Instructions View



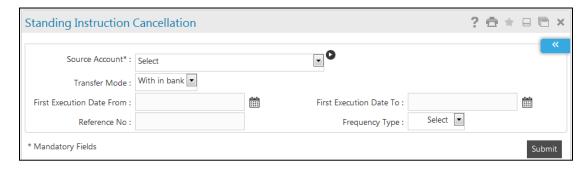
4. Click the **Back** button to go to the previous screen.

19. Standing Instruction Cancellation

To cancel standing instruction:

 Navigate through Payments > Recurring Transfer and Payments > Standing Instruction Cancellation. The system displays the Standing Instruction Cancellation screen.

Standing Instructions Cancellation

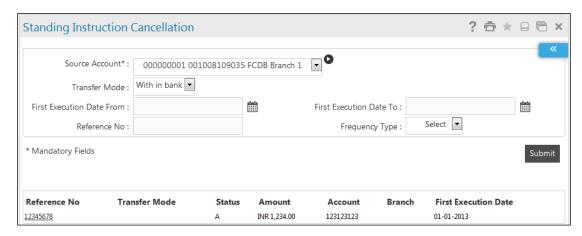


Field Description

Field Name	Description
Source Account	[Mandatory, Drop-Down] Select the source account from which funds are transferred
Transfer Mode	[Optional, Drop-Down] Select the type of transfer.
First Execution Date From	[Optional, Pick list] Select the first execution date from which the search should begin from the pick list.
First Execution Date To	[Optional, Pick list] Select the end date for the first execution from the pick list.
Reference No	[Optional, Numeric] Type the standing instruction reference number.
Frequency Type	[Optional, Drop-Down] Select the execution SI frequency from drop down list.

2. Click the **Submit** button. The system displays Standing Instructions for cancellation in the **Standing Instruction Cancellation** screen.

Standing Instructions Cancellation

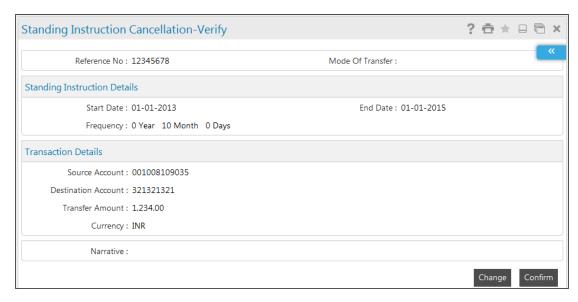


Field Description

Field Name	Description
Reference No	[Display] This field displays the standing instruction reference number.
Transfer Mode	[Display] This field displays the type of transfer.
Status	[Display] This field displays the status of SI.
Amount	[Display] This field displays the amount of SI.
Account	[Display] This field displays Source account from which funds are transferred.
Branch	[Display] This field displays the branch name of the source account.
First Execution Date	[Display] This field displays the initiation date of SI.

3. Click the Reference No link of SI that has to be cancelled. The system displays the **Standing Instruction Cancellation – Within Bank Transfer – Verify** screen.

Standing Instructions Cancellation- Within Bank Transfer - Verify

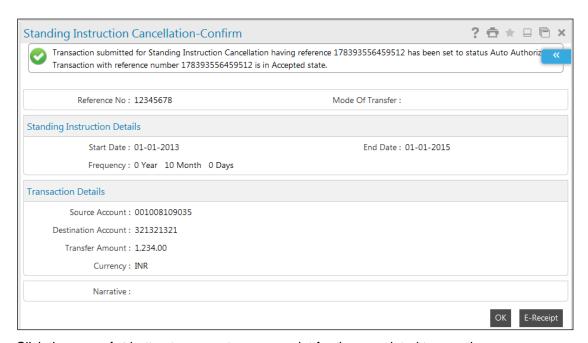


4. Click Confirm to cancel the Standing Instruction. The system displays Standing Instruction Cancellation – within Bank Transfer – Confirm screen.

OR

Click the Change to change the Standing Instruction that has to be cancelled.

Standing Instructions Cancellation - Confirm



5. Click the **e-receipt** button to generate an e-receipt for the completed transaction.

E-Receipt



6. Click the **OK** button. The system displays the **Initial Standing Instruction Cancellation** screen.

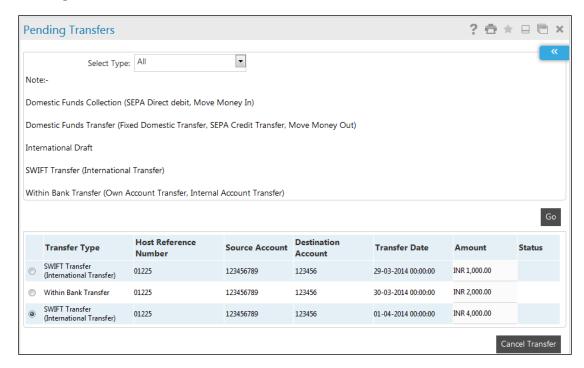
20. Pending Transfers

This section enables the customers to view the pending transfers whether it is move money in or move money out and group them for clarity purpose. It also allows canceling any pending transfers from the system.

To view Pending Transfers:

1. Navigate through **Payments > Pending Transfers**.

Pending Transfers



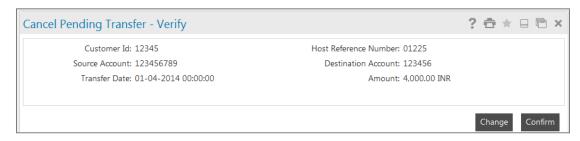
Field Description

Field Name	Description
Transfer Type	[Display] This column displays the type of transfer.
Host Reference Number	[Display] This column displays the host reference number.
Source Account	[Display] This column displays the source account for the transaction.
Destination Account	[Display] This column displays the destination account for the transaction.
Transfer Date	[Display] This column displays the transfer date for the transaction.

Field Name	Description
Amount	[Display] This column displays the amount of the transaction.
Status	[Display] This column displays the reason due to which the transfer is pending.

- 2. Select any of the Transfer Type radio button of which the transfer is to be canceled.
- Click the Cancel Transfer button. The system displays the Pending Transfer View Cancel Verify screen.

Pending Transfers View - Cancel Verify



 Click the Confirm button. The system displays the Pending Transfer - Cancel – Confirm screen.

OR

Click the Change to change the entered details.

Pending Transfers - Cancel - Confirm



5. Click the **OK** button. The system displays **Pending Transfer** screen.

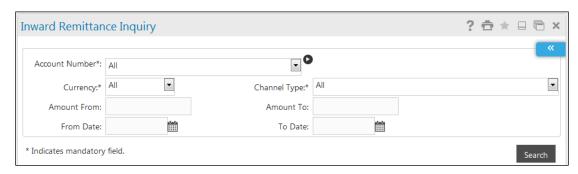
21. Inward Remittance Inquiry

Using this option, you can inquire on inward remittance received on an account.

To view Inward Remittance Inquiry:

1. Navigate through Collection and Remittances > Inward Remittance Inquiry.

Inward Remittance Inquiry



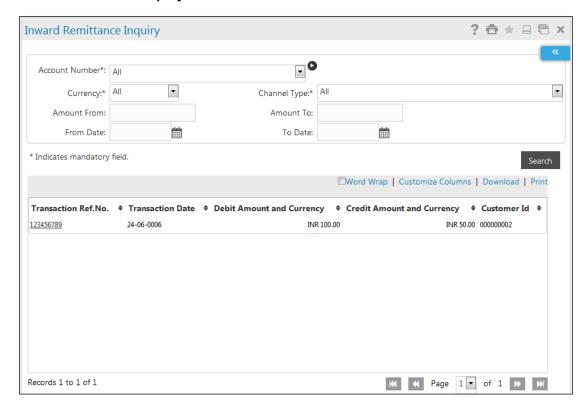
Field Description

Field Name	Description	
Account Number	[Mandatory, Drop-Down] Select the <i>Account Number</i> from the drop-down list. Click the button. The system will automatically fetch and display the available balance for the selected account.	
Currency	[Mandatory, Drop-Down] Select the currency from the drop-down list.	
Channel Type	[Mandatory, Drop-Down] Select the channel type from the drop-down list.	
Amount From	[Optional, Numeric, 15] Type the minimum amount range for search criteria.	
Amount To	[Optional, Numeric, 15] Type the maximum amount range for search criteria. Note: The amount to set here cannot be less than the amount from.	
From Date	[Optional, Pick list]	
	Select the start date of the period, for which you want to view the inward remittance inquiry, from the pick list.	
	The start date should not be greater than the current date.	

Field Name	Description
To Date	[Optional, Pick list]
	Select the end date of the period, for which you want to view the inward remittance inquiry, from the pick list.
	The end date should be greater than or equal to start date.

2. Click the **Search** button. The system displays the **Inward Remittance Inquiry** results screen.

Inward Remittance Inquiry



Column Description

Column Name	Description
Transaction Ref. No.	[Display] This column displays the Transaction Reference Number.
Transaction Date	[Display] This column displays the transaction date.
Debit Amount and Currency	[Display] This column displays the currency and amount.

Column Name	Description
Credit Amount and Currency	[Display] This column displays the credit currency and amount.
Remitter Bank	[Display] This column displays the name of the Remitter bank.
Remitter Name	[Display] This column displays the name of the remitter.
Click or to	navigate to the next or previous page in the list, respectively.
Click or to	navigate to the first or last page in the list, respectively.

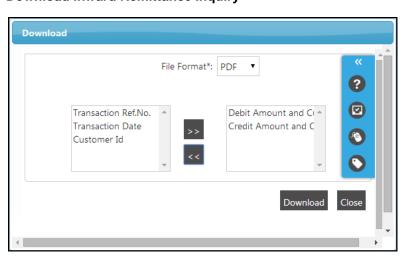
- 5. Click the **Download** button, to download the complete statement. The system displays the **Inward Remittance Inquiry** download screen.
- 6. Click the **Reorder** button to reorder the columns or select the columns that appear in the list.
- 7. Click the **Print** button to print the data.

3.

4.

8. Click on **Edit** button column to edit the number of columns.

Download Inward Remittance Inquiry

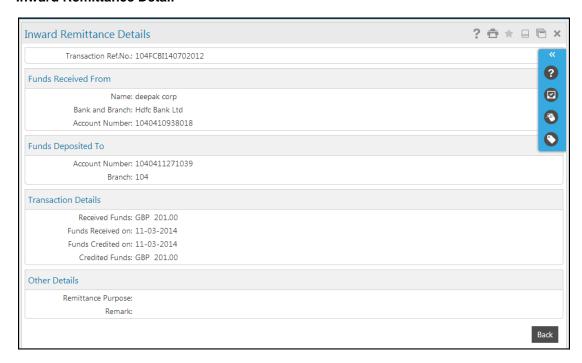


Field Description

Field Name	Description
Download Type	[Mandatory, Drop-Down]
	Select the appropriate report type from the drop-down list.
	The options are as follows:
	Page Layout
File Format	[Conditional, Drop-Down]
	Select the appropriate type of file format from the drop-down list. The options are as follows:
	PDFXLSHTMLRTF

- 9. Select the download type and file format from the drop-down list.
- 10. Click the button to exclude the option from downloading.
- 11. Click the button to include the option for downloading. All the fields are, by default, included.
- 12. Click the **Download** button. The system displays the **File Download** message box. OR Click the **Close** button to close the downloading.
- 13. Enter the name for the file and the location and click on the Save button. Once the download is complete, the system displays the Download complete message box.
- Click the Open button to open the file or click the Close button to view the file later.
 OR
 - Click the Open Folder button to open the folder in which the file is saved OR
 - Click the Close button to close the Download Outward Guarantee dialog box.
- 15. Click the Transaction Ref. No. hyperlink in the Inward Remittance Inquiry screen. The system displays the Inward Remittance Details screen.

Inward Remittance Detail



Field Description

Field Name	Description
Transaction Ref. No.	[Display] This field displays the Transaction Reference Number for which the data is displayed.

Funds Received From

Name
[Display]
This field displays the name of the remitter.

Bank and Branch
[Display]
This field displays the name of the bank and branch of the remitter.

Account Number
[Display]
This field displays the amount number of the sender.

Funds Deposited To

Account Number [Display]
This field displays the amount number of the receiver.

Branch [Display]
This field displays the name of the branch of the receiver.

Transaction Details

Field Name	Description	
Received Funds	[Display] This field displays the amounts of funds received.	
Funds Received On	[Display] This field displays the date on which funds are received.	
Funds Credited On	[Display] This field displays the date on which the funds are credited on receiver's account.	
Credited Funds	[Display] This field displays the amount credited to the account.	
Other Details		
Remittance Purpose		
Remark	[Display] This field displays the remarks.	

16. Click the **Back** button to go to the previous screen.

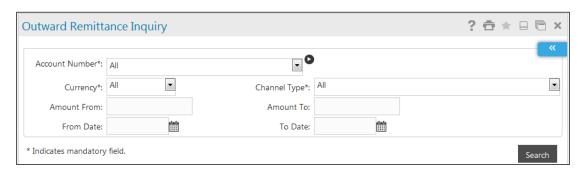
22. Outward Remittance Inquiry

This option provides inquiry of outward remittances sent through various domestic and international channels.

To view Outward Remittance Inquiry:

1. Navigate through Collection and Remittances > Outward Remittance Inquiry.

Outward Remittance Inquiry



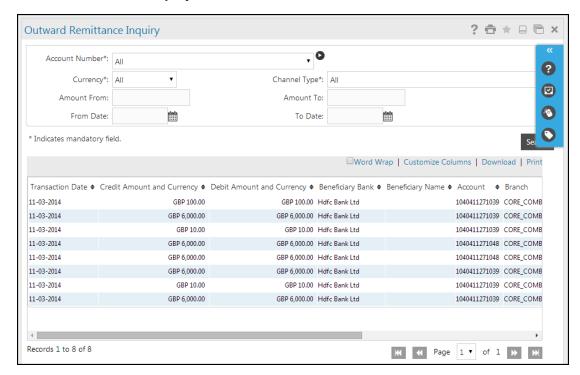
Field Description

Field Name	Description	
Account Number	[Mandatory, Drop-Down] Select the account number from the drop-down list. Click the button. The system will automatically fetch and display the available balance for the selected account.	
Currency	[Mandatory, Drop-Down] Select the currency from the drop-down list.	
Channel Type	[Mandatory, Drop-Down] Select the channel type from the drop-down list.	
Amount From	[Optional, Numeric, 15] Type the minimum amount range for search criteria.	
Amount To	[Optional, Numeric, 15] Type the maximum amount range for search criteria. Note: The amount to set here cannot be less than the amount from.	
From Date	[Optional, Pick list] Select the start date of the period, for which you want to view the Inward Remittance Inquiry, from the pick list. The start date should not be greater than the current date.	

Field Name	Description
To Date [Optional, Pick list]	
	Select the end date of the period, for which you want to view the Inward Remittance Inquiry, from the pick list.
	The end date should be greater than or equal to start date.

2. Click the **Search** button to find the list of Outward remittance made by you. The system displays the **Outward Remittance Inquiry** screen with the search result.

Outward Remittance Inquiry

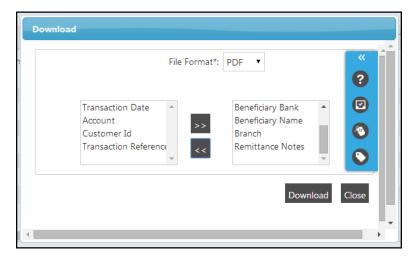


Column Description

Column Name	Description
Transaction Date	[Display] This column displays the transaction date.
Credit Amount and Currency	[Display] This column displays the credit amount and currency.
Debit Amount and Currency	[Display] This column displays the debit amount and currency.
Beneficiary Bank	[Display] This column displays the name of the beneficiary bank.

	Column Name	Description
•	Beneficiary Name	[Display] This column displays the beneficiary name.
	Account	[Display] This column displays the account number of the customer.
	Branch	[Display] This column displays the branch to which account belongs.
	Customer Id	[Display] This column displays the customer id to which account belongs.
	Transaction Reference Number	[Display] This column displays the transaction reference number. You can click on this link to view the transaction details.
	Remittance Notes	[Display] This field will display any remarks or Notes attached with the remittance.
3.	Click or to	navigate to the next or previous page in the list, respectively.
4.	Click or to	navigate to the first or last page in the list, respectively.
5.		plete statement, click the Download button. The system Remittance Inquiry dialog screen.
6.	Click the Reorder but in the list.	ton to reorder the columns or select the columns that appear
7.	Click the Print button	to print the data.
8.	Click on Edit button	column to edit the number of columns.

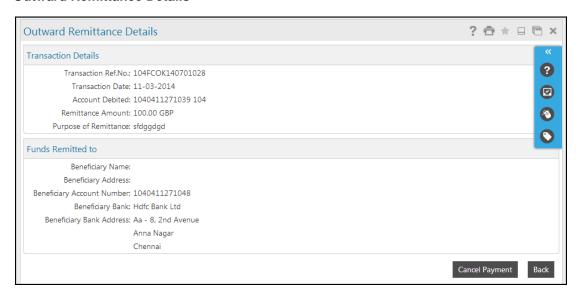
Outward Remittance Inquiry Download



Field Name	Description
Download Type	[Mandatory, Drop-Down]
	Select the appropriate report type from the drop-down list.
	The options are as follows:
	Page Layout
File Format	[Conditional, Drop-Down]
	Select the appropriate type of file format from the drop-down list. The options available are
	PDFXLSHTMLRTF

- 9. Select the download type and file format from the drop-down list.
- 10. Click the button to exclude the option from downloading.
- 11. Click the button to be included the option for downloading. All the fields are, by default, included.
- Click the **Download** button. The system displays the File Download message box.
 OR
 - Click the Close button to close the downloading.
- 13. Click the **Open** button to open the file or click the **Close** button to view the file later. OR
 - Click the **Open** Folder button to open the folder in which the file is saved OR
 - Click the Close button to close the Download Outward Guarantee dialog box.
- 14. Click the Transaction Reference Number hyperlink in the Outward Remittance Inquiry screen. The system displays the Outward Remittance Details screen.

Outward Remittance Details



Field Name	Description
Transaction Details	
Transaction Ref. No.	[Display] This field displays the transaction reference number.
Transaction Date	[Display] This field displays the date on which the transaction is received by the bank.
Account Debited	[Display] This field displays the account number that is to be debited.
Remittance Amount	[Display] This field displays the amount that is remitted.
Purpose of Remittance	[Display] This field displays the reason of remittance.
Funds Remitted To	
Beneficiary Name	[Display] This field displays the name of the beneficiary.
Beneficiary Address	[Display] This field displays the beneficiary address.

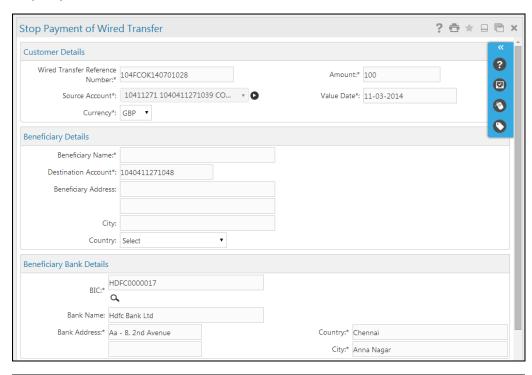
Field Name	Description
Beneficiary Account Number	[Display] This field displays the beneficiary account number.
Beneficiary Bank	[Display] This field displays the beneficiary bank name.
Beneficiary Bank Address	[Display] This field displays the address of the beneficiary's bank.
View SWIFT Advices	[Display, Hyperlink]
	This section displays SWIFT advices linked to the transaction

15. Click the **Cancel Payment** button to cancel the payment. The system displays the **Stop Payment of Wired Transfer** screen.

OR

Click the **Back** button to go back to the previous screen.

Stop Payment of Wired Transfer





16. Click the **Submit** button. The system displays the **Stop Payment of Wired Transfer Verify** screen.

OR

Click the **Back** button to go back to the previous screen.

Note: For the further details about the screen, refer to the Stop Payment of Wired Transfer screen.

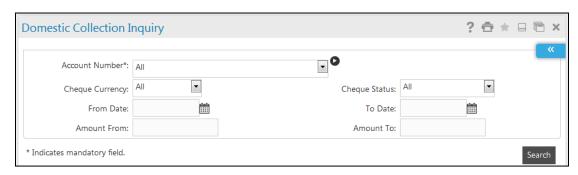
23. Domestic Collection Inquiry

Using this option, you can inquire the status of the domestic cheques received and deposited with the bank.

To view Domestic Collection:

1. Navigate through Collection and Remittances > Domestic Collection Inquiry.

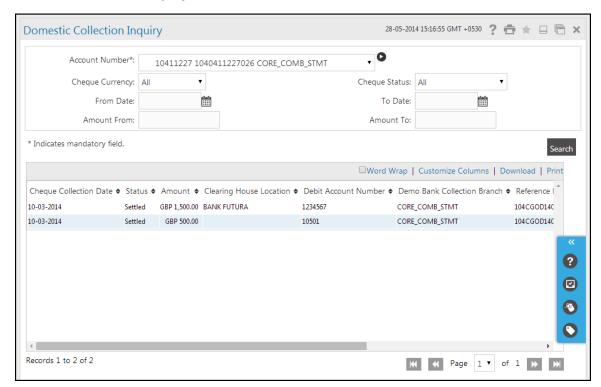
Domestic Collection Inquiry



Field Name	Description
Account Number	[Mandatory, Drop-Down] Select the account number from the drop-down list.
Cheque Currency	[Optional, Drop-Down] Select the cheque currency from the drop-down list.
Cheque Status	[Optional, Drop-Down] Select the cheque status from the drop-down list. The options are: Reversed Rejected Settled
From Date	[Optional, Pick List] Select the start date from the pick list.
To Date	[Optional, Pick List] Select the end date from the pick list.
Amount From	[Optional, Numeric, 15] Type the lower limit of amount in this field.
Amount To	[Optional, Numeric, 15] Type the upper limit of amount in this field.

2. Click the **Search** button to find the list of Instruments sent for Domestic Collection Inquiry. The system displays search result in the **Domestic Collection Inquiry** screen.

Domestic Collection Inquiry

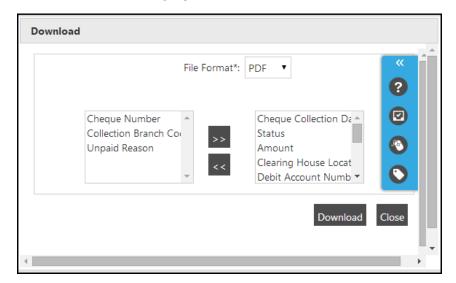


Column Description

Column Name	Description
Cheque Collection Date	[Display] This column displays the Cheque Collection Date.
Cheque Number	[Display] This column displays Cheque Number for Collection.
Status	[Display] This column displays the Status of the domestic collection.
Amount	[Display] This column displays the paid amount.
Clearing House Location	[Display] This column displays the clearing house location.
Collection Branch	[Display] This column displays the collection branch code.

_	Column Name	Description
_	Collection Branch Name	[Display]
		This column displays the collection branch name.
	Debit Account Number	[Display]
		This column displays the debit account number.
	Reference Number	[Display]
		This column displays the reference number.
	Customer No	[Display]
		This column displays the customer number.
	Credit Branch Name	[Display]
		This column displays the credit branch name.
	Credit Account Number	[Display]
		This column displays the credit account number.
3.	Click or to navigat	e to the next or previous page in the list, respectively.
4.	Click or to navigat	e to the first or last page in the list, respectively.
5.	To download the complete sta	
6.	Click the Reorder button in the list.	to reorder the columns or select the columns that appear
7.	Click the Print button bto	print the data.
8.	Click on Edit button colu	mn to edit the number of columns.

Domestic Collection Inquiry - Download



Field Description

Field Name	Description	
Download Type	[Mandatory, Drop-Down]	
	Select the appropriate report type from the drop-down list. The available choices are:	
	Page Layout	
File Format	[Conditional, Drop-Down]	
	Select the appropriate type of file format from the drop-down list. The options available are	
	• PDF	
	XLSHTML	
	• RTF	

- 9. Select the download type and file format from the drop-down list.
- 10. Click the button to exclude the option from downloading.
- 11. Click the button to include the option for downloading. All the fields are, by default, included.
- Click the **Download** button. The system displays the File Download message box.
 OR

Click the **Close** button to close the downloading.

13. Click the **Open** button to open the file or click the Close button to view the file later.

Click the Open Folder button to open the folder in which the file is saved OR

Click the **Close** button to close the Download Outward Guarantee dialog box.

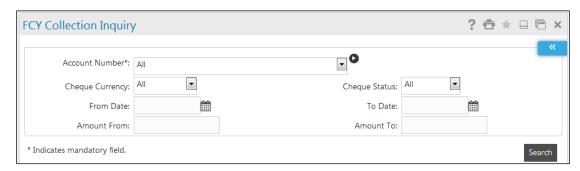
24. FCY Collection Inquiry

This is the inquiry function which enables helpdesk users to track the status of the cheques received by the corporate customers and deposited with the bank. This functionality is relevant for Foreign Currency cheques. Once the customer deposits the cheque, and then on the value date sends the same for clearing (outward collection).

To view FCY Collection Inquiry:

1. Navigate through Collection and Remittances > FCY Collection Inquiry.

FCY Collection Inquiry

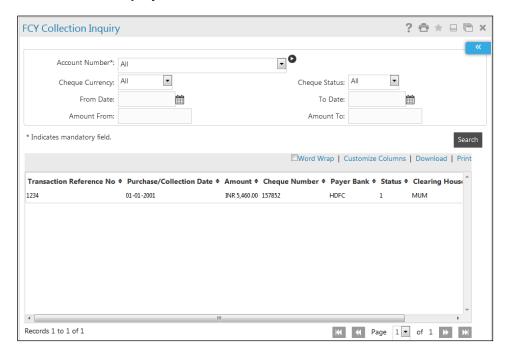


Field Name	Description
Account Number	[Mandatory, Drop-Down] Select the Customer ID from the drop-down list.
Cheque Currency	[Mandatory, Drop-Down] Select the Cheque Currency from the drop-down list.
Cheque Status	[Mandatory, Drop-Down]Select the Cheque Status from the drop-down list.The options are as follows:AllSettled
From Date	[Optional, Pick List] Select the start date range from the pick list. By default, the system displays system date.
To Date	[Optional, Pick List] Select the end date range from the pick list. By default, the system displays system date. Note: The date selected here should be greater than From Date.

Field Name	Description
Amount From	[Optional, Numeric,15]
	Type the start amount range to search a record. All the records within the specified amount range will be displayed.
Amount To	[Optional, Numeric,15]
	Type the end amount range to search a record. All the records within the specified amount range will be displayed.

2. Click the Search button. The system displays the FCY Collection Inquiry screen with the search result.

FCY Collection Inquiry



Column Name	Description
Transaction Reference No	[Display] This column displays the transaction reference number.
Purchase/Collection Date	[Display] This column displays the date on which the cheque was financed or received.
Amount	[Display] This column displays the amount.

Column Name	Description
Cheque Number	[Display] This column displays the cheque number of the transaction.
Payer Bank	[Display] This column displays the name of the payer bank.
Status	[Display] This column displays the collection status of the cheque.
Clearing House Location	[Display] This column displays the clearing house location.
Click or to navigate to	o the next or previous page in the list, respectively.
Click or to navigate t	o the first or last page in the list, respectively.
To download the complete sidisplays the FCY Collection	tatement, click the Download button. The system <i>Inquiry</i> dialog screen.
Click the Reorder button in the list.	to reorder the columns or select the columns that appear
Click the Print button	print the data.
Click on Edit button ocl	lumn to edit the number of columns.

3.

4.

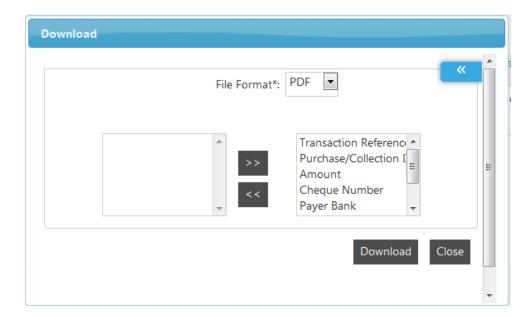
5.

6.

7.

8.

FCY Collection Inquiry - Download



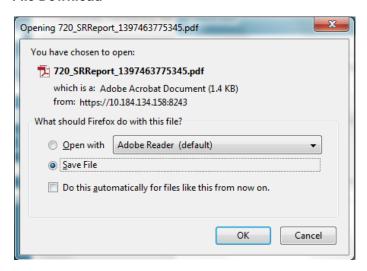
Field Description

Field Name	Description
Download Type	[Mandatory, Drop-Down]
	Select the appropriate report type from the drop-down list. The available choices are:
	Page Layout
File Format	[Conditional, Drop-Down]
	Select the appropriate type of file format from the drop-down list. The options available are
	PDFXLS
	HTML RTF
	• 1(1)

- 9. Select the download type and file format from the drop-down list.
- 10. Click the button to exclude the option from downloading.
- 11. Click the button to include the option for downloading. All the fields are, by default, included.
- Click the **Download** button. The system displays the File Download message box.
 OR

Click the **Close** button to close the downloading.

File Download



- 13. Click the **Save file** button to save the file on your file system.
- 14. Click the **Open** button to open the file.

OR

Click the Open Folder button to open the folder in which the file is saved OR

Click the Close button to close the Download Outward Guarantee dialog box.

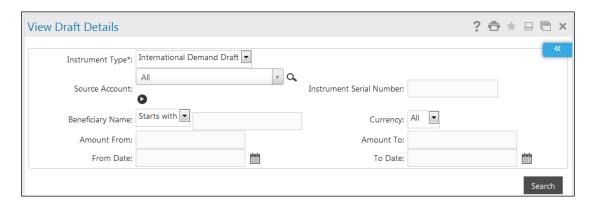
25. View Draft Details

Using this option you can view the draft details and also can stop payments of drafts.

To view Drafts Details:

1. Navigate through **Payments > View Drafts Details**.

View Draft Details

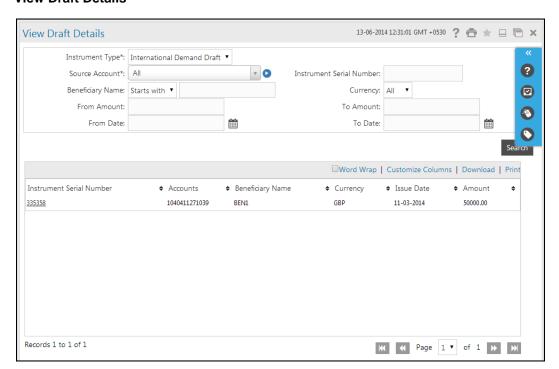


Field Name	Description
Instrument Type	[Mandatory, Drop-Down] Select the Instrument Type from the drop down list.
Source Account	[Optional, Drop-Down] Select the source account from the drop down. Click the button. The system will automatically fetch and display the available balance for the selected source account.
Beneficiary Name	[Optional, Alphanumeric, 35] Type the Beneficiary Name to be searched.
Currency	[Optional, Drop-Down] Select the currency from the drop-down list.
Amount From	[Optional, Numeric, 13.Two] Type the amount from which the search should begin.
Amount To	[Optional, Numeric, 13.Two] Type the end amount for the search.
From Date	[Optional, Pick List] Select the start date range from the drop-down or pick list.

Field Name	Description
To Date	[Optional, Pick List]
	Select the end date range from the drop-down or pick list.
	The date selected here should be greater than from Date.

2. Click the **Search** button. The system displays the **View Draft Details** screen with the search result.

View Draft Details

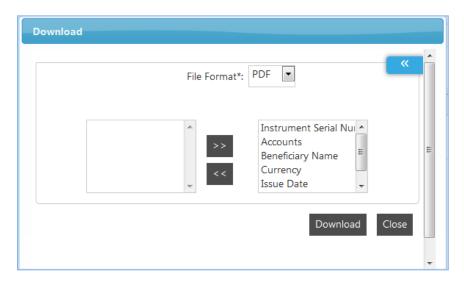


Column Name	Description
Instrument Serial Number	[Display] This column displays the instrument serial number.
Accounts	[Display] This column displays the accounts.
Beneficiary Name	[Display] This column displays the beneficiary name.
Currency	[Display] This column displays the currency of the draft amount.

	Column Name	Description
_	Issue Date	[Display]
		This column displays the issue date of the draft.
	Amount	[Display]
		This column displays the amount of the draft.
3.	Click or to navigate to t	he next or previous page in the list, respectively.
4.	Click or to navigate to	the first or last page in the list, respectively.
5.	Click the Download button displays the View Draft Details of	to download the complete statement. The system dialog screen.
6.	Click the reorder button to the list.	reorder the columns or select the columns that appear in
7.	Click the Print button b to pri	nt the data.

View Drafts Details - Download

8.



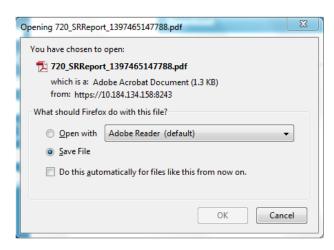
Click on Edit button column to edit the number of columns.

Field Description

Field Name	Description
Download Type	[Mandatory, Drop-Down]
	Select the appropriate report type from the drop-down list. The available choices are:
	Page Layout
File Format	[Conditional, Drop-Down]
	Select the appropriate type of file format from the drop-down list. The options available are
	PDFXLSHTMLRTF

- 9. Select the download type and file format from the drop-down list.
- 10. Click the button to exclude the option from downloading.
- 11. Click the button to include the option for downloading. All the fields are, by default, included.
- Click the **Download** button. The system displays the File Download message box.
 OR
 Click the **Close** button to close the downloading.

File Download



- 13. Click the **Save File** button to save the file on your file system.
- 14. Click the **Open with** button to open the file or click the **Cancel** button to view the file later.

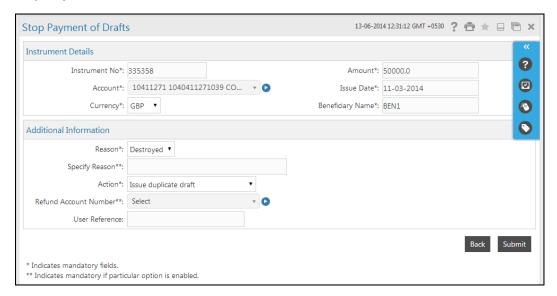
OR

Click the **Open Folder** button to open the folder in which the file is saved OR

Click the Cancel button to close the dialog box.

15. Click the **Instrument Serial Number** hyperlink in the **View Draft Details** screen. The system displays the **Stop Payments of Drafts** screen.

Stop Payments of Drafts



Field Name	Description
Instrument No	[Display] This field displays the instrument number.
Account	[Optional, Drop-Down] Select the account from the drop down. Click the button. The system will automatically fetch and display the available balance for the selected account.
Amount	[Display] This field displays the draft amount.
Currency	[Display] This field displays the currency of the draft amount.
Issue Date	[Display] This field displays the issue date of the draft.
Beneficiary Name	[Display] This field displays the beneficiary name.
Reason	[Mandatory, Drop-Down] Select the reason for stopping the draft payment from the dropdown list.

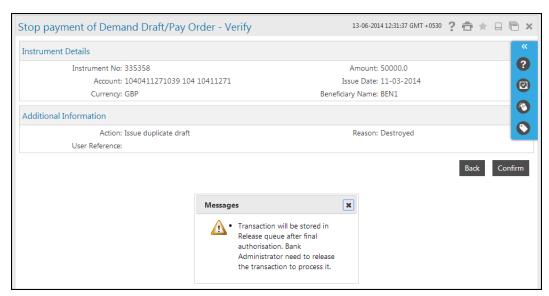
Field Name	Description
Specify Reason	[Mandatory, Drop-Down]
	Type the beneficiary name to be searched.
Action	[Mandatory, Drop-Down]
	Select the action to be performed on the draft, from the dropdown list.
Refund Account Number	[Conditional, Drop-Down]
	Select the refund account number from the dropdown list.
	Click the button. The system will automatically fetch and display the available balance for the selected refund account
User Reference	[Optional, Numeric, 15]
	Type the user reference number.

16. Click the **Submit** button. The system displays the **Stop Payment Of Demand Draft/Pay Order - Verify** screen.

OR

Click the **Back** button to navigate to the previous screen.

Stop Payment Of Demand Draft/Pay Order - Verify

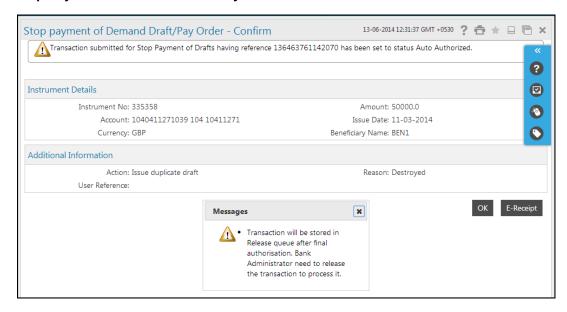


17. Click the **Confirm** button. The system displays the **Stop Payment of Demand Draft/Pay Order - Confirm** screen.

OR

Click the **Back** button to navigate to the previous screen.

Stop Payment Of Demand Draft/Pay Order - Confirm



18. Click the **OK** button. The system displays the **Stop Payment of Draft** screen.

26. Service Requests

Using this option you can initiate a service request for any transaction given in the list.

To initiate service request:

- 1. Logon to the Internet Banking application.
- 2. Navigate through the menus to **Customer Services > New Service Request**. The system displays the **Service Request** screen.

Service Request



Field Description

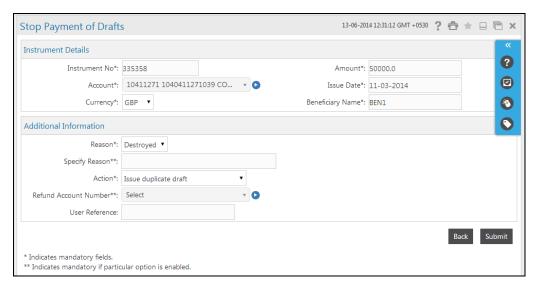
Field Name	Description
Select Transaction	[Mandatory, Drop-Down]
	Select the transaction from the drop-down list.

 Select the transaction for which the request needs to be given and click the Submit button.

26.1 Stop Payment of Drafts

Using this option you can raise a request to stop payment of drafts.

Stop Payment of Drafts



Field Description

Field Name Description

Instruments Details

Instrument No [Mandatory, Numeric, 16]

Type the Instrument no which is to be stopped for payments.

Amount [Mandatory, Alphanumeric, 15]

Type the amount in the instrument to be stopped for payments.

Account [Mandatory, Drop-Down]

Select the account from the drop-down list. Click the button. The system will automatically fetch and

display the available balance for the selected account.

Issue Date [Mandatory, Pick List]

Select the issue date from the pick list.

Currency [Mandatory, Drop-Down]

Select the currency from the drop-down list.

Beneficiary Name [Optional, Alphanumeric, 20]

Type the beneficiary name.

Additional Information

Reason [Mandatory, Drop-Down]

Select the reason from the drop-down list.

The options are follow:

Destroyed

Stolen

Others

Lost

Specify Reason [Conditional, Alphanumeric, 20]

Type the specific reason for stop of payments of draft.

This field will be activated on selecting others in the Reason field.

Action [Mandatory, Drop-Down]

Select the action from the drop-down list.

The options are follow:

Reissue duplicate draft

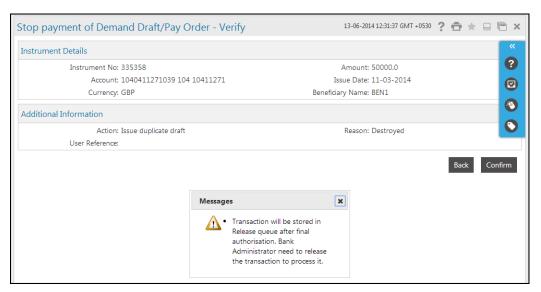
· Refund draft account to an account

Field Name	Description
Refund Account Number	[Conditional, Drop-Down] Select the refund account number from the dropdown list. Click the button. The system will automatically fetch and display the available balance for the selected refund account.
User Reference	[Optional, Alphanumeric, 25] Type the user reference number.

 Click the **Submit** button and the Verification page is displayed OR

Click the **Another Service Request** button to return to the Service Request screen.

Stop Payment of Demand Draft / Pay Order - Verify



Note: Once the details are submitted, the following message is displayed on the screen.

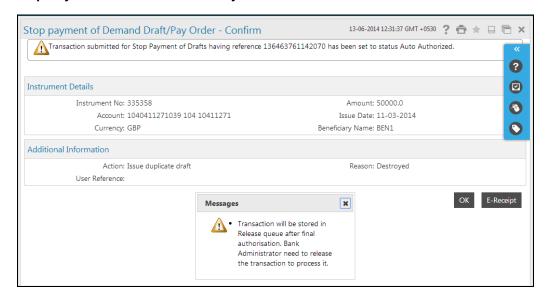
"Transaction will be stored in Release queue after final authorization. Bank Administrator needs to release the transaction to process it."

2. Click the **Confirm** button. The system displays the **Stop Payment of Draft - Confirm** screen.

OR

Click the **Back** button to change the details.

Stop Payment of Demand Draft/Pay Order - Confirm



Note: Once the details are submitted, the following message is displayed on the screen.

"Transaction will be stored in Release queue after final authorization. Bank Administrator needs to release the transaction to process it."

3. Click the **OK** button. The system displays **Stop Payment of Draft** service request screen.

OR

Click Another Service Request. The system displays the New Service Request screen.

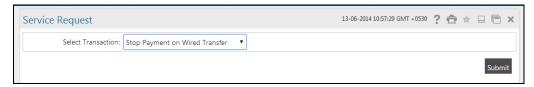
26.2 Stop Payment of Wired Transfer

Using this option you can raise a request to reissue transaction password.

To proceed with the Stop Payment of Wired Transfer:

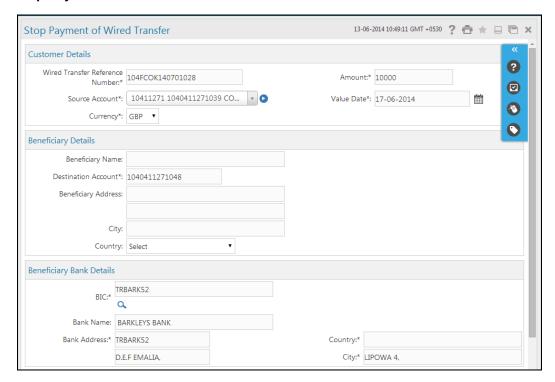
- Navigate through Customer Services > New Service Request.
- 2. Select Pay to a Peer > Stop Payment of Wired Transfer from the dropdown.

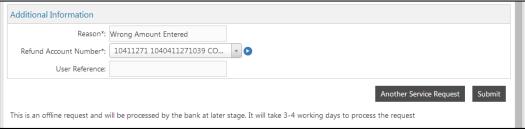
Service Request



3. Click **Submit**. The following page is displayed.

Stop Payment of Wired Transfer





Field Description

Field Name	Description
rieiu naille	Describition

Customer Details

Wired Transfer [Mandatory, Alphanumeric, 25]
Reference number
Type the Wired Transfer Reference

Type the Wired Transfer Reference Number.

Source Account [Mandatory, Dropdown]

Select the Source Account from the dropdown list. Click the button. The system will automatically fetch and

display the available balance for the selected account.

Currency [Mandatory, Dropdown]

Select the currency from the dropdown list.

Field Name	Description
Amount	[Mandatory, Alphanumeric,25] Type the appropriate amount.
Value Date	[Mandatory, pick list] Select the value date from the pick list.
Beneficiary Details	
Beneficiary Name	[Optional, Alphanumeric, 35] Type the Beneficiary Name.
Destination Account	[Optional, Alphanumeric, 20] Type the Destination Account Number.
Beneficiary Address	[Optional, Alphanumeric, 35*2] Type the destination address.
City	[Optional, Alphanumeric, 35] Type the Name of the city.
Country	[Optional, Dropdown] Select the country from the dropdown list.
Danie Calama Danie I a	(-Y-

Beneficiary Bank details

BIC [Mandatory, Look up] Select the BIC Code from the list displayed on clicking on the look up screen. **Bank Name** [Display] This field displays the Bank name as per the BIC selected. **Bank Address** [Optional, Alphanumeric, 35*2] Type the bank address. Country [Display] This field displays the country of the Bank as per the BIC selected. City [Display] This field displays the city of the Bank as per the BIC selected.

Additional information

Reason [Mandatory, Alphanumeric, 25]

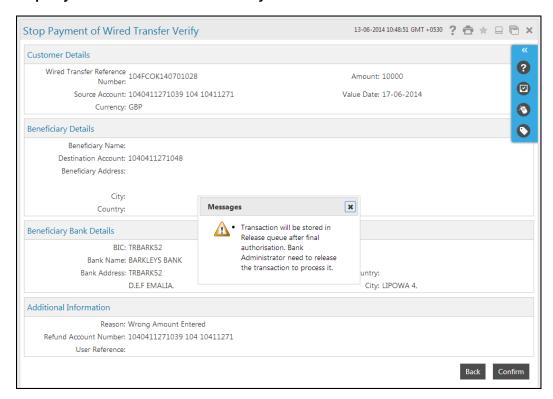
Type the reason for cancellation of wired transfer.

Field Name	Description
Refund Account Number	[Mandatory, Dropdown] Select the refund account number from the dropdown list. Click the button. The system will automatically fetch and display the available balance for the selected refund account.
User Reference	[Optional, Alphanumeric, 25] Type the User reference Number for cancellation of wired transfer.

4. Click the **Submit** button and the verification page is displayed.

Click the **Another Service Request** button to return to the **Service Request** screen.

Stop Payment of Wired Transfer - Verify

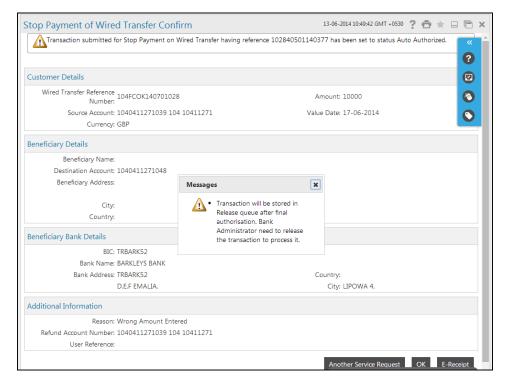


 Click the Confirm button. The system displays the Stop Payment on Wired Transfer -Confirm screen.

OR

Click the **Back** the button to change the details.

Stop Payment of Wired Transfer - Confirm



Note: Once the details are submitted, the following message is displayed on the screen.

"Transaction will be stored in Release queue after final authorization. Bank Administrator needs to release the transaction to process it."

6. Click the **OK** button. The system displays the **Stop Payment on Wired Transfer Service Request** screen.

OR

Click the **Another Service Request**. The system displays the **New Service Request** screen.

E-Receipt



OR

Click the **Another Service Request**. The system displays the **New Service Request** screen.

27. View Limits Utilization

Using the View Limits Utilization option, you can view the limits utilized.

To view Limits Utilization:

1. Navigate through **Payments > View Limits Utilization**.

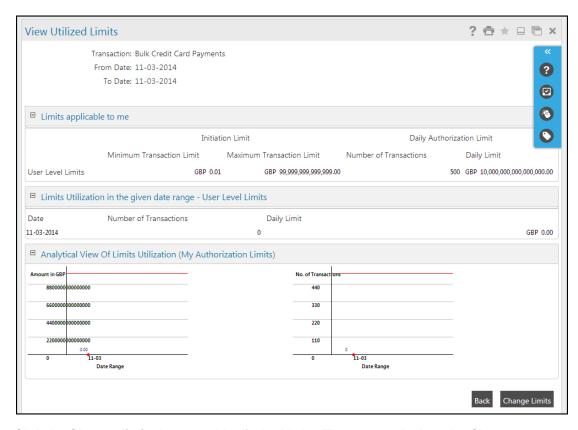
Select Transaction



Field Name	Description
Transaction	[Mandatory, Drop-Down] Select the transaction from the drop-down list.
From Date	[Conditional, Pick List] Select the specific duration of the date from the drop-down list.
To Date	[Conditional, Pick List] Select the specific duration of the date from the drop-down list.

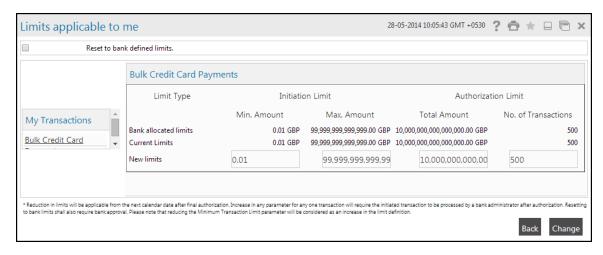
- 2. Click the **Continue** button. The system displays the **View Utilized Limits** screen.
- 3. The Initiation and the Authorization limits for the limits allocated to you at User level and at the Customer level are displayed in the below screen.

View Utilized Limits



- 4. Click the **Change limits** button to Modify the Limits. The system displays the **Change Limits** screen for the transaction selected.
- 5. Click the **Back** button to go to the previous screen.

Limits Applicable to me



Field Description

Field Name Description

Initiation limit

Minimum [Optional, Numeric]

Transaction
Amount

Type the new minimum transaction amount.

Maximum [Optional, Numeric]

Transaction
Amount

Type the new maximum transaction amount.

Daily Authorization Limit

Total Amount [Optional, Numeric]

Type the new total authorization amount.

Number of [Optional, Numeric]

TransactionsType the new total transactions for authorization.

6. Click the **Change** button. The system displays the **Change Limits Verify** screen.

OR

Click the **Back** button to return to the previous screen.

Change Limits Verify

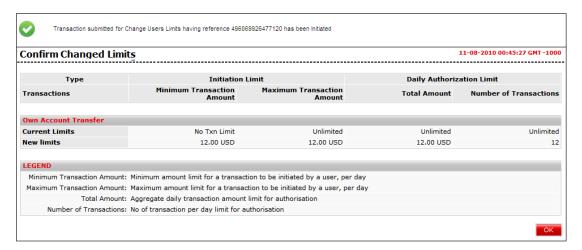


7. Click the **Change** button. The system displays the **Change Limits Confirm** screen.

OR

Click the **Back** button to return to the previous screen.

Change Limits Confirm



8. Click the **OK** button to return to the View Utilized Limits.

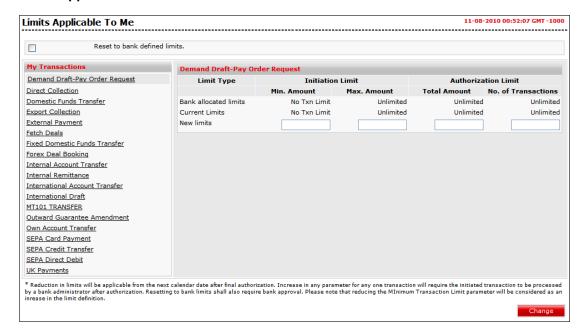
28. Change Users Limits

Using this option, you can change the limits for the user.

To Change Users limit:

1. Navigate through Customer Services > Self Services > Change Users Limits.

Limits Applicable To Me



Field Description

Field N	lame	Description

Initiation limit

Minimum [Optional, Numeric]

Transaction
Amount

Type the new minimum transaction amount.

Maximum [Optional, Numeric]

Transaction AmountType the new maximum transaction amount.

Daily Authorization Limit

Total Amount [Optional, Numeric]

Type the new total authorization amount.

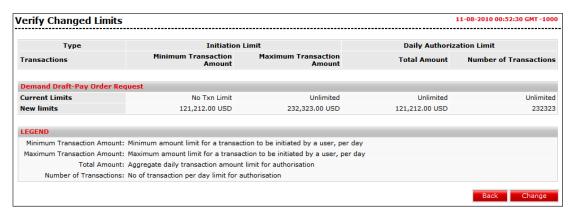
Number of [Optional, Numeric]

TransactionsType the new total transactions for authorization.

- 2. Click the **Own Account Transfer** link to select the transaction for changing the limits of that transaction.
- Click the Change button. The system displays the Verify Changed Limits screen.
 OR

Click the **Back** button to return to the previous screen.

Change Limits Verify



4. Click the **Change** button. The system displays the **Confirm Changed** Limits screen.

Click the Back button to return to the previous screen.

Confirm Changed Limits



5. Click the **OK** button to return to the change users Limits screen.

29. Move Money In

Using this option, you can transfer funds from linked account to the internal bank account owned by you. The transfer will get initiated on first available business day.

Move Money In



Field Name	Description	
Source Account	[Mandatory, Drop-Down] Select the source account number from the drop-down list.	
Bank BC Code	[Display] This field displays the bank BC code.	
Destination Account	[Mandatory, Drop-Down] Select the destination account number from the drop-down list.	
Transfer Money Out	 [Mandatory, Radio Button] Select the type of transfer money out. The options are as follows: Now: Select this option if the transfer is to be done instantly. Later: Select this option if the transfer is to be done later at the specified date. Saving Plans: Select this option if the transfer is to be 	
	done as per the saving plan.	

Field Name	Description
(First) Start Date	[Conditional, Pick list]
	Select the date on which the transfer is to be done from the pick list.
	This field is enabled if the Later or Saving Plan radio button is selected as a type of transfer money out.
	This field displays the current date if the Now radio button is selected as a type of transfer money out.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Transfer Amount [Mandatory, Numeric, 15]

Type the amount to be transferred.

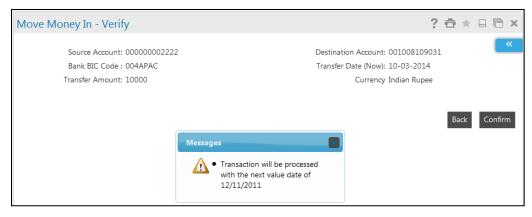
Currency [Mandatory, Drop-Down]

Select the currency of the amount to be transferred from the drop

down list.

1. Click the **Submit** button. The system displays **Move Money In - Verify** screen.

Move Money In - Verify

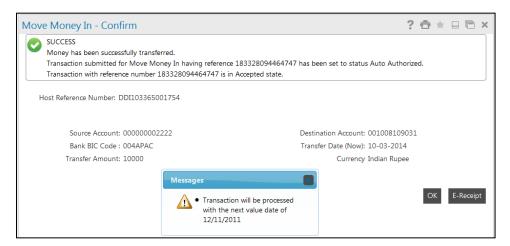


2. Click the **Confirm** button. The system displays the **Move Money In - Confirm** screen with the status message.

OR

Click the **Back** button to navigate to the previous screen.

Move Money In - Confirm

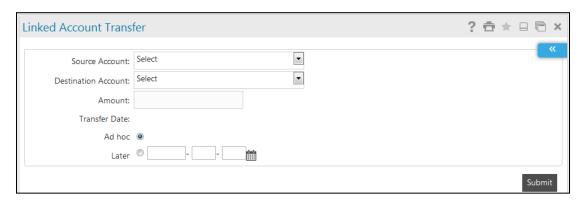


3. Click the **OK** button. The system displays the **Move Money In** screen.

30. Move Money Out

Using the Move Money Out option, you can transfer funds from bank account to linked account mapped to you. The transfer will get initiated on first available business day.

Move Money Out



Field Description

Field Name	Description
Source Account	[Mandatory, Drop-Down] Select the source account number from the drop-down list.
Destination Account	[Mandatory, Drop-Down] Select the destination account number from the drop-down list.

Transfer Money Out

It is mandatory to selected one of the radio button from the following fields.

Now	[Optional, Radio Button] Click the Now radio button if the transfer is to be done instantly.
Later	[Optional, Radio Button]
	Click the Later radio button if the transfer is to be done later at the specified date.
	[Conditional, Pick List]
	Select the specific date to transfer the money from the pick list.
	This field is enabled if the Later radio button is selected.

Field Name Description

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Transfer Amount [Mandatory, Numeric, 13.2]

Type the amount to be transferred.

Currency [Mandatory, Drop-Down]

Select the currency of the amount to be transferred from the drop

down list.

1. Click the **Submit** button. The system displays the **Move Money Out - Verify** screen.

Move Money Out - Verify

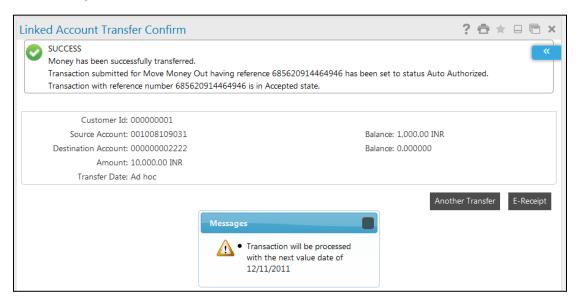


 Click the Submit button. The system displays the Move Money Out Confirm screen with the status message.

OR

Click the **Back** button to navigate to the previous screen.

Move Money Out Confirm

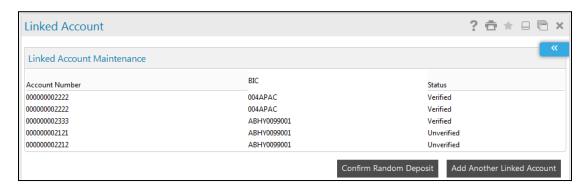


3. Click the **OK** button. The system displays the **Move Money Out** screen.

31. Linked Account

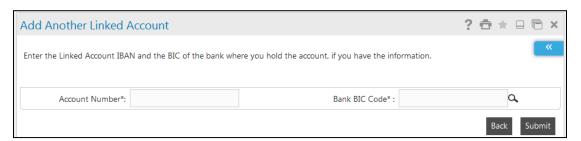
This option allows you to add a new account and link it to the existing account. You can move money in or out of the existing account through this linked account.

Linked Account



 Click the Add Another Linked Account button. The system displays the Add Another Linked Account screen.

Add Another Linked Account



Field Description

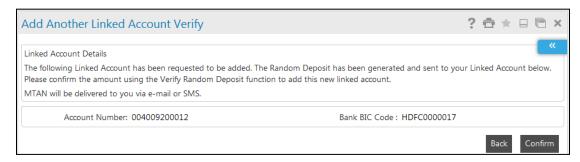
Field Name	Description
Source Account	[Mandatory, Numeric, 10] Type the valid account number to be added.
Bank BIC Code	[Mandatory, Lookup] Click the lookup button to select the bank code.
	Note : Select the correct BIC Code of the bank; otherwise the addition of linked account will be rejected.

2. Click the **Submit** button. The system displays the **Add Another Linked Account Verify** screen.

OR

Click the **Back** button to navigate to the previous screen.

Add another Linked Account Verify

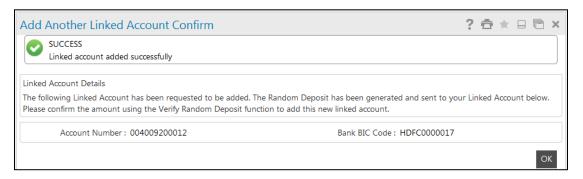


3. Click the **Confirm** button. The system displays the **Add Another Linked Account Confirm** screen.

OR

Click the **Back** button to navigate to the previous screen.

Add Another Linked Account Confirm

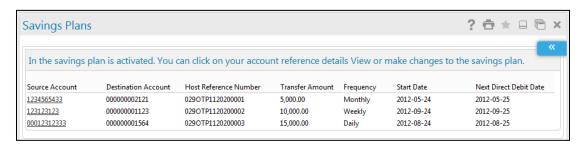


4. Click the **OK** button. The system displays the initial **Linked Account** screen.

32. Savings Plan

Using this option, you can view or cancel any savings plan.

Savings Plans



Field Description

Field Name	Description
Source Account	[Display] This column displays the source account with the hyperlink.
Destination Account	[Display] This column displays the destination account.
Host Reference Number	[Display] This column displays the host reference number.
Transfer Amount	[Display] This column displays the transfer amount of the savings plan.
Frequency	[Display] This column displays the frequency of the savings plan.
Start Date	[Display] This column displays the start date.
Next Direct Debit Date	[Display] This column displays the next direct debit date.

 Click the Source Account hyperlink. The system displays the Savings – Detailed Overview screen.

Savings - Detailed Overview

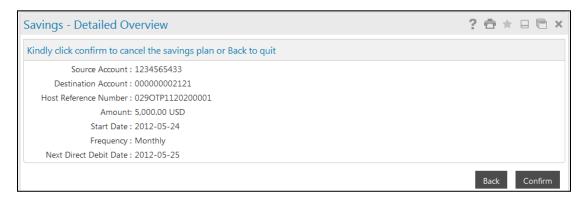


2. Click the **Cancel Plan** button. The system displays the **Verify Cancel Saving Plan** screen.

OR

Click the **Back** button to navigate to the previous screen.

Verify Cancel Saving Plan



3. Click the **Confirm** button. The system displays the Confirm Cancel Saving Plan screen. OR

Click the **Back** button to navigate to the previous screen.

Confirm Cancel Saving Plan



4. Click the **OK** button. The system displays the **Savings Plans** screen.

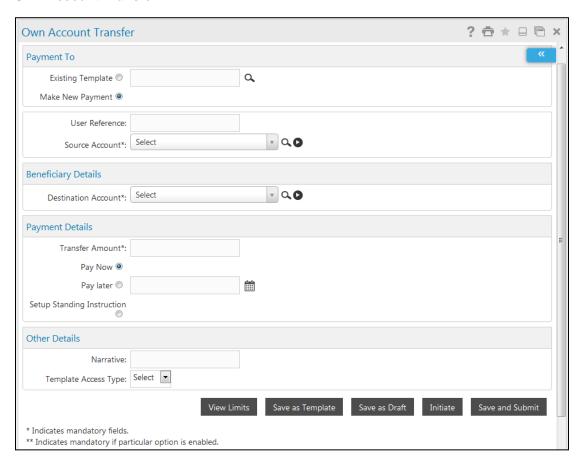
33. Template Look Up

Using this option, you can use already existing templates for any of the payments transactions. You need not to enter any field details for those fields which are already filled in that existing template.

To use template look up

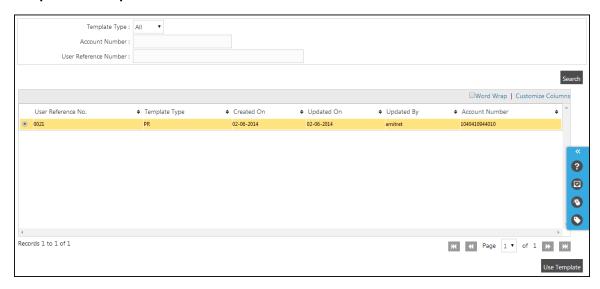
- 1. Log on to the Internet Banking application.
- 2. Navigate to any payments transaction. For e.g. Own Account Transfer which is explained below.
- 3. Navigate through the menus to **My Payments > Within Bank > Own Account Transfer**. The system displays the **Own Account Transfer** screen.

Own Account Transfer



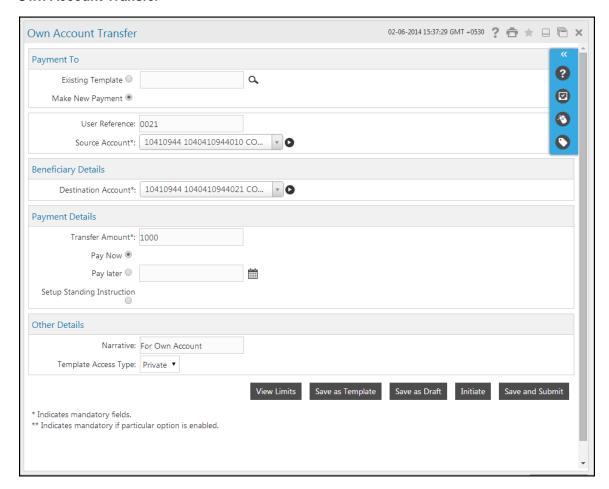
- 4. Select the **Existing Template** radio button.
- 5. Click the **Lookup** button to select existing template. The system displays the **Template Look Up** screen.

Template Look Up



- 6. Enter the details for searching the existing template.
- Click the **Search** button. The system displays the **Template Lookup** screen with the search results.
- 8. Select the User Reference No. radio button for selecting the template.
- 9. Click the **Use Template** button. The system displays the **Own Account Transfer** screen with all the details of template.

Own Account Transfer



Note: For the further details of the fields refer to the Payment Transaction section.

34. Additional Options (Save as Drafts\Template, Save and Submit, View Limits)

While doing Payments transactions there are additional options available as Save as Drafts\Template, Save and Submit, View Limits.

Using Save as Drafts\Template option, you can save the entered details as drafts or templates. These saved drafts or templates can be used later for any of the payments transactions. You need not to enter any field details for those fields which are already filled in these existing drafts or templates.

Using Save and Submit you can save as well as initiate that transaction.

Using View Limits option, you can view the limits status for that particular transaction.

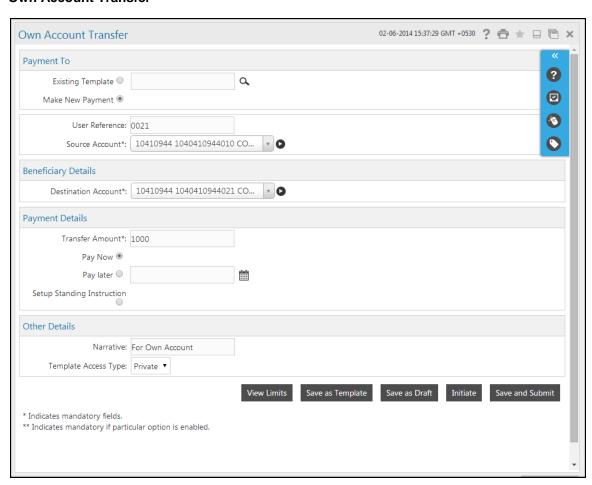
34.1 Save as Drafts

Log on to the Internet Banking application.

Note: Navigate to any payments transaction. For e.g. Own Account Transfer which is shown below.

 Navigate to My Payments > Online Payments > Own Account Transfer. The system displays Own Account Transfer screen.

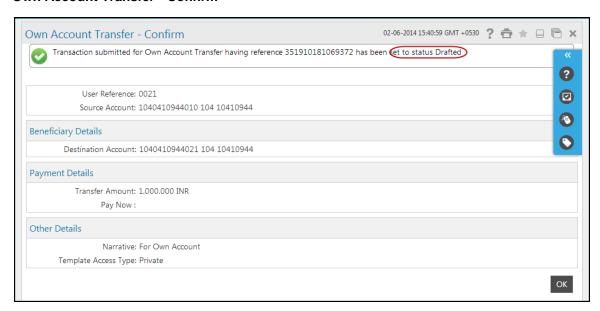
Own Account Transfer



3. Click the **Save as Draft** button to create a draft version of the transaction. The system displays **Own Account Transfer – Confirm** screen with the status message. You can use the draft version later to initiate the payment.

Note: You can enter details in parts and save. Submission of the entered details can be done on any preferred date using Save as Draft.

Own Account Transfer - Confirm



4. Click the **OK** button. The system displays the initial **Own Account Transfer** screen.

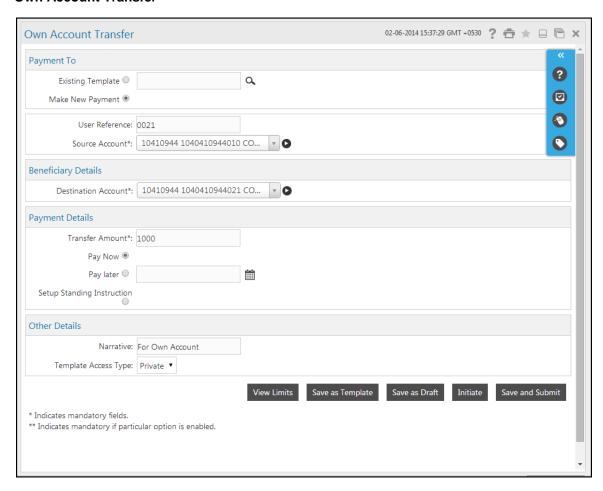
34.2 Save as Template

1. Log on to the Internet Banking application.

Note: Navigate to any payments transaction. For e.g. Own Account Transfer which is shown below.

2. Navigate to My Payments > Online Payments > Own Account Transfer. The system displays the Own Account Transfer screen.

Own Account Transfer

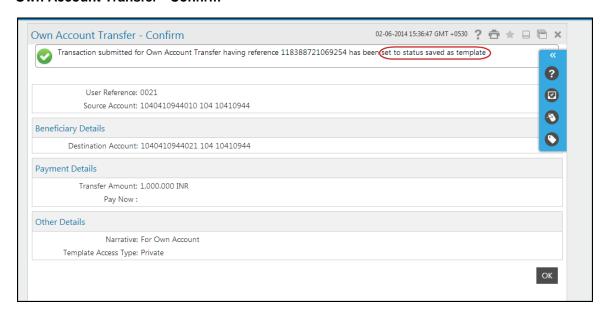


3. Click the **Save as Template** button to create a payment template of the transaction. The system displays Own Account Transfer – Confirm screen with the status message.

Note: While saving any transaction as template, system performs field validations i.e. you have to enter the mandatory details; otherwise it won't perform Save as Template.

You can use the template later to initiate the payment. Template access type is mandatory while saving the template. Public templates are available to other users of the customer whereas Private templates are available to user who creates it.

Own Account Transfer - Confirm



4. Click the **OK** button. The system displays initial **Own Account Transfer** screen.

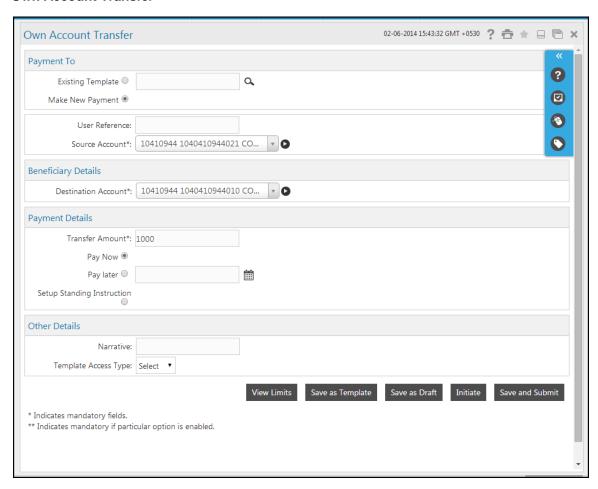
34.3 Save and Submit

1. Log on to the Internet Banking application.

Note: Navigate to any payments transaction. For e.g. Own Account Transfer which is shown below.

2. Navigate to My Payments > Online Payments > Own Account Transfer. The system displays Own Account Transfer screen.

Own Account Transfer

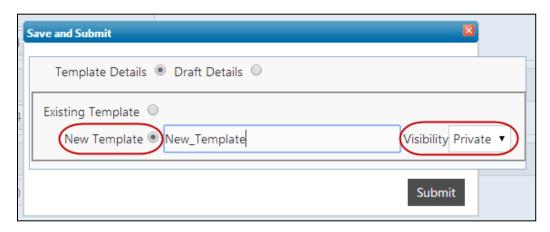


3. Click the **Save and Submit** button to create a payment template of the transaction as well as initiating the transaction.

Note: While doing save and submit, system performs field validations i.e. you have to enter the mandatory details, otherwise it won't perform Save and submit.

You can use the template later to initiate another payment. Template access type is mandatory while saving the template. The system displays Save and Submit screen.

Save and Submit



Field Description

Field Name	Description
Template Details	[Optional, Radio Button] Click the Template Details option button to save template details.
Draft Details	[Optional, Radio Button] Click the Draft Details option button to save draft details.
New Template	[Optional, Alphanumeric, 20] Type the new template details.
Visibility	[Mandatory, Drop-Down] Select the visibility from the drop-down list.

4. Click the **Submit** button to submit the template. The system will save it as a template and also initiate the transaction by showing the **Own Account Transfer – Verify** screen.

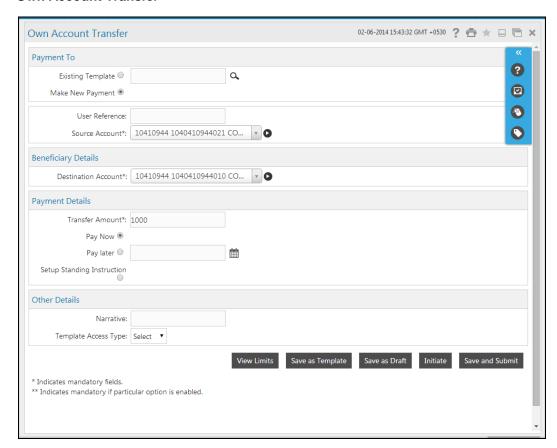
34.4 View Limits

1. Log on to the Internet Banking application.

Note: Navigate to any payments transaction. For e.g. Own Account Transfer which is shown below.

2. Navigate to **My Payments > Online Payments > Own Account Transfer**. The system displays the **Own Account Transfer** screen.

Own Account Transfer



Field Description

Field Name	Description
Existing Template	[Mandatory, Drop-Down]
	Select Existing Template radio button to select the existing Payment template for funds transfer.
Make New Payment	[Optional, Radio Button]
	Select Make New Payment option button to make a new funds transfer entry.
	The transfer can be done either by using Existing Payment Template or Make New Payment.
User Reference	[Optional, Alphanumeric, 40]
	Type the user reference number that you want to use to identify this transaction.
Source Account	[Mandatory, Drop-Down]
	Select the source account number from the drop-down list.
	Click the button. The system will automatically fetch and display the available balance for the selected source account.

Field Name	Description
Destination Account	[Mandatory, Drop-Down]
	Select the destination account number from the drop-down list.
	Click the button. The system will automatically fetch and display the available balance for the selected destination account.
Transfer Amount	[Mandatory, Numeric, 15]
	Type the amount to be transferred.
Pay Now	[Optional, Radio Button]
	Select the Pay now radio button to process the funds transfer immediately.
	The transfer can be done in any of the three modes: Pay now, Pay later or Setup Standing Instruction.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Pay Later [Optional, Radio Button]

Select the Pay later radio button to make the funds transfer on a future date.

Setup Standing Instruction [Optional, Radio Button]

Select Setup Standing Instruction to set standing instructions for funds transfer for a period. The system auto transfers the fund on the specified date and frequency.

Note: The Transfer Date to be selected should lie between the Start Date and End Date.

Start Date - Current Date + No of days (1 to 20)

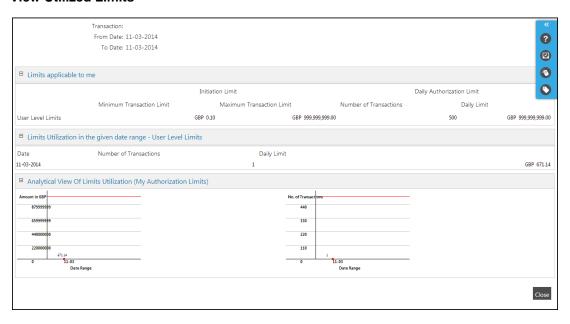
End Date - Current Date + 365 Days

If the Transfer Date happens to be a non-working day or a holiday, then transaction is processed on the next working day.

Field Name	Description
SI Execution Frequency	[Conditional, Pick List] Select the standing instruction execution frequency for the funds transfer from the drop-down list. The options are: Daily Weekly Fortnightly Monthly Guarterly Half -Yearly Yearly
First Execution Date	This field is displayed if you select the Setup Standing Instruction option. [Conditional, Pick List] Select the execution date for the first standing instruction from the Calendar pick list. This field is displayed if you select the Setup Standing Instruction option.
Expiry Date	[Conditional, Pick List] Select the standing instruction Expiry date from the Calendar pick list. This field is displayed if you select the Setup Standing Instruction option.
Narrative	[Optional, Alphanumeric, 35] Type the narrative.
Template Access Type	[Optional, Drop-Down] Select template access type from the drop-down list. For Retail Users, template access type will be private.
View Limits	[Action Button] Click the button to check limits for the transfer.
Save as Template	[Action Button] Click the button to save the details as a template for future reference.
Save as Draft	[Action Button] Click the button to save the details as a draft.
Initiate	[Action Button] Click the button to initiate with the transaction process.
Save and Submit	[Action Button] Click the button to save and submit the details.

3. Click the **View Limits** button. It will display View Utilized Limits screen in which it will graphically display allowed, utilized and remaining number of transactions and allowed, utilized and remaining daily limits(in terms of amount).

View Utilized Limits



4. Click the **Close** button to close the **View Utilized Limits** screen.